



CITY OF HAGERSTOWN, MARYLAND STATUS & INFORMATION REPORT NO. 39/40 FOR 2025

To Members of the City Council:

Report Period: October 31, 2025

OCTOBER 2025

For additional information and a complete list of City Events, please visit the Calendar of Events on the City's website at <https://www.hagerstownmd.org/calendar.aspx>

*Questions about any of the Downtown Events listed, please email events@downtownhagerstown.org
Visit Hagerstown Parks & Recreation website and flip through the Fall/Winter 2025 digital Program Guide at <https://www.hagerstownmd.org/145/Parks-Recreation>*

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1	2	3	4 Fiber Fest University Plaza 10 AM
5	6	7 Mayor and Council Work Session 4 PM	8	9	10 Ghost Tours Hager House 5 PM to 10 PM	11 Yard Sale Fairgrounds Park 7 AM to 2 PM ----- Harvest Hoedown Fairgrounds Park 11 AM to 3 PM ----- Voltage Wrestling University Plaza 5 PM
12	13	14 MML Fall Conference No Mayor and Council Meeting Scheduled	15	16 	17 Ghost Tours Hager House 5 PM to 10 PM	18 

19	20	21 Mayor and Council Work Session 4 PM	22 	23 Drive-Thru Trick-or-Treat Fairgrounds Park 4 PM to 7 PM	24 Ghost Tours Hager House 5 PM to 10 PM <hr/> Downtown Halloween Block Party 5:30 PM 	25 Howl-O-Ween Dog Costume Parade Fairgrounds Park 11 AM to 1 PM <hr/> Downtown Business Trick-or-Treat 4 PM to 6 PM <hr/> Mummers Parade 6 PM
26 	27	28 Mayor and Council Regular Session 7 PM	29	30	31 Ghost Tours Hager House 5 PM to 10 PM <hr/> City-Wide Trick-or-Treat	 

UPCOMING MEETINGS

To obtain City Department or City Boards and Commissions meeting information, please visit <https://www.hagerstownmd.org/27/Government>.

We encourage you to visit our website at <https://www.hagerstownmd.org> for all City-related updates.

Other inquiries may be made by visiting the City Resident 311 page at <https://www.hagerstownmd.org/841/Services>

COMMUNICATIONS

October 24, 2025

This Week's Headlines & Media Releases:

- Hagerstown Community College Inducts Five Former Athletes into its Hall of Fame
- Sheehy Hagerstown Offers Free Vehicle Services for Nonprofits
- Guessford to Meet with Imam after Controversial Online Post
- Hagerstown Urges Online Payments During Drive-Through Disruptions
- How Islamic Society Responds to School Board Member's Comment
- Salem Avenue Educators Share Fond Remembrances about Principal Garner
- What to Know about the 2025 Mummers' Parade
- How Did Funkstown's Fire Chief Get a Custom-Painted Vehicle?
- 'No Kings' Protest in Hagerstown on Oct. 18. Here is What to Know
- Washington County Buses Stop at 4pm Oct. 25 for Parade
- Next Widening Phase for I-81 in Maryland to be Split into Two Parts

- How Can Hagerstown Improve Cable and Broadband? Tell the City Oct. 22
- Where to Find Maryland State Police Trunk-or-Treat Events
- Where to Turn in Unwanted Prescription Meds in Hagerstown Area Saturday
- Bridge Inspections Will Shut Down Four Washington County Roads
- Try Hagerstown’s Drive-Through Trick-or-Treat for Halloween Fun
- South Potomac Street to Close Oct. 24 for Halloween Block Party
- Traffic Advisory: W. Antietam Street
- Traffic Advisory: Drive-Through Trick-or-Treat Event
- Traffic Advisory: S. Potomac Street Halloween Block Party
- Traffic Advisory: Mill Street

This Week’s Video Projects:

- Mayor & Council Special & Work Sessions
- Cable Franchise Town Hall Meeting

Channel 25 Hub City Now Programming:

- Mayor & Council Meeting
- “Council wRap”
- Cable Franchise Town Hall Meeting Promo
- Visit Hagerstown Revised :30 Promo
- “2025 State of the City” Video
- Cultural Trail Featured Artist Video
- Hagerstown Fire Museum Video Series
- The Greens at Hamilton Run :30 Promo
- Fit Room :30 Promo
- MTA Commuter Connection Video

City Website:

- www.hagerstownmd.org attracted 6,897 user visits for the week of October 16-22
- The most popular top entrances (the first page users accessed on the website):

1. Online Payment Portal Page	1,519
2. Home Page	1,504
3. Utility Billing Page	695
4. Police Page	280
5. Search Page	264
6. Bids Page	262
7. Ghost Tours Page	253
8. Jobs Page	252
9. Trick-or-Treat Page	170
10. Parks & Recreation Page	136

- Top searches
- 1. Jobs
- 2. Pay my bill
- 3. Parking
- 4. Mummers day parade application
- 5. Permits

October 31, 2025

This Week's Headlines & Media Releases:

- Who Are the Grand Marshals for the 2025 Mummers' Parade?
- Thrill of Hunt at Washington County Museum of Fine Arts Treasure Sale
- Hagerstown's 2025 Mummers' Parade Will Close Some Streets Oct. 25
- Guessford Apologizes to Muslim Community for Comment that Drew Protest
- 2 Weekend Apartment Fires Hit Hagerstown, including Potomac Towers
- Expect Delays Oct. 28 on Robinwood Drive as Drainage Work Begins
- Savers Open Thrift Store in Hagerstown Shopping Center. Here's When
- Where to Donate Toys for Toys for Tots of Washington County
- Free Dental Cleanings for Veterans at Hagerstown Community College
- SNAP Benefits Won't Go Out Nov. 1. Here are Local Resources to Help
- PSEG Seeks to Prohibit Hunting While it Does Surveys for Power Line
- Planning to Drive Downtown? South Mulberry Street Closes Oct. 30
- Hagerstown to Honor its Founder with Tours, Music, and Family Events
- Press Release: Jonathan Hager Week Nov. 1-8
- Traffic Advisory: Radcliffe Avenue
- Traffic Advisory: Alsatia Mummers Parade
- Traffic Advisory: Oak Ridge Drive
- Traffic Advisory: Cloverleaf Road
- Traffic Advisory: Brown Avenue
- Traffic Advisory: Hammond Avenue
- Traffic Advisory: S. Mulberry Street

This Week's Video Projects:

- Mayor & Council Work & Regular Sessions
- "Magic of the Holidays Downtown" :30 Promo Post Production

Channel 25 Hub City Now Programming:

- Mayor & Council Meeting
- "Council wRap"
- Cable Franchise Town Hall Meeting Video
- Visit Hagerstown Revised :30 Promo
- "2025 State of the City" Video
- Cultural Trail Featured Artist Video
- Hagerstown Fire Museum Video Series

- The Greens at Hamilton Run :30 Promo
- Fit Room :30 Promo
- MTA Commuter Connection Video

City Website:

- www.hagerstownmd.org attracted 7,866 user visits for the week of October 23-29
- The most popular top entrances (the first page users accessed on the website):

11. Home Page	1,599
12. Online Payment Portal Page	1,472
13. Utility Billing Page	670
14. Civic Alerts Page	387
15. Search Page	268
16. Police Page	267
17. Jobs Page	241
18. Trick-or-Treat Page	223
19. Ghost Tours Page	197
20. FAQ Page	177

- Top searches

6. Trick-or-Treat
7. Pay my bill
8. Trash & recycling
9. Careers
10. Water bill

COMMUNITY ENGAGEMENT

- Jonathan Hager Week: Celebrating 250 Years -- November 1- 8, 2025
Join us as we honor the life and legacy of Hagerstown’s founder. For information on all the events, visit www.hager250.org.
- Second Saturday: November 8 is ArtWalk in Downtown Hagerstown
- 2025 Holiday Events in Downtown Hagerstown. For more information visit www.mainstreethagerstown.org/holidays-in-hagerstown

CUSTOMER SERVICE



Welcome to the City of Hagerstown!

