

2021

CITY OF HAGERSTOWN

COMMUNITY SURVEY FINDINGS



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Executive Summary

In November of 2020, a newly elected Mayor and City Council took the oath of office for the City of Hagerstown, MD. A Community Survey was developed for distribution to citizens in order to develop a vision for the new administration to operate under. The survey posed questions on Economic Development, City Services and Infrastructure, as well as Goals and Objectives. The survey was mailed out on January 6, 2021 and was to be returned by January 31st. The data included in this report included surveys returned by March 1st.

Methodology

The survey was aimed at residents of the city of Hagerstown. Businesses were excluded for this specific study. The area to be surveyed excluded the downtown area which is primarily businesses. The sample area was divided into four quadrants. These quadrants were based on a patrol beat map used by the police department. The map (Figure 1) divides the city into a Downtown area, a Northwest area, Northeast area, Southwest area, and a Southeast area. As stated, the Downtown area was excluded for this study.

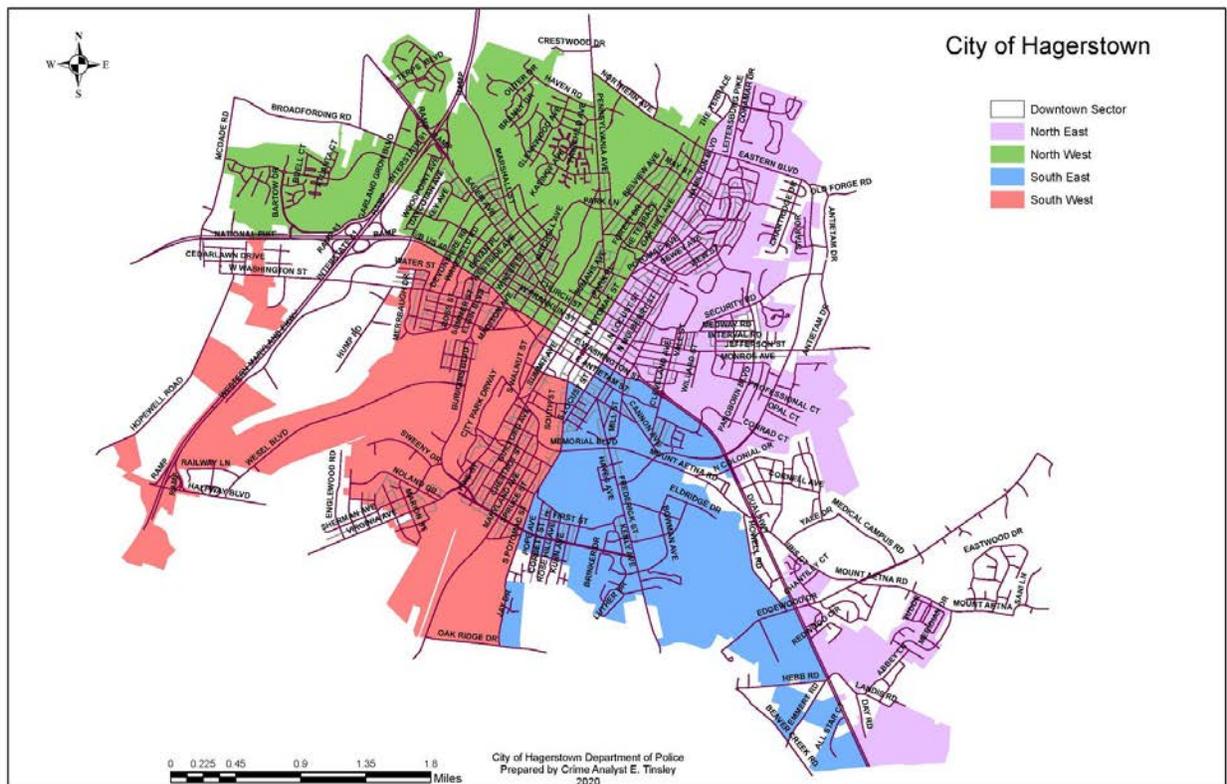


Figure 1 Police Beat Map

Since the locations that were to be surveyed were residents of the city of Hagerstown, the assistance of the Planning and Code Administration was requested. This department had the capability of providing a list of residences from the beat areas.

The addresses were pulled from tax assessment information. Once that information was acquired, properties were eliminated that were identified as commercial either through the State Department of Assessments and Taxation (SDAT) or in utilities. Properties were eliminated where they were registered as vacant with the City. After receiving the list, a proportionate sample was drawn. The selection process allowed for a proportionate random sample to be drawn from each of the four areas.

The statistical constraints for selection of the sample size were a 95% confidence level, a 5% margin of error, and the population proportion of 50%,

The total combined population for all four survey areas was 12,334. Once the areas were broken down into the four areas, the population from which the random selection would occur was SW- 2529, SE- 1562, NW-4512, and NE-3731.

1347 surveys were mailed out. The sample was chosen by proportionate random sampling based on the four areas of Hagerstown as defined in Figure 1 (SW, SE, NW, and NE). Based on the random sampling, the following were the sample numbers mailed to those 4 areas: SW-334, SE-309, NW-355, and NE- 349. 296 surveys were returned. This is a 22% return rate. A survey response rate of 50% is considered excellent however survey response rates from 5% to 30% are more typical.

The data reported in this publication comes from those surveys which were returned. When examining demographic data, the reader should be cautioned against drawing conclusions based on the demographic data regarding its representativeness of specific factors since data was not available for the sample which was surveyed for comparison. This data reflects those who actually returned their surveys.

SURVEY QUESTION RESPONSES

Economic Development:

Question #17

How often do you shop or eat at locally owned restaurant or business (non-chain restaurant)?

- Never- **15 (5.1%)**
- Less than once a Month- **84 (28.4%)**
- More than once a Month- **107 (36.1%)**
- Weekly- **89 (30.1%)**
- No Response/Missing- **1 (0.3%)**

Question #18

Where do you prefer to shop for food?

- Farmers Markets- **47 (15.9%)**
- Chain Grocery Stores- **216 (73%)**
- Online Grocery Delivery Services- **16 (5.4%)**
- Local fruit/vegetable vendors- **9 (3%)**
- Other- **8 (2.7%)**

Question #19

Where do you prefer to shop retail?

- Locally owned small businesses- **77 (26%)**
- Valley Mall – **60 (20.3%)**
- Outlets- **28 (9.5%)**
- Amazon/Online- **89 (30.1%)**
- Other **37 (12.5%)**
- No Response/Missing- **5 (1.7%)**

Question #20

If there are people in your household that would be interested in job training, what type of new skills would interest you?

- _____
- There is no one interested in this household

NO

245 Not Interested

1 Fully disabled

1 Retired

18 No Responses

YES responses

Accounting 2

Anything 1

Arts & Entertainment 1

Basic Skills 1

CDL 1

Computer/IT 6

Dentist/Medical	2
Electrical	2
Exercise Training	1
Machinist	1
Manufacturing	1
Medical Billing	1
Plumbing	1
Small Business	3
Solar Energy	1
Teaching	1
Welding	2

City Services/Infrastructure:

Question #21

How safe do you feel in your neighborhood?

