



# CITY OF HAGERSTOWN, MARYLAND STATUS & INFORMATION REPORT NO. 34/35 FOR 2025

To Members of the City Council:

Report Period: September 26, 2025

## SEPTEMBER 2025

*For additional information and a complete list of City Events, please visit the Calendar of Events on the City's website at <https://www.hagerstownmd.org/calendar.aspx>*

*Questions about any of the Downtown Events listed, please email [events@downtownhagerstown.org](mailto:events@downtownhagerstown.org)  
Visit Hagerstown Parks & Recreation website and flip through the Fall/Winter 2025 digital Program Guide at <https://www.hagerstownmd.org/145/Parks-Recreation>*

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
	1	2	3	4	5	6 Washington Goes Purple Recovery Kick-Off Hagerstown City Park 1 PM to 5 PM
7 Farmers Market Hub City Brewery 25 W. Church St. Noon to 4 PM	8	9 Mayor and Council Work Session 4 PM  ----- Remembrance in the Park City Park 6 PM	10	11	12	13 Battle of the Burgers 38 S. Potomac Street Noon to 4 PM
14 Farmers Market Hub City Brewery 25 W. Church St. Noon to 4 PM	15	16 Mayor and Council Work Session 4 PM	17	18	19	20 Washington Goes Purple Recovery Walk Meritus Park 10 AM to 2 PM  ----- Fall Fest & Fireworks City Park 11 AM to 8 PM Fireworks at 8 PM  ----- 10 <sup>th</sup> Annual South End Community Block Party City Park 11 AM to 3 PM

21 Farmers Market Hub City Brewery 25 W. Church St. Noon to 4 PM	22	23 Mayor and Council Work Session 4 PM	24	25	26 Thunder in the Square Downtown Hagerstown 5 PM to 9 PM ----- Music in the Plaza University Plaza <i>Guys in Thin Ties</i> 6 PM to 8 PM	27
28 <b>LAST FOR 2025 SEASON</b> Farmers Market Hub City Brewery 25 W. Church St. Noon to 4 PM -----	29	30 Mayor and Council Regular Session 7 PM				

## UPCOMING MEETINGS

To obtain City Department or City Boards and Commissions meeting information,  
please visit <https://www.hagerstownmd.org/27/Government>.

We encourage you to visit our website at <https://www.hagerstownmd.org> for all City-related updates.

Other inquiries may be made by visiting the City Resident 311 page at  
<https://www.hagerstownmd.org/841/Services>

# COMMUNICATIONS

September 19, 2025

## **This Week's Headlines & Media Releases:**

- Live at Hub City Vinyl Opens Second Stage
- What Detour Should You Take During Hagerstown's Burger Event?
- Trial for Man Accused of Harassing Frederick City Attorney Postponed
- Hagerstown Names Sue Kyler to Help Bridge Gaps in Housing Permits
- Calling Attention to Long-Term Care Residents' Rights
- Wings & Wheels Expo Celebrates 100<sup>th</sup> Anniversary of Fairchild Aircraft
- Who Took Home the Top Burger Prize in Hagerstown?
- Comings and Goings: Spirit Halloween, Paranormal Cirque Opening Soon
- Washington County Inspections and Permits Go Offline Sept. 19
- Dill Dinkers Pickleball Club Planned for Hagerstown
- What's Happening at City Park Fall Fest on Sept. 20? Fun for Everyone
- Free Car, Truck and Motorcycle Show Rolls into Hagerstown Oct. 5
- Need to Pay Taxes or Fees in Washington County? Don't Go in Sept. 19
- Press Release: City Park Fall Fest & Fireworks Event This Saturday
- Traffic Advisory: S. Potomac Street
- Traffic Advisory: Decorative Crosswalk Installations
- Traffic Advisory: Wakefield Road

## **This Week's Video Projects:**

- Mayor & Council Work & Special Sessions
- "Council wRap" Segment
- City Park Train Hub Interviews
- HPD Real Time Information Center Production Work