Why Pay Online?

At www.invoicecloud.com/cityofhagerstownmd:

Pay Anytime, Anywhere. No need to wait in line, drive downtown, or check business hours—access the portal 24/7 from your phone, tablet, or PC.

Save Time Skip the envelope, the stamp, and the trip. Online payment takes just a few clicks

Use Your Preferred Method. Choose from credit cards (Visa, MasterCard, Discover), PayPal, Google Pay, Apple Pay, Venmo, and

Secure & Confidential payment

Pay by Text: Get payment links sent straight to your phone—Just tap and pay with your preferred method. Fast, secure, and mobile-friendly!

Set Up Reminders or AutoPay. Never miss a due date—automated options make it seamless.

Track Your Payment Instantly. No wondering if your check arrived—get real-time confirmation and account updates.

Go Paperless with eBilling
Simplify your life and help the environment!
Receive your bills directly by email
Access your statements anytime, anywhere
Secure, fast, and clutter-free
Get timely reminders and avoid late fees
Sign up at
www.invoicecloud.com/cityofhagerstownmd

WHEN YOU MOVE

If you're moving within our service area, you must contact us two business days in advance to ensure a timely service connection. Each customer is required to show proper identification and address verification documents. If you're moving outside our service area, you must have service discontinued by calling or appearing at the Support Services Office located at 32 N Potomac St, Suite 100. We will request your new address, and a final bill will be forwarded after we have made a final meter reading. A service order confirmation number will be given for your records. Final bills must be paid within 30 days.

IMPORTANT CUSTOMER INFORMATION:

Acct#: _____

Cust#: _____

Conf #: _____

Approx. date of 1st Bill _____

Light Dept. Emergency / Downed Wires: 301-790-2600

Water Dept. Emergency / Main breaks: 301-790-3207

City of Hagerstown Customer Service Center

32 N Potomac St. Suite 100 Hagerstown, MD 21740

Business Hours: 8AM-4PM, Monday-Friday, except holidays

P: 301-790-4160 E: customerservice@hagerstownmd.org



Stay informed!

Get important updates and alerts!

Opt-in to receive notifications about:
Water, wastewater, and electric outages,
community events, traffic advisories, trash,
recycling, yard waste schedules, and more!

Scan the QR code to stay in the know!

BILL PAYMENT OPTIONS

Bills are due within 21 days of the statement date that appears on the payment stub.

Online at www.invoicecloud.com/cityofhagerstownmd: by Credit Card (Visa, Master Card, Discover), PayPal credit, Google Pay, Apple Pay, eCheck, PayPal, or Venmo). A convenience fee may apply.

Automated payment line: By credit card (Visa, Master Card, or Discover) or ACH Check or check your account balance 24/7 with our automated phone service.
Call 1-844-451-1585.

By mail: Send a check or money order, with your account number noted, to: City of Hagerstown, P.O. Box 4608, Lancaster, PA 17604-4608. **DO NOT SEND CASH.**

Drive-thru: 32 N Potomac St, Suite 100.

Drive-up drop box located next to the drive-thru. Check or money order only with your account number noted.

DO NOT INSERT CASH.

In our lobby: At the Support Services Office located at 32 N Potomac St, Suite 100.

ENGINEERING & PERMITS

1. **Burnap Parking Lot** – the contractor continues to work on the construction of the new paved parking lot near the tennis courts at City Park. The contractor hopes to complete the project before the end of the 2025 paving season.
2. **Pavement Preservation** – Craig Paving continued to mill and overlay streets that were on the FY 25 pavement preservation list. This work is essentially complete; the contractor will return in the spring to complete the FY 26 pavement preservation list.
3. **Annual MS4 Report** – staff worked to complete the annual report that details the status of the City’s stormwater management program, and the progress that we have made toward meeting the goals in our MDE stormwater permit.
4. **Engineering Statistics**

Description	Week of 10/20/2025 & Week of 10/27/25	Calendar Year 2025 TOTALS
Traffic complaints received	2	108
Work Orders completed	2	94
Traffic counts completed	2	24
Construction Projects		
Description	Week of 10/20/2025 & Week of 10/27/2025	Calendar Year 2025 TOTALS
Construction Projects advertised for bids	1	9
RFP’s Advertised	0	13
Projects under construction	4	10
Projects completed	0	4

FIRE

10/15/25 – 10/21/25			
Total Incidents (City only)	67	Mutual Aid to surrounding FDs	12
• Unit Responses	134	• Halfway FD	2
• Fire/Rescue Responses	44	• Maugansville FD	2
• EMS Responses	19	• Funkstown FD	4
• Other Responses	4	• Longmeadow FD	3
Smoke Alarm Checks/Installs	5	• Other	3
Community Events	5	Inspections/System Tests	6
Staff Hours of Training	39		

Significant Events

October 15 – 1481 Salem Avenue – Building Fire – Electrical fire confined to area of origin. No injuries and property turned over to occupants.

October 15 – Summit Avenue and Brown Ave. – Natural Gas Leak – City Water crews struck a natural gas line with excavating. Significant gas leak resulted in electric power being shut off to area and evacuations of nearby residents. Leak was secured by Columbia Gas. No injuries.

October 17 – 301 East Wilson Blvd. – Building Fire – Responding companies found a two-story duplex with significant fire conditions on multiple floors. Fire confined to building of origin. No injuries but occupants were displaced.



Community Events

October 15 & 16 – Salem Elementary –. Crews conducted two days of fire education programs with kindergarten and first grade classes.

October 18 – Firefighters conducted an after-the-fire smoke alarm survey in the neighborhood of the October 17th fire on E Wilson Blvd. Crews visited 47 homes, contacting 15 residents. 5 new smoke alarms were installed during the survey.

October 18 – Lowe's on Shank Farm Way - Community Day – Companies provided public education and displays at the community day event.

October 21 – Bester Elementary –. Crews conducted fire education programs with kindergarten and first grade classes.

10/22/25 – 10/28/25			
Total Incidents (City only)	63	Mutual Aid to surrounding FDs	12
• Unit Responses	142	• Halfway FD	2
• Fire/Rescue Responses	35	• Maugansville FD	1
• EMS Responses	26	• Funkstown FD	8
• Other Responses	2	• Longmeadow FD	1
Smoke Alarm Checks/Installs	11	• Other	2
Community Events	9	Inspections/System Tests	14
Staff Hours of Training	15		

Significant Events

October 22 – 1011 Maryland Avenue – Commercial Building Fire – Laundromat with a dryer fire which caused a significant smoke issue in the building. Fire was confined to dryer and vent pipe. Building ventilated. No injuries.



October 25 – 6 East Lee Street – Residential Fire – HFD companies responded to a kitchen fire caused by oil on the stove with extension into the cabinet. Fire contained to area of origin. HPD Officers on scene before HFD. They made entry and 5 HPD officers suffered smoke inhalation requiring medical treatment at the hospital. No civilian injuries.