- Safe- **138 (46.6%)**
- Somewhat Safe- **111 (37.5%)**
- Somewhat Unsafe- **29 (9.8%)**
- Unsafe- **18 (6.1%)**

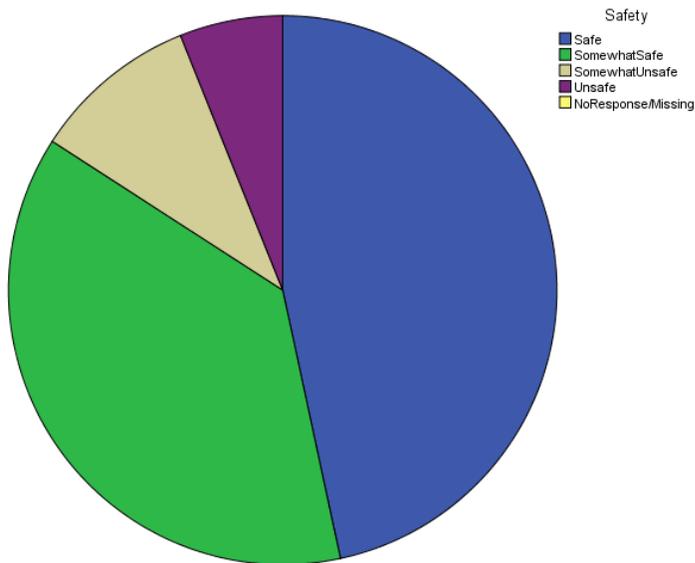


Figure 2: How safe in your neighborhood?

Question #22

What specific safety measure would you like to see implemented in your neighborhood? (ranked)

No Response	100
Police Presence or more Police	69
Speed Control	17
Better Lighting	17
Cameras and surveillance	15
Speed Bumps	9
Traffic Control	7
None	6
Drug Dealing	5
Watch Groups	5
It is Safe	4
Streets need fixed	4
Not Sure	3
Remove the Homeless	3
Panhandlers	2
Anonymous Reporting	1
Can't say	1
Allow Open Carry	1
Anything to Help	1
Better Sidewalks	1
Parking Enforcement	1
Curfew	1
No Opinion	1
No Safe Place	1
Crime Prevention	1
Wider Streets	1
Keep dogs on a leash	1
Noisy motors	1
Eliminate rentals	1
Better screening for housing	1
Increase your budget	1
Know your neighbors	1

Question #23

Do you feel that there is a park close to your home?

- Yes- **239 (80.7%)**
- No- **43 (14.5%)**
- No Response/Missing- **14 (4.7%)**

Question #24

Would you walk to the closest park to your home?

- Yes- **181 (61.1%)**
- No- **98 (33.1%)**
- No Response/Missing- **17 (5.7%)**

Question #25

Are you proud of your neighborhood?

- Yes *why?*- **184 (62.2%)**

- No- **83 (28%)** *if no, what could the City do to help change that?*

- No Response/Missing- **29 (9.8%)**

See Appendix A for specific comments

Question #26

What, if any, improvements would you offer to create a more positive community in your small town?

- _____
- I do not think any improvements are necessary

See Appendix B for specific comments

Question #27

If you could change the community without challenge, what would you change?

- _____
- I would not make any changes

See Appendix C for specific comments

Question #28

Would you be interested in a monthly billing for water/sewer that may be averaged between quarterly readings?

- Yes- **89 (30%)**
- No- **180 (61%)**
- Not Applicable- **27 (9%)**

Goals and Objectives

Question #29

What is Hagerstown's biggest strength? Pick up to 3

- Parks and Recreation **148**
- Access to Restaurants **125**
- Affordability of Housing **84**
- Walkability **72**
- Safety/Security **54**
- Employment Opportunities **43**
- Availability of Public Art **33**
- Other **30**
- Types of Housing **4**

Question #30

What do you see as Hagerstown's biggest issue? Pick up to 3.

- Drug Addiction **218**
- Blighted/Vacant Buildings **171**
- Homelessness **153**
- Safety/Security **99**
- Cost of housing/rent- **53**
- Employment Opportunities- **52**
- Quality of housing **33**
- Other **13**

Question #31

How would you like to receive updates and event notifications from the City?

- Facebook **89**
- Newspaper- **78**
- Website- **72**
- Other **56**

Responses for Other were: 13 USPS. 32 email, 4 text, 1 city gov., 1 nextdoor.com, 2 app, 1 radio, 2 not specified

- Television- **30**
- I would not like to receive notifications from the City in any manner- **27**
- No Response- **13**
- Instagram- **9**

Question #32

What large scale event venue would you like to have in Hagerstown?

This group of data was gathered by taking a respondent's first choice. Since the question asked for venue and not venues, one primary response appeared to be desired.

- Multiuse Baseball & Events Stadium **72**
- None **46**
- Indoor Sports Complex **39**
- Amphitheater **32**
- Other **25**
- No Response/Missing **25**
- Splashpad **19**
- Conference Center **12**
- Heritage Park **12**
- Downtown Hotel **10**
- Baseball only stadium **4**

This group of data included every response even if a person gave multiple responses.

- Multiuse Baseball & Events Stadium **83**
- Indoor Sports Complex **51**
- Amphitheater **46**
- Splashpad **27**
- Conference Center **23**
- Heritage Park **22**

- Downtown Hotel **19**
- Baseball only stadium **10**
- Other **28**

These are the actual responses from those respondents who wrote something in for “Other”

- Quit spending on stadium study, won't work downtown
- More things for kids
- casinos
- wind down Fridays at MD Theater
- Ag Center
- Downtown grocer
- indoor tennis courts
- Outdoor music at Fairgrounds
- Go karts
- Full-time organic store
- Use current stadium for music and arts
- Downtown grocery, hardware, variety stores
- Civic center
- Community center
- Concerts
- Casinos
- Skate park
- Move Board of Education into building downtown
- A place for all age groups
- Concerts
- BMX track
- More things for kids
- Downtown small business revitalization
- Help people
- Casino
- Antique or flea market
- Family center
- Downtown Farmer's Market

- None **52**

Respondent comments after indicating none for those who left a comment.

- stop talking about a baseball stadium, that ship sunk
- not a basis for growth
- invest in the drug issues
- are much bigger issues
- could be better spent cleaning up the city
- baseball out of the city
- No Response/Missing **28**

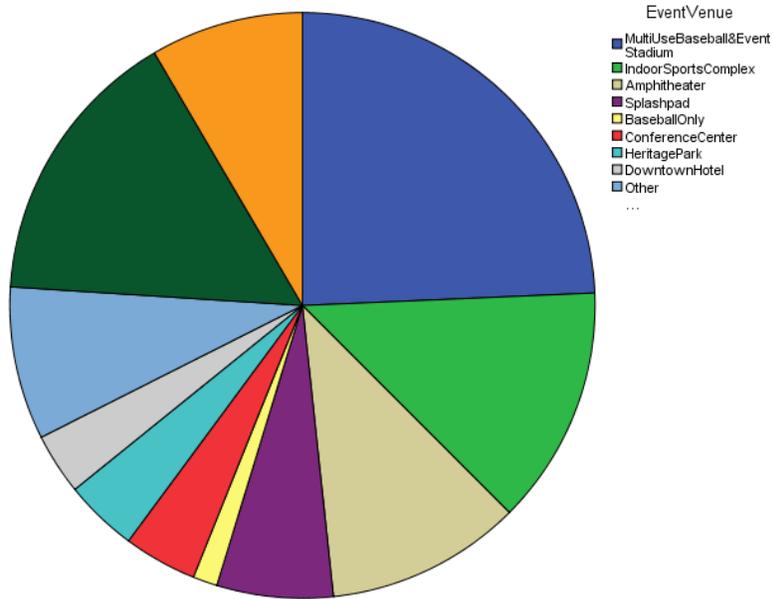


Figure 3: Event Venue Choices

Question #33

What type of community events would you like to see? (*Ranked*)

- Music Events **161**
- Arts Festivals **102**
- Cultural Celebration Festivals **92**
- Neighborhood Block Parties **82**
- Car Shows **55**
- Other **18**
- None **15**
- No Response **20**

The 18 other Responses when listed were vendor events, bike week, track & field events, BMX races, rock & roll concerts, street fairs, low cost events, baseball, blues fest, downtown events, kids events, family events.

