



CITY OF HAGERSTOWN

1 EAST FRANKLIN STREET
HAGERSTOWN, MD 21740
301.739.8577 EXT 823 • FAX 301.797.6173

MAYOR
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Electric Division
Nathan Fridinger
425 East Baltimore St.
301.739.8577 ext. 143
Fax: 301.739.7958



Wastewater Division
Joseph Moss, PE
1 Clean Water Circle
301.739.8577 ext 650
Fax: 301.733.2873

Water Division
William Luhn
51 W. Memorial Blvd.
301.739.8577 ext. 680
Fax: 301.733.7482

Water and/or Wastewater Bill Adjustment Request Form

Before continuing please note: Bills older than 3 quarters are not eligible for adjustments

Name on Account: _____
Account Number: _____
Service Address: _____
Telephone Number: _____ E-mail Address: _____

Leak Information – state when leak was discovered and brief description of the leak:

Repair Information– description of repairs made and **REQUIRED: attach copy of plumber’s invoice and/ or receipts for parts:**

I am requesting for an adjustment on my water/wastewater utility bill number _____ (state bill number) due to a water leak. I attest that all the information above is accurate to the best of my ability.

Signature of Customer

Date

Please return by mail or in person at 1 E Franklin St Hagerstown, MD, or email to BillingMail@hagerstownmd.org or fax to 301.797.6173. Adjustments are not processed same day.