October 26 – 11 West Baltimore Street – High Rise Fire – Responding companies found smoke showing from an 8th floor balcony of the North Tower. An apartment on the 8th floor was heavily damaged by fire. Smoke from the fire migrated to the upper floors. Water damage extended from the 8th floor to the ground level. The occupant of the apartment was rescued from the balcony by firefighters and transported to the hospital for evaluation. One volunteer firefighter from Antietam Fire Company was also transported for a medical condition.



Community Events

October 22 – Fire Station 3 hosted a scout group for station tours.

October 23 – Trunk or Treat at Fairgrounds Park – Career and volunteer members provided fire education materials and candy at this event.

October 23 – Touch a Truck event at Pangborn Elementary School – Engine 3 and Truck 3 attended the event to provide children the opportunity to explore a fire engine and fire truck up-close.

October 24 – Halloween Block Party on South Potomac Street – Fire Station 1 personnel provided fire education materials and candy at this event.

October 24 – Trunk or Treat at Meritus Medical Center – HFD members provided fire education materials and candy at this event.

October 25 - Mummies Parade Kids Zone event at University Plaza – Fire Station 4 personnel provided fire education materials and candy at this event.

October 25 – Mummies Parade – Multiple HFD units and personnel participated in the parade and/or served as intersection security along the parade route.



October 26 – After-the-Fire Smoke Alarm Surveys – Firefighters went door-to-door in the neighborhoods where two recent fires occurred. During this period, HFD companies knocked on 117 doors, contacted 45 occupants, and installed a total of 10 new detectors.

October 28 – Trunk or Treat at Bester Elementary School – HFD members provided fire education materials and candy at this event.

October 28 – School Visit at St Mary’s Catholic School – 218 W. Washington Street – HFD provided fire prevention education to students and discussed the duties of a firefighter.

HOUSING & COMMUNITY DEVELOPMENT

Neighborhood Services

Weekly Activity Report: October 13, 2025 – October 24, 2025

RENTAL LICENSING PROGRAM YEAR: JULY 1, 2025 – JUNE 30, 2026			
		<u>PROPERTIES</u>	<u>UNITS</u>
Registrations received week of Oct 13 – Oct 24		36	86
New applications issued week of Oct 13 – Oct 24		26	39
Total 2025-2026 registered		3,400	9,028
Percentage of rental license renewals that have registered for the 2025-2026 license year		89.6%	92.3%
Notes: The 2025-2026 rental license renewals for 9,783 units in 3,796 properties were mailed on May 1, 2025.			
<u>PAYMENT</u>			
Weekly payment received	\$ 8,925		
Weekly adjustment/credits	\$ 225		
VACANT LICENSE PROGRAM FY25			
		<u>NON-RESIDENTIAL</u>	<u>RESIDENTIAL</u>
Registrations received week of Oct 13 – Oct 24		1	6
New applications issued week of Oct 13 – Oct 24		1	14
Total 2025-2026 active registrations		54	235
Vacant license changes from previous week		+2	+3
OTHER LICENSE PROGRAMS			
Lodging Facilities	Hotels - 13	B&B - 0	Short Term - 6
Unattended Donation Bins	15 locations		
INSPECTIONS			
<u>TYPE</u>		<u>NUMBER CONDUCTED</u>	
Safety		173	
Neighborhood Vitality		112	
Quality of Life		17	
Preventive Maintenance		6	
Planning & Zoning		4	
INSPECTIONS KEY:			
<u>Categories of Conditions</u>			
Safety		Conditions which are or reasonably present a hazard to occupant or public. <u>Example:</u> No smoke alarms, improper wiring, handrails	
Neighborhood Vitality		Conditions which cause or tend to cause diminution to property	

	<u>Example:</u> Weeds, trash, debris, junk vehicles, deterioration of a structure.
Quality of Life	Conditions which negatively impact occupants.
	<u>Example:</u> Damaged surfaces, damages elements, missing screens
Preventive Maintenance	Conditions which are technical violations and need addressed to prevent deterioration.
	<u>Example:</u> Mortar deterioration, clogged gutters, minor rotting wood
Planning & Zoning	Conditions which violate Land Management Code requirements (zoning, forest conservation, floodplain, historic district and other requirements) and progress inspections of development projects for site plan compliance.
	<u>Examples:</u> Uses not permitted in property's zone, construction of new facilities, follow up inspections on open violations.

Community Development

Hagerstown Youth Council member Ruby Zhao interviews Ariella Adjbak, founder of the non-profit organization, Echoes of Tomorrow!

Watch here: <https://youtu.be/QsHwvf-ZxPs?si=hJVwRGWxLwMO1muR>

Echoes of Tomorrow is a youth-created and youth-led non-profit focused on youth leadership, collaboration, and support! Members help facilitate and donate to community closets at South and North Hagerstown High Schools and WCFL and pack and deliver care packages to those in need!

Listen in to their conversation, and learn how to support at <https://www.echoesoftmr.com/>

Department Representation at Events

Community Development staff attended Bester Community of Hope's South End Learning Collaborative, where subrecipients updated community partners on their progress through the ENOUGH Grant and collaborated on solutions and united efforts for children and families in the South End!

PLANNING & ECONOMIC DEVELOPMENT

Report not available

POLICE

STATS (10/16/2025 – 10/22/2025)

Calls for Service:	1796	Field Interviews:	-
Arrests/Warrants Served:	32	RTIC Calls	217
Domestic Violence Calls:	22	RTIC Reports	7
DUI Arrests:	-	Moving Violations:	10
Reports Filed:	123	Warnings:	-

STATS (10/16/2025 – 10/22/2025)

Calls for Service:	1764	Field Interviews:	4
Arrests/Warrants Served:	26	RTIC Calls	237
Domestic Violence Calls:	12	RTIC Reports	12
DUI Arrests:	3	Moving Violations:	3
Reports Filed:	128	Warnings:	25

COMMUNITY ENGAGEMENT: HPD participated in the Washington County Sheriff's Office Trunk or Treat event and also the Drive Through Trick-or-Treat at Fairgrounds Park this week.

MUMMERS PARADE: The 98th Annual Alsatia Club Mummers Parade was held last Saturday. All sworn members were either working an assignment on the route or covering the rest of the City handling normal calls for service. It is an HPD tradition for the Chief to announce Officer of the Year during our briefing before the annual Mummer's Parade. Congratulations to Officer Langley Dean. Ofc. Dean was shot in the line of duty this past summer and continues to make his recovery. Chief Kifer and Officer Dean led this year's parade.



MEDIA RELEASES:

10/25/25: Just prior to 6:00 pm, officers were on post for their assignments for the Mummers Parade. Officers in the area of Lee and Potomac Streets were alerted by a citizen of a house fire. They immediately went to 6 E. Lee St which was steps away. They could see flames coming from the home. Officers radioed for the fire department and then forced their way into the home to look for any people inside. They located a fire extinguisher and were able to start subduing the flames. Hagerstown Fire Department arrived shortly after. There was no one else inside the home.

Five police officers were transported to Meritus Medical Center for smoke inhalation. One of the officers will be transported to John Hopkins Bay View Medical Center for further observation. The remaining officers remain at Meritus for evaluation.

We are grateful for our officers quick action and that there was not more serious injury. We ask for the community's thoughts and prayers for the officers speedy recoveries. Thank you to HFD for their response, CRS for transporting to the hospital and to the Maryland State Fire Marshal's Office who are investigating the fire.

Update 10/26/25: Four officers were treated and released from Meritus Medical Center. One officer was flown to Bay View where they remain for observation/evaluation. All are expected to make a full recovery.