Question #34

What family friendly activities would you like to see available in Hagerstown?

See Appendix D for specific comments

Question #35

If there are people in your household that would be interested in higher education or job training, what is the **main** obstacle that exists to prevent that?

- Money **89**
- Transportation **8**
- Child care **1**
- Do not have a GED **4**
- Time away from work **14**
- Other **12**
- There is no one interested in our household **161**
- No Response/Missing **37**

Question #36

If you have children residing with you, what types of activities do you or your children wish were available to them in Hagerstown?

- _____
- I have no children residing at my household

See Appendix E for specific comments.

Question #37

Is there anything that keeps or prevents you from participating in community engagement?

- Yes *if yes, what?* _____
- Nothing keeps me from participating

Yes 85 responses:

These responses were combined where applicable and summarized below

Disabled
Diabetic
Crowds
Covid
Age, vision, health, Senior citizen
Working, too busy
The neighborhood
Short on Time
Safety/Feel unsafe/Safety downtown
Long drive
Wife has the car
Too far to walk
Traffic
Trashy people
Violence
The Homeless
Poor communication/notification/Public relations
Political Division
Drug problems

<u>Nothing keeps me from participating</u>	11
<u>No Response/Missing</u>	36

II. DEMOGRAPHIC RESPONSES

Question #1

How long you have lived in Hagerstown?

- Less than 5 years **31**
- 5-10 years **38**
- 11-20 years **54**
- More than 20 years **171**

Question #2

Do you work in the City?

- Yes **89**
- No **201**
- No Response/Missing **6**

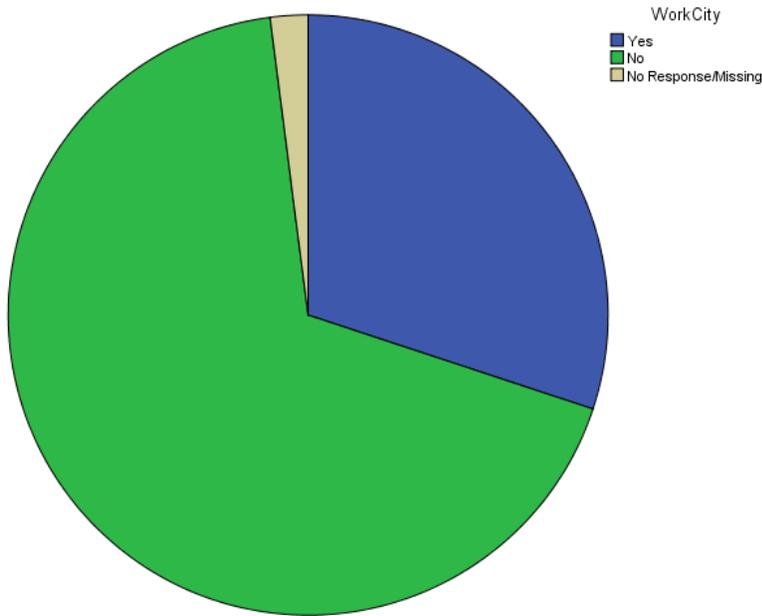


Figure 4: Work in the City?

Question #3

If your answer to Question 2 was no, which best describes your place of employment? If you answered yes to Question 2, skip to Question 4.

- Outside the City of Hagerstown but still in Washington County **32**
- Outside Washington County but in Maryland **36**
- Outside of the State of Maryland **18**
- Do Not Work **108**
- N/A, means Yes to Question 2 **90**
- No Response/Missing **12**

Question #4

Which of these describes your personal income last year (2019)?

- \$0 **1**
- \$1 to \$9 999 **2**
- \$10 000 to \$24 999 **40**
- \$25 000 to 49 999 **80**
- \$50 000 to 74 999 **57**
- \$75 000 to 99 999 **33**
- \$100 000 to 149 999 **35**
- \$150 000 and greater **14**
- Refused **25**
- No Response/Missing **9**

Question #5

What is your age?

- Under 25 **5**
- 25 to 34 **15**
- 35 to 44 **31**
- 45 to 54 **42**
- 55 to 64 **75**
- 65+ **124**
- Refused **3**
- No Response/Missing **1**

Question #6

Which of the following best describes your race?

- African American/Black **19**
- American Indian or Alaska Native **11**
- Asian, Hawaiian or Other Pacific Islander **4**
- White **249**
- Other: _____ **9**
- No Response/Missing **4**

Question #7

Are you or other members of your household of Hispanic or Latino ancestry?

- Yes **14**
- No **278**
- No Response/Missing **4**

Question #8

How do you identify yourself?

- Male **129**
- Female **154**
- Other (please specify): **0**
- Prefer not to answer **5**
- No Response/Missing **8**

Question #9

What is your marital status?

- Married **142**
- Divorced **47**
- Separated **4**
- Widowed **45**
- Single **48**
- No Response/Missing **10**

Question #10

What amount of your total household income is spent on housing expenses (mortgage or rent) including utilities?

- Less than 15% **57**
- 15% - 19.9% **37**
- 20% - 29.9% **60**
- 30% - 39.9% **49**
- 40% - 49.9% **28**
- More than 50% **41**
- No Response/Missing **24**

Question #11

Do you own or rent your home?

- Own **251**
- Rent **36**
- No Response/Missing **9**

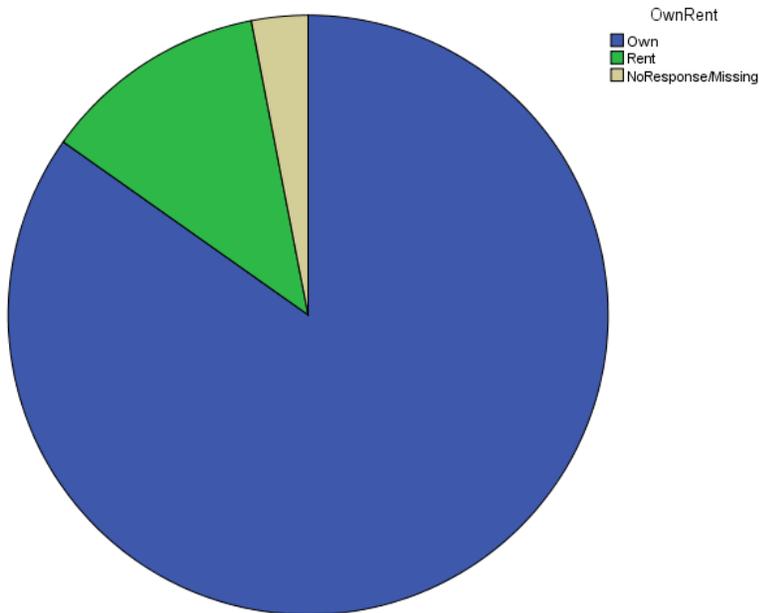


Figure 5: Own or Rent?