## **Channel 25 Hub City Now Programming:**

- Mayor & Council Meeting
- "Council wRap"
- "2025 State of the City" Video
- Community Engagement/Downtown Hagerstown Upcoming Events Video
- Cultural Trail Featured Artist Video
- Hagerstown Fire Museum Video Series
- The Greens at Hamilton Run :30 Promo
- Fit Room :30 Promo
- MTA Commuter Connection Video

## City Website:

- [www.hagerstownmd.org](http://www.hagerstownmd.org) attracted 6,846 user visits for the week of September 11-17
- The most popular top entrances (the first page users accessed on the website):
  1. Online Payment Portal Page 1,554
  2. Home Page 1,526
  3. Utility Billing Page 715
  4. Jobs Page 390
  5. City Park Fall Fest Fireworks Page 331
  6. Search Page 262
  7. Bids Page 255
  8. Police Page 252
  9. Parks & Recreation Page 194
  10. Services Page 124
- Top searches
  1. Jobs
  2. Water bill
  3. Trash and recycling
  4. Burn ban
  5. Events

September 26, 2025

## This Week's Headlines & Media Releases:

- Volvo Employees Pitch in to Aid Girls Inc. on United Way Day of Caring
- Got Papers or Old Meds? Hagerstown Offers Free Drop-off Sept. 20
- What to Know about Former NFL QB Ryan Leaf in Hagerstown on Saturday
- Clockwise-only Driving, Limited Exits at City Park Fall Fest
- Hagerstown Drivers: Expect Howard Street Closure for Health Fair
- Hagerstown Man Charged with Arson in Sept. 21 Incident
- HCC Theater Student Awarded New Scholarship Honoring Grace Dull
- MD Rolls Out Energy Bill Relief Plan. How Much and When to Expect it.
- Traffic Advisory: Howard Street
- Traffic Advisory: City Park Fall Fest
- Traffic Advisory: Security Road
- Traffic Advisory: Knightsbridge Drive
- Traffic Advisory: Washington Street
- Traffic Advisory: Thunder in the Square
- Traffic Advisory: ColorSplash 5K Event

### This Week's Video Projects:

- Mayor & Council Work & Special Sessions
- "Visit Hagerstown – Fall Version" :30 Promo Production

### Channel 25 Hub City Now Programming:

- Mayor & Council Meeting
- "Council wRap"
- "2025 State of the City" Video
- Cultural Trail Featured Artist Video
- Hagerstown Fire Museum Video Series
- The Greens at Hamilton Run :30 Promo
- Fit Room :30 Promo
- MTA Commuter Connection Video

### City Website:

- [www.hagerstownmd.org](http://www.hagerstownmd.org) attracted 8,115 user visits for the week of September 18-24
- The most popular top entrances (the first page users accessed on the website):

1. Home Page	1,629
2. Online Payment Portal Page	1,603
3. City Park Fall Fest & Fireworks Page	1,116
4. Utility Billing Page	889
5. Electric Division Page	340
6. Search Page	330
7. Bids Page	293
8. Jobs Page	289
9. Parks & Recreation Page	255
10. Police Page	253

- Top searches

1. Grants
2. Power outage
3. Jobs
4. Report power outage
5. Police

## COMMUNITY ENGAGEMENT

- FINAL Farmers Market for the 2025 Season –
  - Sunday, September 28 at Hub City Brewery -- Noon to 4 PM
- Thunder in the Square -- Friday, September 26<sup>th</sup> at 5 PM on South Potomac St. & W. Washington St.
- Music in University Plaza – Guys in Thin Ties at 6 PM TO 8 PM

# CUSTOMER SERVICE



## Welcome to the City of Hagerstown!

### Why Pay Online?

At [www.invoicecloud.com/cityofhagerstownmd](http://www.invoicecloud.com/cityofhagerstownmd):

**Pay Anytime, Anywhere.** No need to wait in line, drive downtown, or check business hours—access the portal 24/7 from your phone, tablet, or PC.