Update 10/28/2025: The officer was released from Bay View and returned home. Thank you to the community for the continued support.

10/27/2025: On October 27th, 2025, the Washington County Narcotics Task Force executed a search and seizure warrant at 18 Wayside Avenue, Apartment 3 with the assistance of the Maryland State Police and Hagerstown Police Department. During the search and seizure warrant, Agents recovered approximately 2.2 pounds of methamphetamine, approximately 32 grams of fentanyl, approximately 450 grams of MDMA,

approximately 99 grams of cocaine, and approximately \$4,589 in United States currency. Two arrests were made in this operation, and they are as follows:

32-year-old, Elijah Walker-Boston from Hagerstown, MD was charged with the following: CDS: Possession with intent to Distribute: Narcotic (cocaine); CDS: Possession with intent to Distribute: Narcotic (fentanyl); Dist/PWID CDS fentanyl/heroin; CDS Poss with intent to distribute (methamphetamine); CDS: Poss with intent to distribute: PCP/LSD/Hallucinogen; CDS: Possession large amount-not cannabis (fentanyl); CDS: Possession large amount-not cannabis (methamphetamine); CDS: Common nuisance: Distribute narcotic; CDS: Possession not cannabis (cocaine); CDS: Possession not cannabis (fentanyl); CDS: Possession not cannabis (methamphetamine); CDS: Possession not cannabis (MDMA);

37-year-old, Jaquim Collier from Hagerstown, MD was charged with the following: CDS: Possession with intent to Distribute: Narcotic (cocaine); CDS: Possession with intent to Distribute: Narcotic (fentanyl); Dist/PWID CDS fentanyl/heroin; CDS Poss with intent to distribute (methamphetamine); CDS: Poss with intent to distribute: PCP/LSD/Hallucinogen; CDS: Possession large amount-not cannabis (fentanyl);

CDS: Possession large amount-not cannabis (methamphetamine); CDS: Common nuisance: Distribute narcotic; CDS: Possession not cannabis (cocaine); CDS: Possession not cannabis (fentanyl); CDS: Possession not cannabis (methamphetamine); CDS: Possession not cannabis (MDMA).



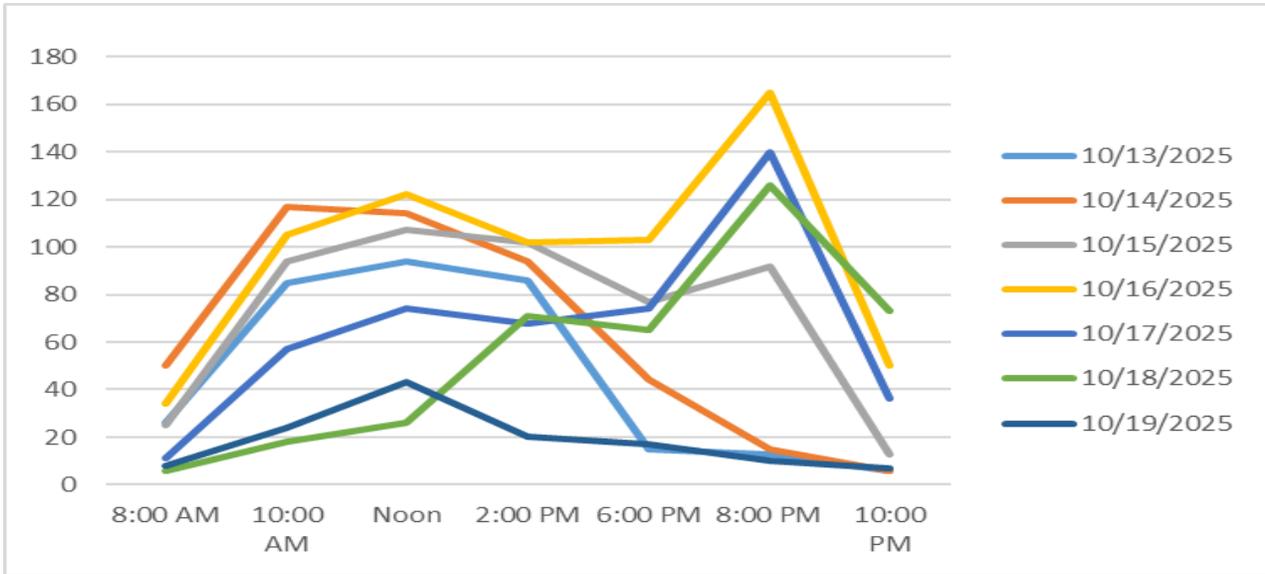
PUBLIC WORKS

October 24, 2025

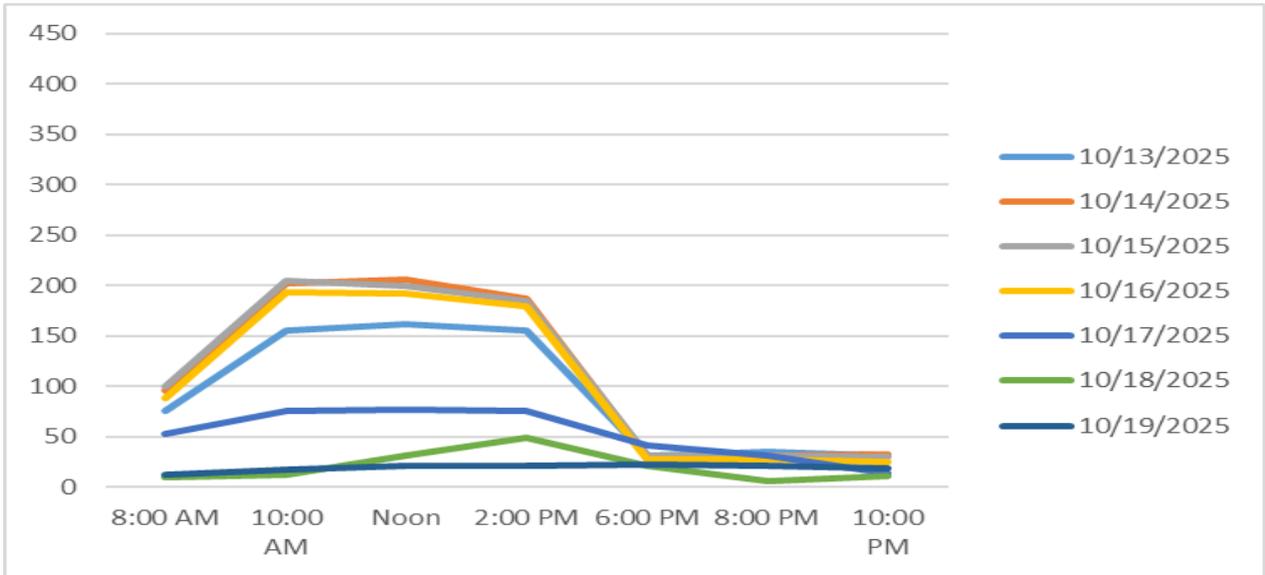
GENERAL PARKING SYSTEM DATA

		Current Week	Previous Week
Number of Permit Holders	A & E Deck	172	171
	University District Deck	366	365
	Hub City Garage	84	84
Number of Student Permits	Central & Rochester Lots	60	64
Number of Patrons Using Decks	A & E Deck	1841	1792
	University District Deck	1917	2054
	Hub City Garage	895	882
Number of Citations Issued	(Includes Warnings)	398	284
Peak Occupancy (%)	A & E Deck	90% Th @ 8PM	84% Sa@ 8PM
Peak Occupancy (%)	University District Deck	47% Tu @ Noon	65% Mo@ 10AM
Peak Occupancy (%)	Hub City Garage	27% Sa @ 2PM	21% Fr @ 10AM