Question #12

How many people live with you at your current residence? _____

0 people	49
1 person	88
2 people	78
3 people	37
4 people	15
5 people	9
6 people	2
7 people	3
10 people	1
No Response/Missing	14

Question #13

What is the highest degree or level of education you have completed?

<input type="radio"/> Some High School	15
<input type="radio"/> High School	121
<input type="radio"/> Bachelor's Degree	65
<input type="radio"/> Master's Degree	40
<input type="radio"/> Ph.D. or higher	6
<input type="radio"/> Trade School	23
<input type="radio"/> Prefer not to answer	11
<input type="radio"/> No Response/Missing	15

Question #14

What type of dwelling do you live in?

<input type="radio"/> Single-family detached	177
<input type="radio"/> ½ double, townhouse/rowhouse	84
<input type="radio"/> Apartment	11
<input type="radio"/> Other	16
<input type="radio"/> No Response/Missing	8

Question #15

What would be your preferred housing type?

<input type="radio"/> Single-family detached	230
<input type="radio"/> ½ double, townhouse/rowhouse	29
<input type="radio"/> Apartment	11
<input type="radio"/> Other	16
<input type="radio"/> No Response/Missing	10

APPENDIX A

Question #25

Are you proud of your neighborhood?

Yes why?

No if no, what could the City do to help change that?

Yes

- Used to be but it has changed, lower class people have moved in
- Northgate
- Diverse, safe, and clean
- Clean and friendly
- Organized
- 3 block radius all are home owners
- Nice houses, diverse friendly neighborhood
- Cute homes, mostly well maintained and safe
- Character and cleanliness
- Historic and clean
- Everyone shows respect and is nice
- Very safe, very clean, very friendly
- Neighbors are friendly, clean, and quiet
- Friendly environment
- Well maintained and good neighbors
- Quiet and nice neighbors
- Kind neighbors, homes taken care of by most
- Clean and well maintained
- Where I grew up but it is getting too congested
- Close to the park and Hartle's
- Neighbors take pride in how houses and lawns look
- Safe and neighborhood watch
- Very nice, quiet, friendly
- Nice neighbors, neatly kept homes
- Old condo development, still attractive
- Because
- People take pride in their property, safety
- Clean
- Properties are kept up
- Quiet neighborhood and people are nice
- Quiet, good neighborhood, property pride and care-Lots of families, close to shopping, pretty safe
- Quiet, peaceful neighborhood
- Is an old neighborhood in this part of town, we know each other and watch out for each other
- North end is generally a better neighborhood; walkable
- Diverse, neat and clean
- The houses are all very different
- Safety
- Parks are beautiful and nice to play in
- Nice neighbors, well mannered
- Relatively clean, home to a 100% vegan restaurant as of 2020
- Crime seems low, a convenient location

- Friendly people
- Most residents care
- Neighbors
- It is in the middle of the city but is very quiet
- Beautiful and well-maintained
- Friendly but not overly
- Quiet and kind
- Obvious pride of ownership
- Somewhat
- Bester Community of Hope has done so much!
- Not as much as I used to be. Passers-by are not friendly, drive too fast
- Gated community
- Diversity
- Somewhat
- People are very friendly
- Good HOA
- Great neighbors, people have pride in their houses
- Friendly, well kept (mostly)
- I feel safe here
- Friendly neighbors
- Neighbors keep up their properties
- We can play in the street if we want to
- Safe, friendly, attractive
- Friendly neighbors, good lighting
- Gated community
- Clean
- Not much trash, very little crime
- The people are wonderful
- It's a 55 or older community
- Neighbors are friendly
- Historic homes with great yards
- Nice, helpful neighbors
- Clean and peaceful
- It's a friendly neighborhood. Folks tend to keep their property up well
- There are a growing number of owner occupants on the street
- Nice neighbors
- Historic district and great neighbors
- It's clean and safe
- It's quiet and family focused
- Homeowner maintains properties more than rental properties
- Nice neighbors
- Nice people
- Immediate vicinity neighbors have lived here a long time. We are close and help each other
- The Church is making it better
- It is well maintained clean and safe
- Clean, neighbors friendly
- Somewhat it's better than most Hagerstown city locations
- Architecture and history
- Great next door neighbors
- I think the South end is really cute. I love the architecture of all the houses
- Only 4 houses on the block

- Know all my neighbors many years
- The neighbors look out for one another
- Nice neighborhood
- Quiet, clean, and orderly
- Nice architecture (older), trees, people maintain their properties
- Everyone is friendly and looks out for each other
- Clean/Quiet
- Good neighbors
- Quiet except for trains
- It is a nice, quiet, clean community
- While there has been great changes since moving here in 1989, I still like my neighborhood. It's what you make it.
- Clean, quiet, convenient to resources
- Good neighbor
- Because it's a "community" where everyone works toward on goal
- Quiet
- Good neighbors and relatives
- Houses kept neat
- It is safe
- Clean and safe
- People keep yards and homes in good shape
- Clean and brick homes
- Few criminals
- It is quiet, neat, and clean
- Quiet family environments
- Safe
- Clean and attractive
- They are all very nice
- Location/safety
- It is safe, clean, and friendly
- Our HOA has/is taking good care of it
- Not bad, stay ourself
- Proud of home and neighbors/either side
- Neighbors take pride in homes
- Some don't but most take pride in their property and community
- Quiet
- Because it's safe
- We all try to keep our neighborhoods clean
- Except for 1 house on the block that's an eyesore. Never cuts grass, trash everywhere!!
- Quiet area besides speeders
- Everyone kinda minds their own business
- Good friends and good neighbors
- Gateway crossing, HUD HOPE VI
- Quiet hidden gem, but someone has taken belongings out of our vehicle
- Homes are occupied and maintenance is good
- It's ok, fairly quiet and homes are appealing
- It is nice and it is kept well
- Well kept, friendly
- Owners help to keep the area clean
- Good neighbors
- Well kept, friendly for the most part

- It is quiet
- Neighbors are respectable
- Owners take care of their homes/yards. People are willing to come together to solve problems and support causes
- Somewhat most are good, couple renters for section 8 always drug dealers move in
- Clean and friendly neighbors
- Clean and safe good neighbors
- Well kept, nice and friendly neighbors
- The people try to keep it cleaned up of trash
- Quiet when no school (between buses and large trucks), good neighbors
- Houses generally well kept

No

- Indifferent
- A group home has moved across the street and there's always a drama
- Always to keep our trash and recycle bins from being out front
- Effective police patrols and enforcement
- Mostly all senior citizens
- Unfriendly neighbors, one wants to kill me because I have cats even though they are confined in my house
- Trash thrown around, noise, fireworks and dogs barking at all hours
- The grassy space between View St and Valleybrook looks like crap
- Get rid of the drug dealers
- Maintain strict control of renters and rental property
- People think it is a trash area
- No opinion right now, just moved here
- Streets are dirty, cluttered with junk and have a lot of ruts
- Code enforcement and police response
- Enforce trash regulations with management companies. Tenants place trash on curbs all week long.
- Remove the drug dealers
- Speeding on Langley Drive is extreme
- Challenges with vehicle tampering and loud exhausts on vehicles
- Code enforcement not enforced
- Used to be proud, need to handle the crime
- There is a lot of multi-family and low income housing. It is hard to make friends.
- Would say not proud but there are areas that could use improvement but those areas may not have individuals capable of making those improvements
- Need to clean streets more often, enforce individual trash clean up at private houses, rundown abandoned buildings
- A lot needs to be changed
- We can't let our kids play freely due to rowdiness and bullying in the parks
- Renovate vacant buildings
- Elizabeth St, the trash on the street, trash cans setting out front which could be put in back. The vacant houses that are boarded up that has been empty for years
- Clean up drug houses
- Too many rental houses with activity that wasn't there 20 years ago
- My street is a major cut through road
- City could purchase lot at corner of S. Mulberry and Lee St for small park
- Grants to owners to upgrade exteriors

- Provide better homes for the homeless
 - Follow-up on police calls for b&e or theft reports
 - Lots of rentals and landlord don't care how it looks, trash cans on sidewalk, lots of foot traffic making litter
 - Trash bags and cans left sitting on sidewalks all week, Enforce the codes in place!
 - Organize live music, downtown shopping malls, parks with the performance of comedians, amateur cycling, prizes for the first 10 places, outdoor art exhibits, organize the selection of the most beautiful girl in Hagerstown
 - More park space, green space
 - Our pool has been closed for years, area is covered in litter
 - City is worried about looks (cleaning sidewalks, overhanging trees) but no one addresses homeless/drugs in alleys
 - Cleaner streets, more lighting
 - Parking enforcement, garbage, parking on lawn
 - Do something with homeless and drugs
 - Figure out how to encourage people to keep up/clean up their properties and alleyways
 - Equally issue and enforce citations for properties that are in poor condition. Also enforce policy to force residents to keep their property free from trash
 - Activities, programs, etc. to encourage neighborhood interaction
 - Removal of the homeless and panhandlers, went downhill over the last 5 years, speed camera or bump
 - Force outside maintenance
 - More presence, enforcement of rules, traffic safety
 - Enforce neighbors to keep house and yard up to date, mow their grass, fix their fences and sidewalk obstructions
 - Keep sidewalks clean
 - Our neighbors look terrible. He hauls junk and a camper is out front
 - Better lighting
 - Cite homeowners for homes in disrepair
 - Fix sidewalks, noise control, following ordinances
 - Clean up public housing
 - Help with violence, appearance, and random violence
 - This is not the town I was born and raised in. Too much crime that no one can control
 - Make people clean up their property including Section 8 and welfare after all....they don't work, they have nothing but time
 - A lot of drug use, would like to see less
 - Get the beggars off the corners
 - Need more home ownership
 - Would rather move in the country but will never get what I paid for my house
 - Fiber optic connection, sidewalks not to code, HOA amenities not available, food/community commerce area, food and dessert
 - Too much trash on sidewalks, street (pick up) catch speeding motorists
 - Do something about all the empty homes
 - A lot of rentals have went downhill
- We are an HOA community but they do not enforce the bylaws for home ownership (E.g., mold on homes, mailboxes falling over, and grass being tall...)
- Make it safe, too much transient traffic
 - Clean-up/beautification projects, building restoration. More community activities
 - Stricter controls on rental properties, littering laws
 - My neighbors all 25 cars all up and down the street
 - Not sure
 - Too many drug dealers and drug addicts

- North end has gone downhill- thefts and vagrants
- Rentals and people they draw
- Trash, rundown rentals, empty houses, illegal activity
- It's the people who live here
- City cannot do anything as I am out of the city limits
- Don't know how to change trashy people
- It's filthy, people are constantly dumping items garbage in our yard
- First get rid of all the abandoned houses, neighbors throw trash out front of their house

No Response or just checked Yes or No

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APPENDIX B

Question #26

What, if any improvements would you offer to create a more positive community in your small town?

I do not think any improvements are necessary?

Response

- More activities
- More cleanup of trash
- Hagerstown County Fair
- Lots of kids on street, maybe speed bumps for speeders
- We have support from city for block parties and community events, police and fire are helpful
- I would like to see downtown developed more
- More attention to roads during winter snow
- A revitalized downtown Housing for the homeless or some kind of shelter
- Get rid of the drug users and drug dealers
- Speed camera on this street
- More community involvement
- More public events that are low cost
- Keep the street clean
- Outdoor dining
- Community yard sales and summer gatherings
- Social gatherings when permitted
- There is nothing you can do to change the neighborhood
- For people to respect others and clean up after themselves
- Have no idea
- Public water/sewer/good internet
- Remove crumbly city center area
- More places for kids to go so they are not hanging out on the streets
- Small neighborhood events
- Utilize old YMCA for shelter for the homeless year around
- Less drug dealing

- Pay it forward mentality
- Less drug trafficking
- More structured activities for kids and seniors
- Get rid of homeless/druggies/littering
- More public events at spaces
- Help the poor
- Clean up the downtown, trash should not be on the curb 24/7
- Honestly unsure of what would help
- More neighborhood involvement
- More job training
- Litter pick up
- Grants for people to own their home
- Get the beggars of the corners
- Keep neighborhood clean
- Cameras
- Homes kept up to code
- Online community paper
- More downtown economic development
- Persons should be next to their phones and answer them
- I wish we were like Frederick, but we will never be like them
- Do something about the house that was burnt
- Less rentals and more homeowners
- Less homeless people
- Speeding on our street is a problem
- Trash clean up
- More reasons to come downtown and spend time there
- Improve safety in the city
- Fewer people doing and dealing drugs
- Activity classes for those ages 12-21
- Clean it up, entice people to move here
- More ethnic involvement

- More vital businesses downtown
- Do something about the homeless and loitering downtown
- Togetherness events, like block parties
- Making downtown safer
- Get rid of the drug addicts
- Back to reward system
- Involvement in events
- Arrest the drug dealers the first time instead of trying to build to a case against the kingpin
- Need businesses downtown because it feels unsafe
- Safer streets
- More lights
- Clean up downtown
- Decorative infrastructure
- Put for things for kids to do
- Spread the wealth not only on the first block of South Potomac St. but the first block each way
- Persons released from prison should be sent home
- City to rehabilitate vacant properties
- Unkempt properties are scary and unsafe
- Tear down the buildings that are falling apart
- More parks and green spaces
- Poor sidewalk conditions outside of the downtown area
- Fixing up downtown area to look like Frederick
- Keeping grass cut
- More businesses to improve tax base
- The safety of the people
- Antietam has a monopoly, give us more affordable options
- Have a place for the homeless
- Infrastructure improvements
- More open shops downtown
- Clean it up
- Better support of downtown merchants

- Get rid of slum apartment's downtown
- Hagerstown has a huge problem with poverty and housing, more education investment
- Volunteer to pick up trash along the street
- Improve quality of life for minorities
- Tear down most of downtown Hagerstown and just start over
- Police and City council outreach meetings
- Fill the vacant buildings
- Just keeping it cleaner
- Programs for teens and kids with positive interaction
- Better public transportation
- Do not know
- Keep out drugs
- Move the prison
- Repair the rundown structures
- Grocery market that is within a safe walking distance
- Bottle recycling and glass recycling
- Would like some kind of drainage in the streets
- A trash bin on streets
- Less development for reduced traffic
- More community events
- Make it safe and provide a sense of safety in the downtown area
- Get the homeless and panhandlers out
- More local and family oriented activities
- A better downtown and farmers market
- More non-drinking establishments such as small cafes
- More inclusions in cultural events
- Hold section 8 landlords more accountable
- Landlords should make people keep their places clean and neat
- Do more about loitering
- Have inspector check the areas
- Positive signs through town such as "smile" "be kind" or "have a nice day"