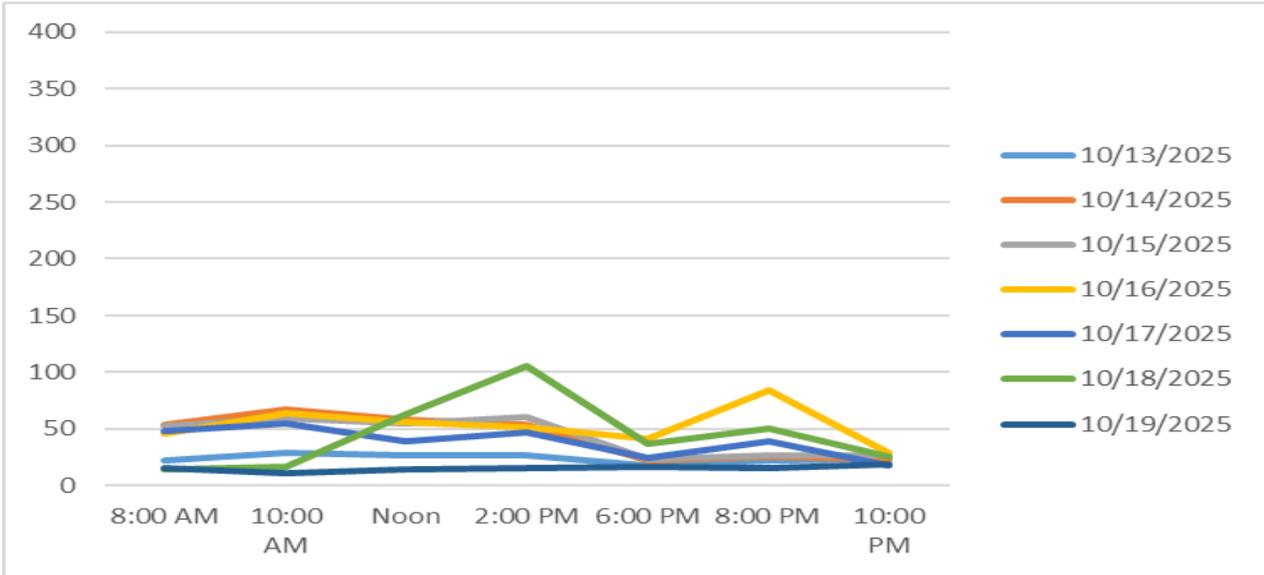
A & E PARKING GARAGE OCCUPANCY



UNIVERSITY DISTRICT PARKING GARAGE OCCUPANCY



HUB CITY PARKING GARAGE OCCUPANCY



DOWNTOWN EVENTS

Event Name	Date	Location
Private Event	10/13/2025	Maryland Theatre
Innovative Business Event	10/14/2025	Maryland Theatre
HCCA Lauren Jelencovich	10/15/2025	Maryland Theatre
Randy Travis	10/16/2025	Maryland Theatre
Magical Mystery Doors	10/17/2025	Maryland Theatre
Boxtoberfest	10/18/2025	Meritus Park
Elvis Concert	10/18/2025	Maryland Theatre

CENTRAL MAINTENANCE GARAGE REPAIR DATA

	Current Week	Previous Week
DCED	0	0
Planning & Code	0	0
Fire	0	0
Engineering	0	0
Parks & Recreation	2	2
Public Works	14	11
Police	8	6
Water	4	4
Wastewater	1	1
Light	2	0
Human Resources	0	0
Weekly Totals	31	24
Yearly Total	1048	1017

AFTER HOURS CALL BACKS

Wednesday, October 15, 2025 @ 10:44PM: The answering service notified Supervisor on call about the gate arms at the Hub City Garage no operating. A technician was called in to correct the issue.

Sunday, October 19, 2025 @ 12:02AM: The answering service notified Supervisor on call about the gate arms at the Hub City Garage no operating again. A technician was called in to correct the issue.

PARKS AND RECREATION

City Park Train Hub

- Paranormal Ghost Tours this Friday from 6pm-9:30pm.
- Photos from last Friday's *NEW* Haunted Train Tours.



- Train Pavilion Rental on Sunday, October 26 from Noon – 4pm.

Hager House

Hager House Ghost Tours this Friday at 6:30pm and 8pm.



Fit Room

Fit Room report attached with weekly recreation classes. No private rentals scheduled for this weekend.

October Rec Events

- Trick or Treat Drive Through at Fairgrounds Park, Thursday, October 23, 4pm-7pm
- Howl-O-Ween Dog Costume Parade, Saturday, October 25, 11am – 1pm
- Jonathan Hager Week Float in the Mummers Day Parade, Saturday, October 25
- *Coming in November – Jonathan Hager Week, November 1-8*

University Plaza

- Saturday, October 25 – Mummers Day Kids Corral, 4pm-6pm

Virtual Classes

Strength Training & Yoga to Relax & Renew, Tuesdays and Thursdays from 6pm-7pm

Golf Course

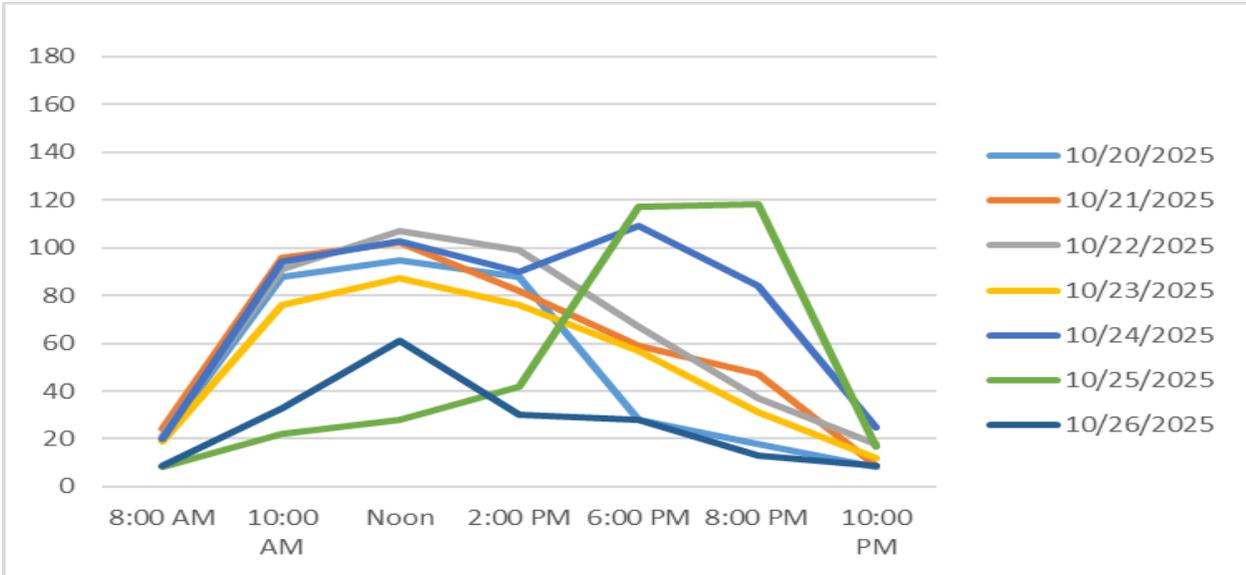
Golf Course	10/13/25–10/19/25	10/13/24-10/19/24
# of Golfers	372	301