- Do away with the drug dealers and thieves downtown
- I have a backyard BBQ
- Make downtown more like Frederick
- Housing for the homeless
- Clean up downtown
- More family centered events
- Paint street striping and curbs
- Remove the guy with 8 cars that blasts his music extremely
- Open communication with police and at risks communities
- Police explain murders and motives
- Make downtown city more vibrant
- Cleaner streets and less vacant properties
- Don't need drug rehab at the end of the street
- Police on foot patrols
- Window coverings and better trash bins
- Get residential trash cans off the sidewalks and vending machines off of sidewalks
- More parks and more lighting
- Get a handle on the homeless
- More community and local activities
- Keep streets cleaner
- Have timely snow removal
- Parole gets sent back to where they came from
- Downtown shopping and movie theater
- Help individuals with lawn care and bulk item removal
- A farmers market or concert place
- A more successful arts district
- Get rid of the "old boy system"
- Consequences for breaking the law
- More sidewalks and places to walk
- Tear down all these dumpy buildings
- Eco friendly efforts

- Address speeding
- A much better stadium facility would help
- More community meetings
- Mask enforcement in retail stores
- More police and better judges for punishments
- Block parties
- Wider easier walkways and better trash collection
- More police
- Get vagrants off the streets and away from downtown , remove the beggars
- Make a walking trail more
- A better kind of police force, we have too many city employees that are bureaucrats
- Get section 8 out of downtown
- Enforce the codes downtown
- Trash can bins on the streets to get the trash off the of streets
- Police presence
- Trash needs cleaned up, more patrol on streets due to high speed in 25mph zones
- More focus on improving education and outreach programs, less money downtown
- Open the pool, clean up the outside garbage
- More jobs, parks, higher education programs
- Allow for more small shops to be open places other than downtown, in the communities
- More involvement in all areas of Hagerstown
- Services to actually deal with mental health and drug addiction
- Highlight positive people and businesses to do great
- Do something with the homeless and the drugs
- Each community to have a recycling dumpster
- Real internet access, whole food and trader joes
- Fewer rental units where property owners live, they do not keep up with their houses
- Downtown shops and restaurants
- Fill store fronts downtown

I DO NOT THINK ANY IMPROVEMENTS ARE NECESSARY

37

No Response or Missing

87

APPENDIX C

Question #27

If you could change the community without challenge, what would you change?

Or I would not make any changes

Response

- Community Relations
- Dramatic wholesale improvements in the community would result in more homeowner
- More police presence
- All the homeless
- No more at large elections for the city
- Better elections
- The panhandlers and opioid crisis
- Cameras
- Better policing as well as better punishment for minors
- More community outreach programs
- Double taxes and little service. County and City should merge
- More home ownership, take cars off the properties
- Push out the homeless and the drugs like heroin
- Pick up after your dog
- Cleaning up Hagerstown and making it a great town to live in
- For a community to feel safe and feel proud, more community bases activities
- Improve public transportation
- Stop the beggars on every street corner
- Community clean up
- More festivals and farmers markets
- A downtown like Frederick
- More anti-drug efforts
- People coming together and looking out for each other
- More police officers to reduce the crime rate
- Long term center city business presence

- Keep city golf courses
- Combine city and county taxes
- Less housing and less handouts
- Increase education and standards of living
- Created integrated positive homeless housing, have a major investor come in
- Cleaner streets
- I don't feel comfortable walking downtown, it feels deserted
- Seniors should not have to pay taxes
- Homeless and drug recovery
- Wasteful spending
- More businesses downtown
- Too many trucks by our house
- Get better people in section 8 rentals
- Community gatherings
- Help get the homeless people off the streets
- Stop the speeders and bike riders racing up and down the street and Dual Highway
- Have programs for drug users to get clean longer than 28 days
- Constant homeless people walking around and pushing shopping carts
- More trash receptacles around town
- Bring in more small restaurants
- Better internet-More homeowners and less renters
- People to be more respectful of others
- Clean the people out who abuse the government
- Remove drugs
- Not possible, there will always be a challenge
- Neighbors put trash cans away
- Less prejudice against the homeless and those released from incarceration
- Litter pick up and community reform
- More information about city events, programs and new projects
- Have more cable companies
- Force the ex-cons to leave the area

- Put something in the old sears already
- No section 8 housing
- Homelessness
- Be totally intolerant of drug activity
- Host a community clean up, some want to tear up my backyard using it as an impound lot
- Too much crime
- Outdoor dining
- Have the Walmart clean up its parking lot, and the homeless camps in the wooded area near Sams
- Influx of money to encourage city upgrades
- More community activities and things going on, more public trash cans and pick up
- The thieves need to go
- People have a bad attitude towards town, I would change that
- Improve downtown environment
- Little late for that
- The chief of police
- Encourage additional development
- Lower real estate taxes
- Keep it safe
- Better information/News vehicles
- Fines for not maintaining your property
- Patrol more
- You can't change people's hearts
- Enforce existing drug laws
- Help the homeless and reduce the drug addiction, also stop the panhandling
- Downtown could be better
- Its attitude and less visible trash
- Need more parking spaces

- That the community would be more open to talk about how bad the drug problem is
- More trash pickup in low income areas
- More police presence
- Get rid of the people who are homeless by choice
- Prevention for addiction, child abuse/neglect, homelessness and unemployment
- Make sure people have enough food and shelter, work to reduce homelessness and mental health
- Less section 8 housing
- Increase home ownership in the downtown
- Can't allow the homeless and drug addicts to occupy the street corners
- Be more inclusive
- Less people
- The negative perception of Hagerstown
- More tot lots to occupy the empty commercial spaces, more police patrol
- Get rid of all of the cynicism
- The downtown area
- Make downtown an interesting place to dine and shop
- More night police
- Community center with upgraded facilities
- Starbucks downtown and a Jazz club downtown
- Clean up properties and plant some trees and plants, things stamped in concrete
- More affordable rent for seniors
- Move the horrible blue trash cans to the backyards, we look like a trash dump
- More bright and fancy downtown streets
- Create boutiques and small businesses downtown such as pop-up shops
- More green spaces
- Landlords taking better care of rentals
- Deregulate income qualifications for improvements
- Better leadership

- Less panhandling, more police presence, masks enforced in stores
- Do more town center truly at the towncenter
- Add considerable new employees and dramatically improve city amenities
- Access to fresh, local produce year round, greater access to holistic alternative health care
- Get rid of the neighbors and keep the street clean
- Get the neighbors to keep the street clean
- Clean up the drug problem
- Eliminate homelessness and break up the section 8 housing near downtown, encourage the wealthy homeowners to re-locate there
- I would instill more consideration towards others
- More opportunity for purchasing property and less rentals, less drug activity
- Meth problem
- Bulldoze empty houses and parking lots
- More funding for the police, fire and EMS
- Parking enforcement, garbage and parking on lawn
- Cleanup the downtown area, make it a place people want to visit, less crimes
- To have city residents only pay city taxes, not city and county taxes, why do we pay both?
- More cleaner streets in all areas
- Ease solar power restrictions
- Better kept sidewalks and more handicap parking
- Just more lighting
- Fix up and maintain better homes
- The homeless sitting downtown and begging on corners
- Make people responsible for their property
- Get rid of the murals/replace them with murals about Hagertown's history
- More trash cans
- More effort to increase higher education and promote critical thinking
- Churches open their doors for the homeless and help the less fortunate
- I would like a ball park somewhere in the city

- Low income housing out of downtown
- Remove the mental health and drug rehab centers from out of town
- A more vibrant downtown
- Everything one does is challenged, too many narrow minded people
- All this section 8
- More street lights
- More flexible HOA
- Move the prison, draws criminals
- Can't think of anything
- Repair the streets, rebuild the trolley
- Homeless at every major intersection and shopping center
- Stop prison releases from being dropped off in the city
- Institute a plant a tree program
- Eliminate anyone associated with a gang in the downtown area
- Open political discussion to the public
- Change the drug dealers and prison release, they just stay here because it is cheap to live
- Get rid of the slum apartment's downtown
- Have people more integrated in charge for the better
- That people have to keep up the appearances of the outside of their homes
- Cleaner streets

I would not make any changes

57

No Response or Missing

80

APPENDIX E

Question # 36

If you have children residing with you, what types of activities do you or your children wish were available here?