October 31, 2025

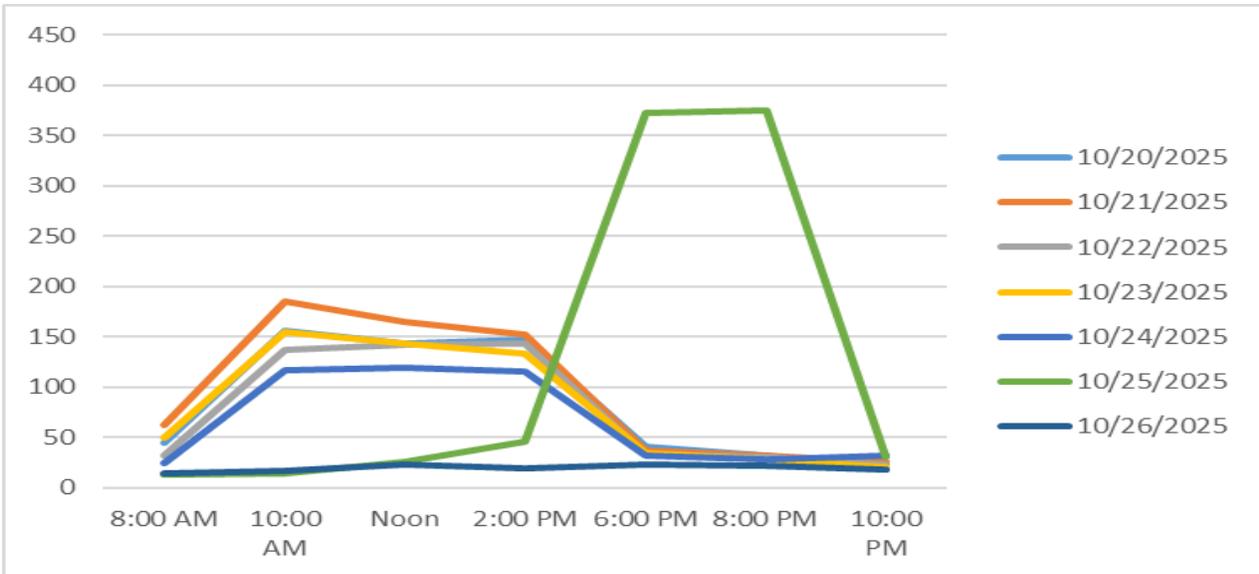
GENERAL PARKING SYSTEM DATA

		Current Week	Previous Week
Number of Permit Holders	A & E Deck	170	172
	University District Deck	366	366
	Hub City Garage	85	84
Number of Student Permits	Central & Rochester Lots	61	60
Number of Patrons Using Decks	A & E Deck	1683	1841
	University District Deck	1913	1917
	Hub City Garage	1060	895
Number of Citations Issued	(Includes Warnings)	323	398
Peak Occupancy (%)	A & E Deck	64% Sa @ 8PM	90% Th @ 8PM
Peak Occupancy (%)	University District Deck	85% Sa @ 8PM	47% Tu @ Noon
Peak Occupancy (%)	Hub City Garage	35% Sa @ 6PM	27% Sa @ 2PM

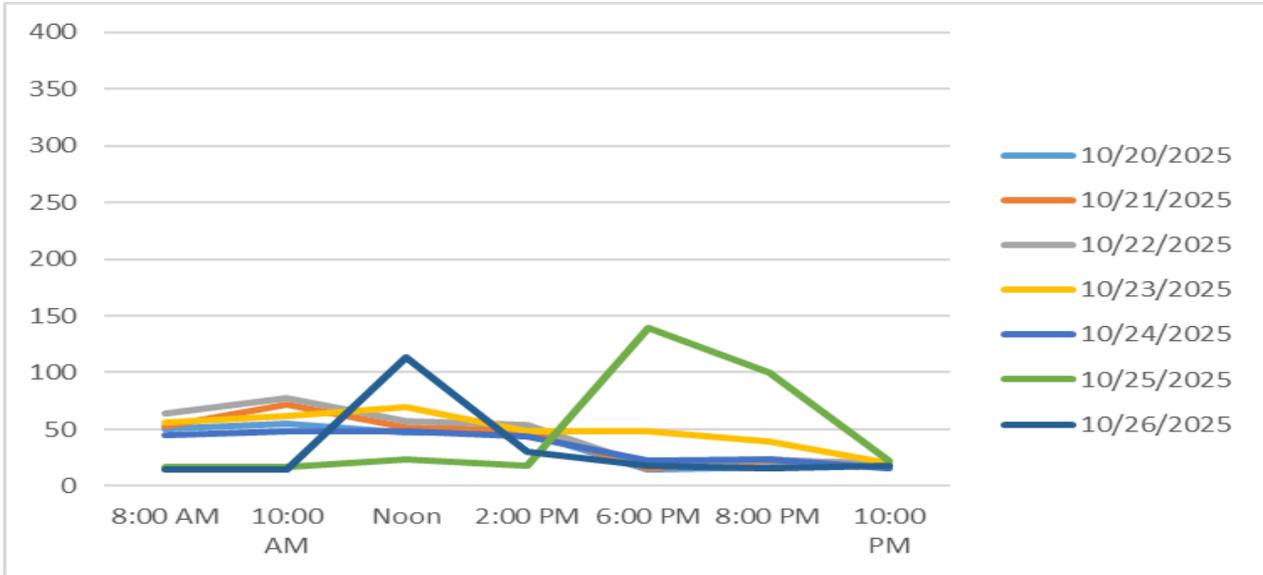
A & E PARKING GARAGE OCCUPANCY



UNIVERSITY DISTRICT PARKING GARAGE OCCUPANCY



HUB CITY PARKING GARAGE OCCUPANCY



DOWNTOWN EVENTS

Event Name	Date	Location
Totem Pole Field Trip Show for Flat Stanley	10/21/2025	Maryland Theatre
Night of the Living Drag	10/24/2025	Maryland Theatre
Downtown Halloween Block Party	10/24/2025	Downtown
Downtown Business Trick or Treat	10/25/2025	Downtown
Mummers Parade	10/25/2025	Downtown
Stryker Spooktacular	10/26/2025	Meritus Park

CENTRAL MAINTENANCE GARAGE REPAIR DATA

	Current Week	Previous Week
DCED	0	0
Planning & Code	0	0
Fire	0	0
Engineering	1	0
Parks & Recreation	0	2
Public Works	9	14
Police	6	8
Water	4	4
Wastewater	1	1
Light	0	2
Human Resources	0	0
Weekly Totals	21	31
Yearly Total	1069	1048

AFTER HOURS CALL BACKS

Monday, October 20, 2025 @ 6:28AM: The On-Call supervisor received notification that the #2 exit lane gate was damaged at the A&E Parking Deck. A technician was called in to make repairs. The video footage showed someone on a mobility scooter using the deck as a short cut who attempted to go under the gate. The seat became entangled on the gate arm, pulling it out of alignment.

Monday, October 20, 2025 @ 3:30PM: A resident reported a large amount of blacktop in the middle of the street being ran through by cars at 920 Mulberry Ave. The Supervisor on-call went to the site and found a large mound of blacktop in the street and notified the Engineering Dept., due to a contractor paving in the area. The contractor sent a skid loader to clean up.