Or I have no children residing at my house

Response

- More variety of outdoor activities
- Ball games
- Kids events in city park
- Outdoor concerts
- Lower costs to participate in sports
- Reading club
- More events that involve exercise
- Anything fun and safe
- Safer community activities

- Baseball

- Cheaper karate and better quality, basketball

- We are satisfied with the options we do have, thanks

- Mini golf course

- Parades, carnivals, neighborhood picnics, Christmas caroling, egg hunts

- Fishing

- Social activities for 18-20 year olds

- More free events for kids

- Anything where there is no smoking

- Better regular activities in the parks

- Game room

- More sports
- More local events that are not crowded to the brim
- More indoor activities when the weather is bad. Discovery Station and Ready Set Play are all we have
- We try to get out of town as much as possible
- Skate park
- Outdoor events
- Music and cultural events
- More city sponsored activities
- Theme park
- More children activities in the park
- Indoor pool for during winter
- A lot more than what you have
- Safe places for families
- Paid and staff activities, amusement park and zoo
- Involved in wrestling at the PAL
- Just events with no drugs and alcohol involved
- Amusement park
- Community events, outdoor recreation park
- My children are older
- Affordable water play, more inclusive places for special needs kids
- We have really good activities which is why we moved to Hagerstown, such as good parks
- Indoor events and climbing areas
- More places to take kids, like sky zone
- We like to use parks

-Splashpad

I Have no children residing at my household

204

No Response or Missing

45

SPSS OUTPUTS

**Questions where a subjective response was possible are excluded from the outputs.*

Question #17

How often do you shop or eat at locally owned restaurant or business (non-chain restaurant)?

ShopEatLocal

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	15	5.1	5.1	5.1
	LessthanonceaMonth	84	28.4	28.4	33.4
	MorethanonceaMonth	107	36.1	36.1	69.6
	Weekly	89	30.1	30.1	99.7
	NoResponse/Missing	1	.3	.3	100.0
	Total	296	100.0	100.0	

Question #18

Where do you prefer to shop for food?

WhereShopFood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	FarmersMarket	47	15.9	15.9	15.9
	ChainGroceryStore	216	73.0	73.0	88.9
	OnlineGroceryDeliveryService	16	5.4	5.4	94.3
	LocalFruitVegetOwner	9	3.0	3.0	97.3
	Other	8	2.7	2.7	100.0
	Total	296	100.0	100.0	

Question #19

Where do you prefer to shop retail?

PrefShopRetail

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Local Small	77	26.0	26.0	26.0
	Valley Mall	60	20.3	20.3	46.3
	Outlets	28	9.5	9.5	55.7
	AmazonorOnline	89	30.1	30.1	85.8
	Other	37	12.5	12.5	98.3
	NoResponse/Missing	5	1.7	1.7	100.0
	Total		296	100.0	100.0

Question #21

How safe do you feel in your neighborhood?

Safety

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Safe	138	46.6	46.6	46.6
	SomewhatSafe	111	37.5	37.5	84.1
	SomewhatUnsafe	29	9.8	9.8	93.9
	Unsafe	18	6.1	6.1	100.0
	Total		296	100.0	100.0

Question #23

Do you feel that there is a park close to your home?

ParkClose

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	239	80.7	80.7	80.7
	No	43	14.5	14.5	95.3
	NoResponse/Missing	14	4.7	4.7	100.0
	Total	296	100.0	100.0	

Question #24

Would you walk to the closest park to your home?

WalkPark

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	181	61.1	61.1	61.1
	No	98	33.1	33.1	94.3
	NoResponse/Missing	17	5.7	5.7	100.0
	Total	296	100.0	100.0	

Question #28

Would you be interested in a monthly billing for water/sewer that may be averaged between quarterly readings?

InterestMonthBill

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.3	.3	.3
	Yes	88	29.7	29.7	30.1
	No	179	60.5	60.5	90.5
	3	1	.3	.3	90.9
	NoResponse/Missing	27	9.1	9.1	100.0
	Total	296	100.0	100.0	

Question #35

If there are people in your household that would be interested in higher education or job training what is the **main** obstacle that exists to prevent that?

ObstaclesEducTrain

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Money	59	19.9	20.0	20.0
	Transportation	8	2.7	2.7	22.7
	ChildCare	1	.3	.3	23.1
	DoNotHaveaGED	4	1.4	1.4	24.4
	TimeAwayfromOthers	14	4.7	4.7	29.2
	Other	12	4.1	4.1	33.2
	NoOneInterested	161	54.4	54.6	87.8
	NoResponse/Missing	36	12.2	12.2	100.0
	Total	295	99.7	100.0	
Missing	System	1	.3		
Total		296	100.0		

Question #1

How long have you lived in Hagerstown?

LivedCity

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Less than 5 years	31	10.5	10.5	10.5
	5 to 10 years	38	12.8	12.8	23.3
	11 to 20 years	54	18.2	18.2	41.6
	more than 20 years	171	57.8	57.8	99.3
	No Response or Missing	2	.7	.7	100.0
	Total		296	100.0	100.0

Question #2

Do you work in the City?

WorkCity

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	89	30.1	30.1	30.1
	No	201	67.9	67.9	98.0
	No Response/Missing	6	2.0	2.0	100.0
	Total	296	100.0	100.0	

Question #3

If your answer to Question 2 was no, which best describes your place of employment? If you answered yes to Question 2, skip to Question 4.

PlaceEmploy

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Out of City, in Wash County	32	10.8	10.8	10.8
	Out of Wash Co, in Maryland	36	12.2	12.2	23.0
	Out of Maryland	18	6.1	6.1	29.1
	Do Not Work	108	36.5	36.5	65.5
	N/A, means Yes to previous question	90	30.4	30.4	95.9
	No Response/Missing	12	4.1	4.1	100.0
	Total	296	100.0	100.0	

Question #4

Which of these describes your household income last year (2019)?

		HouseInc			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	\$0	1	.3	.3	.3
	\$1-\$9,999	2	.7	.7	1.0
	\$10,000-\$24,999	40	13.5	13.5	14.5
	\$25,000-\$49,999	80	27.0	27.0	41.6
	\$50,000-\$74,999	57	19.3	19.3	60.8
	\$75,000-\$99,999	33	11.1	11.1	72.0
	\$100,000-\$149,999	35	11.8	11.8	83.8
	\$150,000 or greater	14	4.7	4.7	88.5
	9	25	8.4	8.4	97.0
	No Response/Missing	9	3.0	3.0	100.0
	Total	296	100.0	100.0	

Question #5
 What is your age?