Sunday, October 26, 2025 @ 7:50AM: A dead deer was reported in the street on N. Burhans Blvd./ Rt. 11, near Park Lane. A Public Works' equipment operator was called in to remove the carcass from the roadway.

PARKS AND RECREATION

City Park Train Hub & Hager House Ghost Tours

Final evening of Ghost Tours will be held at each museum site this Friday, October 31, with tour times at 6:30pm and 8pm.

Electronics Recycling Event at Fairgrounds Park

This program will be held on Saturday, November 1st from 10am – 2pm, see flyer attached.

Fit Room

Fit Room report attached with weekly recreation classes. No private rentals are scheduled for this weekend.

***NEW* - Founders Footsteps Walking Tour Brochure**

Pick up a copy of the brand-new Founder's Footsteps Historic Walking Tour brochure guiding visitors from the Hager House to his burial site at Zion Church. Brochure is attached, paid in part by the Heart of the Civil War Heritage Area grant.

Jonathan Hager Week

Jonathan Hager Week kicks-off this Saturday, November 1st at the Hager House with living history activities, music and free tours from 10am – 4pm, and a Proclamation at 10:30am. Activities continue throughout the week of November 2-8 as we honor the life and legacy of town founder Jonathan Hager with a weeklong series of events marking the 250th anniversary of his passing. Brochure attached.

Outdoor Programs

- Pickleball and Tennis at Pangborn Park have officially concluded for the season. Programs return in March of 2026.
- Geocaching in the Park, Saturday, November 1st at Mills Park, 2-3:30pm.

University Plaza

No events scheduled at this site until the Christkindl Markt on December 12 & 13.

Virtual Classes

Strength Training & Yoga to Relax & Renew, Tuesdays and Thursdays from 6pm-7pm

Golf Course

- Beginning Sunday, November 2nd with the time change, we will switch to clubhouse winter hours with staff on site 7:30am – 5pm. Staff will monitor frost, and golfers will be delayed if frost is on the course.
- Staff is planning for the annual Turkey Cup golf tournament on Friday, November 7th at Noon. Flyer attached.

Golf Course	10/20/25–10/26/25	10/20/24-10/26/24
# of Golfers	244	409

UTILITIES DEPARTMENT

ELECTRIC DIVISION

Service Calls

- Fri. 10/17 - 301 East Wilson Blvd – Service disconnection a the request of HFD. Time Out: 1.0-1.5
- Sat. 10/18 - Rear, 240 South Prospect Street – lines arcing; vegetation was cleared from the open-wire secondary conductors. Time Out: 10.1-10.3
- 321 Jonathan Street – total outage; a squirrel caused a line fuse to operate. Time Out: 10.3-11.8
 - 789 South Potomac Street – partial outage; no issues were found, the customer was advised to contact an electrician. Time Out: 11.8-12.4
- Sun. 10/19 - 944 Chestnut Street – total outage; repairs were made to triplex service. Time Out: 14.0-16.0
- McComas Street and Locust Street – wire down; wires belong to Verizon. Time out: 16.0-18.0
- Tues. 10/21 - 808-810 Woodland Way – lines arcing; repairs were made to triplex service. Time Out: 11.4-14.2
- 25 Summer Street – total outage; squirrel caused a line fuse to operate. Time Out: 18.6-20.6
- Wed. 10/22 - Rear, 392 Key Circle – arcing wires; vegetation was cleared from the open-wire secondary conductors. Time Out: 15.-1-16.5
- Fri. 10/24 - 111 Winter Street – total outage; repairs were made to triplex service. Time Out: 18.2-20.2
- Sat. 10/25 - 158 South Prospect Street – dimming lights; repairs were made to triplex service. Time Out: 19.7-0.3
- Sun. 10/26 - 59 North Cannon Avenue – total outage; repairs were made to triplex service. Time Out: 10.7-12.6

Tues. 10/28- 550 Highland Way – emergency locate of underground electric lines for the Hagerstown Water Department. Time Out: 18.7-19.7

Wed. 10/29- 916 St Clair Street – partial outage; the service connections were replaced. Time Out: 19.7-21.0

Lamps Replaced	New Fixtures Added	Changeouts	Fixtures Removed
5	2	3	0

- Staff created multiple plans for construction of new utility electric facilities to serve end use customers and reviewed multiple permits for construction of decks, fences, buildings, and distributed energy resources.
- Engineering staff met with Potomac Edison to coordinate underground electric utility facilities in planned residential developments and road extensions.
- The bi-annual inspection of aerial equipment inspection and dielectric testing took place this week and no major issues were found.

WASTEWATER DIVISION

Wastewater Treatment Plant at Frederick Street

Date	Flow (mgd)	Rainfall (inches)
Wednesday, Oct 22, 2025	4.87	0.00
Thursday, Oct 23, 2025	4.74	0.00
Friday, Oct 24, 2025	4.56	0.00
Saturday, Oct 25, 2025	4.58	0.00
Sunday, Oct 26, 2025	4.67	0.00
Monday, Oct 27, 2025	4.68	0.00
Tuesday, Oct 28, 2025	4.72	0.00
Weekly – Avg. Flow/Total Rainfall	4.69	0.00
Oct – Avg. Flow/Total Rainfall	4.71	1.12

- Worked with Diamond Electric isolating MCC's and cycling power for feeder replacement
- Replaced Auma UV gate actuators
- Worked with Tri-State to integrate actuators into our SCADA
- Replaced faulty pneumatic actuator on PSA oxygen skid
- Replaced faulty solenoid valve on Polymer system
- Cleaned cooling tower
- Finalized wiring and controls on Auma UV gate actuators
- Replaced faulty valves on PSA oxygen skid
- Removed broken auger and gear reducer on Bar Screen and took for repair
- Routine MVP Plant Work orders & Corrective Work Orders

Wastewater Collection

SSES Weekly Progress

Activity	Districts	L. F. main	Feet of lateral	# Inspected
CCTV Inspections	6,10,11,36 24,5,22,36	82.3,300,106,354 1.5,229,387,211	53.7,0,0,430.3 26,19,156.3	3,0,0,11 1,1,4
Flushing	6,31,36	325,2508,330,3126		
Point Repairs		# of Repairs	Reason	L.F. of Repairs
Lateral Only	14	3	Intruding lateral	13ft,10ft,10ft

Collection System Maintenance Tasks

- Construction crew repaired lateral at 460, 475 and 485 McDowell Avenue
- Sawcut patches from sewer repairs on Oxford Circle, Vale Street, 459 & 485 McDowell Avenue
- Serviced equipment
- CCTV crew worked on Vale Street for 2026 Overlays
- Worked at Fairchild Avenue and Collegiate Acres for GIS
- Addressed blockage calls at 911 Potomac Street and 144 Ray Street
- Flusher crew helped construction crew hydro-excavate at 460, 470 and 485 McDowell Avenue for lateral repair
- Flushed Vale Street and Collegiate Acres for CCTV crew
- Assisted AR&E with wet well cleaning
- Cleaned baskets at Pump Stations 8 and 2
- Cleaned wet well at Pump Station 23
- Hydro-excavated at Summit and Brown Street for the Water Dept
- Cleaned lateral at 1850 Dual Highway due to odor complaint
- Pump crew worked on transfer switch issue at Pump Station 19
- Checked Pump Stations 19 and 22 due to SCADA currently being under repair
- Fixed check valve issue on grinder pump at 1540 Kensington Drive
- Worked on grinder pump at 11135 Eastwood Drive
- Cleaned out check valve #2 at Pump Station 6
- Installed new SCADA system at Pump Station 14

Wastewater Division – Customer Call Log Summary 2025

Type	Blockages	Grinder Pumps	Odor Complaints	Flushing	WW Pump Stations	Other	Totals
Weekly	4	3	2	0	0	8	17
YTD 2025	107	134	18	0	0	179	438

Engineering

- Review of Site Development and City Permit Drawings
- Gathering information for service inquiries
- Updating GIS databases completed with water projects

LAB

WASTEWATER

- Process and regulatory testing were routine for the week
- Completed weekly DI water testing (HPC, TOC, Amm)
- Wastewater-SCAN, Biobot, and CDC-NWSS collected and sent out for processing
- Completed monthly autoclave verification using the bioindicator
- Completed quarterly autoclave timing verification-30-minute duration
- Completed quarterly COD standards
- Completed semi-annual balance reference to certified weight checks
- Completed primary sampler maintenance
- Updated regulatory incubator, fridge, oven and other temperature probes with new NIST certified probes
- Collected quarterly self-monitoring samples for metals
- Collected quarterly samples for toxic chemical monitoring
- Continued LaChat MDL testing with new Lab Tech
- Continued Gallery training with Lab Techs and working on MDLs
- Completed calibration meter maintenance
- Replaced DI water tanks and bi-annual carbon tank replacement
- Scheduled autoclave maintenance
- Completed LaChat maintenance
- Completed MDE wastewater laboratory inspection

ENVIRONMENTAL COORDINATOR & PRETREATMENT

- Updated Synexus with Conagra's SM results for September
- Calculated Conagra's September surcharge
- Carmax application review
- Reviewed Lab SOPs
- MDE NPDES Inspection
- Reviewed MDE draft NPDES permit
- Entered Volvo Mack's September results in Synexus
- Calculated Volvo Mack's September surcharge
- Reviewed chemical usage request for Conagra

WATER DIVISION

October 24, 2025

Plant Flows - System Demand (MGD)

<u>Date</u>	<u>Willson</u>	<u>Breichner</u>	<u>Total</u>
10/16/25	11.73		11.73
10/17/25	11.69		11.69
10/18/25	11.18		11.18
10/19/25	11.34		11.34
10/20/25	11.82		11.82
10/21/25	12.07		12.07
10/22/25	12.26		12.26
		Average:	11.73

Water Production at R. C. Willson & Pump Station Distribution

- Staff worked on facility maintenance and routine preventative maintenance.

Water Production at Breichner / Edgemont Reservoir

The Edgemont Reservoir pool elevation is currently at 3.09 feet. Site evaluation continues per the contract with Hazen and Triad. City staff and Hazen and Sawyer continue to work with MDE Dam Safety on the final Dam Evaluation Report, design criteria, and project schedule.

Water Distribution

- Staff performed customer service work and new meter installations as needed.
- Staff repaired a main that was hit by a contractor on Little Antietam Road.

Laboratory

- Process and regulatory testing were routine for the week.
- Completed monthly autoclave verification using the bioindicator.
- Completed quarterly autoclave timing verification for 30-minute duration.
- Collected samples for distribution monitoring for nitrification.
- Continued routine sample collection for bacteriological sampling.
- Updated regulatory incubator, fridge, oven, and other temperature probes with new NIST certified probes.
- Continued SOP updates and revisions.

<u>Engineering</u>	<u>City</u>	<u>County</u>
Site Plans	-	1
Preliminary Plats	-	-
Grading Plan	-	-
Final Plat	-	-
Building Permits	12	-
Development Plan	-	-

October 31, 2025

Plant Flows - System Demand (MGD)

<u>Date</u>	<u>Willson</u>	<u>Breichner</u>	<u>Total</u>
10/23/25	11.59		11.59
10/24/25	11.80		11.80
10/25/25	11.00		11.00
10/26/25	11.18		11.18
10/27/25	11.26		11.26
10/28/25	11.98		11.98
10/29/25	11.30		11.30
		Average:	11.44

Water Production at R. C. Willson & Pump Station Distribution

- Staff worked on facility maintenance and routine preventative maintenance.
- Staff transported old forklift for auction.
- Staff worked with contractor on electrical upgrade at pump station #2.

Water Production at Breichner / Edgemont Reservoir

The Edgemont Reservoir pool elevation is currently at 3.61 feet. Site evaluation continues per the contract with Hazen and Triad. City staff and Hazen and Sawyer continue to work with MDE Dam Safety on the final Dam Evaluation Report, design criteria, and project schedule.

Water Distribution

- Staff performed customer service work and new meter installations as needed.
- Staff repaired main breaks on Oak Ridge Drive and Clover Leaf Road.
- Staff completed emergency replacement of water service line on Highland Way.

Laboratory

- Process and regulatory testing were routine for the week.
- Collected annual water samples for IOC for metals and arsenic testing.
- Prepared TSA plates for environmental monitoring.
- Collected and analyzed water distribution for the bi-annual monitoring of water quality parameters.
- Collected lagoon samples and sent out for analysis.
- Continued SOP revisions and generation.

<u>Engineering</u>	<u>City</u>	<u>County</u>
Site Plans	-	-
Preliminary Plats	-	-
Grading Plan	-	-
Final Plat	-	-
Building Permits	3	2
Development Plan	-	-

Respectfully submitted,



Scott A. Nicewarner, City Administrator



2025
TURKEY CUP
GOLF
TOURNAMENT



The Turkey Cup is a 9-hole, two-person scramble format tournament that will test you and your partners skills on our local course.

FRIDAY, NOVEMBER 7 2025

SHOTGUN START AT 12:00PM

CHECK IN AT 11:00AM



**REGISTER BEFORE OCT 31 AND RECEIVE A
FREE PUMPKIN PIE!!!**

Register Below



RECYCLE *Your*
ELECTRONICS
and **SHRED DOCUMENTS**
for free!

NOVEMBER 1, 2025
10:00AM - 2:00PM

Fairgrounds Park
351 N. Cleveland Ave.

JOIN US FOR HAGERSTOWN'S RECYCLES DAY!

This one-day recycling event offers city residents a FREE and convenient opportunity to dispose of unwanted residential electronic devices and to securely shred personal documents.

For Full Details
HAGERSTOWNMD.ORG





WEEK

NOVEMBER 1-8
2025



www.hager250.org

Jonathan Hager Week

250th Commemoration & Memorial of
Jonathan Hager's Death

- NOV 1 **Kickoff Jonathan Hager Week**
10AM Jonathan Hager House
12-4PM Washington County Museum of Fine Arts
Miller House Museum
Washington County Free Library
Zion Reformed United Church of Christ
Christ's Reformed Church
- NOV 2 **Homecoming Celebration**
11AM Zion Reformed United Church of Christ
- NOV 3 **Hager Patriot Lecture**
6PM Washington County Free Library
- NOV 4 **Hager Genealogy Lecture**
7PM Christ's Reformed Church
- NOV 5 **Hager's Unsolved Mysteries Lecture**
6PM Zion Reformed United Church of Christ
- NOV 6 **Jonathan Hager
Celebration of Life** 
6PM Zion Reformed United Church of Christ
- NOV 7 **Graveyard Tour**
6PM Zion Reformed United Church of Christ
- NOV 8 **2nd Saturday: ART WALK** 
2-7PM Downtown Businesses
Hub City Brewery



Jonathan Hager
Walking Tour

Founder's Footsteps:
A Self-Guided Experience