		Age			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Under 25	5	1.7	1.7	1.7
	25-34	15	5.1	5.1	6.8
	35-44	31	10.5	10.5	17.2
	45-54	42	14.2	14.2	31.4
	55-64	75	25.3	25.3	56.8
	65+	124	41.9	41.9	98.6
	7	3	1.0	1.0	99.7
	9	1	.3	.3	100.0
	Total	296	100.0	100.0	

Question #6

Which of the following best describes your race?

		Race			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	African American/Black	19	6.4	6.4	6.4
	American Indian/Alaskan Native	11	3.7	3.7	10.1
	Asian,Hawaiian,Pacific Islander	4	1.4	1.4	11.5
	White	249	84.1	84.1	95.6
	Other	9	3.0	3.0	98.6
	No Response Missing	4	1.4	1.4	100.0
	Total	296	100.0	100.0	

Question #7

Are you or other members of your household of Hispanic or Latino ancestry?

		LatinoHispanic			
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	14	4.7	4.7	4.7
	No	277	93.6	93.6	98.3
	4	1	.3	.3	98.6
	No Response/Missing	4	1.4	1.4	100.0
	Total	296	100.0	100.0	

Question #8

How do you identify yourself?

Gender

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Male	129	43.6	43.6	43.6
	Female	154	52.0	52.0	95.6
	PreferNottoAnswer	5	1.7	1.7	97.3
	NoResponse/Missing	8	2.7	2.7	100.0
	Total	296	100.0	100.0	

Question #9

What is your marital status?

MaritalStatus

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Married	142	48.0	48.0	48.0
	Divorced	47	15.9	15.9	63.9
	Separated	4	1.4	1.4	65.2
	Widowed	45	15.2	15.2	80.4
	Single	48	16.2	16.2	96.6
	NoResponse/Missing	10	3.4	3.4	100.0
	Total	296	100.0	100.0	

Question #10

What amount of your total household income is spent on housing expenses (mortgage or rent) including utilities?

Expenses

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Lessthan15%	57	19.3	19.3	19.3
	15-19.9%	37	12.5	12.5	31.8
	20-29.9%	60	20.3	20.3	52.0
	30-39.99%	49	16.6	16.6	68.6
	40-49.9%	28	9.5	9.5	78.0
	>50%	41	13.9	13.9	91.9
	NoResponse/Missing	24	8.1	8.1	100.0
	Total	296	100.0	100.0	

Question #11

Do you own or rent your home?

OwnRent

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Own	251	84.8	84.8	84.8
	Rent	36	12.2	12.2	97.0
	NoResponse/Missing	9	3.0	3.0	100.0
	Total	296	100.0	100.0	

Question #12

How many people live with you at your current residence?

LiveatResid

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	49	16.6	16.6	16.6
	1	88	29.7	29.7	46.3
	10	1	.3	.3	46.6
	2	78	26.4	26.4	73.0
	3	37	12.5	12.5	85.5
	4	15	5.1	5.1	90.5
	5	9	3.0	3.0	93.6
	6	2	.7	.7	94.3
	7	3	1.0	1.0	95.3
	99	14	4.7	4.7	100.0
	Total	296	100.0	100.0	

Question #13

What is the highest degree or level of education you have completed?

Education

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	SomeHighSchool	15	5.1	5.1	5.1
	HighSchool	121	40.9	40.9	45.9
	Bachelors	65	22.0	22.0	67.9
	Masters	40	13.5	13.5	81.4
	PhDorPostGrad	6	2.0	2.0	83.4
	TradeSchool	23	7.8	7.8	91.2
	PreferNottoAnswer	11	3.7	3.7	94.9
	NoResponse/Missing	15	5.1	5.1	100.0
	Total	296	100.0	100.0	

Question #14

What type of dwelling do you live in?

TypeDwelling

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	SingleFamilyDetached	177	59.8	59.8	59.8
	1/2DoubleTownhouse/RowHouse	84	28.4	28.4	88.2
	Apartment	11	3.7	3.7	91.9
	Other	16	5.4	5.4	97.3
	NoResponse/Missing	8	2.7	2.7	100.0
	Total	296	100.0	100.0	

Question #15

What type would be your preferred housing type?

PreferredHous

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	SingleFamilyDetached	230	77.7	77.7	77.7
	1/2DoubleTownhouse/Rowhouse	29	9.8	9.8	87.5
	Apartment	11	3.7	3.7	91.2
	Other	16	5.4	5.4	96.6
	NoResponse/Missing	10	3.4	3.4	100.0
	Total	296	100.0	100.0	

Question #16

If you are currently renting your home, would you be interested in learning about steps to take to get prepared to own a house?

LearntoOwn

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	14	4.7	4.7	4.7
	No	34	11.5	11.5	16.2
	N/A	237	80.1	80.1	96.3
	NoResponse/Missing	11	3.7	3.7	100.0
	Total	296	100.0	100.0	

Question #17

How often do you shop or eat at locally owned restaurant or business (non-chain restaurant)?

ShopEatLocal

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	15	5.1	5.1	5.1
	LessthanonceaMonth	84	28.4	28.4	33.4
	MorethanonceaMonth	107	36.1	36.1	69.6
	Weekly	89	30.1	30.1	99.7
	NoResponse/Missing	1	.3	.3	100.0
	Total		296	100.0	100.0

Question #18

Where do you prefer to shop for food?

WhereShopFood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	FarmersMarket	47	15.9	15.9	15.9
	ChainGroceryStore	216	73.0	73.0	88.9
	OnlineGroceryDeliveryService	16	5.4	5.4	94.3
	LocalFruitVegetOwner	9	3.0	3.0	97.3
	Other	8	2.7	2.7	100.0
	Total		296	100.0	100.0

Question #19

Where do you prefer to shop retail?

PrefShopRetail

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Local Small	77	26.0	26.0	26.0
	Valley Mall	60	20.3	20.3	46.3
	Outlets	28	9.5	9.5	55.7
	AmazonorOnline	89	30.1	30.1	85.8
	Other	37	12.5	12.5	98.3
	NoResponse/Missing	5	1.7	1.7	100.0
	Total		296	100.0	100.0

Question #21

How safe do you feel in your neighborhood?

Safety

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Safe	138	46.6	46.6	46.6
	SomewhatSafe	111	37.5	37.5	84.1
	SomewhatUnsafe	29	9.8	9.8	93.9
	Unsafe	18	6.1	6.1	100.0
	Total		296	100.0	100.0

Question #23

Do you feel that there is a park close to your home?

ParkClose

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	239	80.7	80.7	80.7
	No	43	14.5	14.5	95.3
	NoResponse/Missing	14	4.7	4.7	100.0
	Total	296	100.0	100.0	

Question #24

Would you walk to the closest park to your home?

WalkPark

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	181	61.1	61.1	61.1
	No	98	33.1	33.1	94.3
	NoResponse/Missing	17	5.7	5.7	100.0
	Total	296	100.0	100.0	

Question #28

Would you be interested in a monthly billing for water/sewer that may be averaged between quarterly readings?

InterestMonthBill

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.3	.3	.3
	Yes	88	29.7	29.7	30.1
	No	179	60.5	60.5	90.5
	3	1	.3	.3	90.9
	NoResponse/Missing	27	9.1	9.1	100.0
	Total	296	100.0	100.0	