**Save Time Skip the envelope, the stamp, and the trip.** Online payment takes just a few clicks

**Use Your Preferred Method.** Choose from credit cards (Visa, MasterCard, Discover), PayPal, Google Pay, Apple Pay, Venmo, and

#### Secure & Confidential payment

**Pay by Text:** Get payment links sent straight to your phone—Just tap and pay with your preferred method. Fast, secure, and mobile-friendly!

**Set Up Reminders or AutoPay.** Never miss a due date—automated options make it seamless.

**Track Your Payment Instantly.** No wondering if your check arrived—get real-time confirmation and account updates.

Go Paperless with eBilling  
Simplify your life and help the environment!  
Receive your bills directly by email  
Access your statements anytime, anywhere  
Secure, fast, and clutter-free  
Get timely reminders and avoid late fees  
Sign up at  
[www.invoicecloud.com/cityofhagerstownmd](http://www.invoicecloud.com/cityofhagerstownmd)

### WHEN YOU MOVE

If you're moving within our service area, you must contact us two business days in advance to ensure a timely service connection. Each customer is required to show proper identification and address verification documents. If you're moving outside our service area, you must have service discontinued by calling or appearing at the Support Services Office located at 32 N Potomac St, Suite 100. We will request your new address, and a final bill will be forwarded after we have made a final meter reading. A service order confirmation number will be given for your records. Final bills must be paid within 30 days.

### IMPORTANT CUSTOMER INFORMATION:

Acct#: \_\_\_\_\_

Cust#: \_\_\_\_\_

Conf #: \_\_\_\_\_

Approx. date of 1<sup>st</sup> Bill \_\_\_\_\_

Light Dept. Emergency / Downed Wires: 301-790-2600

Water Dept. Emergency / Main breaks: 301-790-3207

#### City of Hagerstown Customer Service Center

32 N Potomac St. Suite 100 Hagerstown, MD 21740

Business Hours: 8AM-4PM, Monday-Friday, except holidays

P: 301-790-4160 E: [customerservice@hagerstownmd.org](mailto:customerservice@hagerstownmd.org)



#### Stay informed!

Get important updates and alerts!

Opt-in to receive notifications about:  
Water, wastewater, and electric outages,  
community events, traffic advisories, trash,  
recycling, yard waste schedules, and more!

Scan the QR code to stay in the know!

### BILL PAYMENT OPTIONS

Bills are due within 21 days of the statement date that appears on the payment stub.

Online at [www.invoicecloud.com/cityofhagerstownmd](http://www.invoicecloud.com/cityofhagerstownmd): by Credit Card (Visa, Master Card, Discover), PayPal credit, Google Pay, Apple Pay, eCheck, PayPal, or Venmo). A convenience fee may apply.

Automated payment line: By credit card (Visa, Master Card, or Discover) or ACH Check or check your account balance 24/7 with our automated phone service.

Call 1-844-451-1585.

By mail: Send a check or money order, with your account number noted, to: City of Hagerstown, P.O. Box 4608, Lancaster, PA 17604-4608. DO NOT SEND CASH.

Drive-thru: 32 N Potomac St, Suite 100.

Drive-up drop box located next to the drive-thru. Check or money order only with your account number noted.

DO NOT INSERT CASH.

In our lobby: At the Support Services Office located at 32 N Potomac St, Suite 100.

# ENGINEERING & PERMITS

1. **Decorative Crosswalks** – the Hagerstown Housing Authority, working with the City, installed decorative crosswalk markings at the Frederick Street/Memorial Blvd. and Jonathan Street/Church Street intersections. These crosswalks are part of the CHOICE initiative, which looks to support the Frederick Manor and Jonathan Street neighborhoods.
  
2. **Hamilton Run Stream Restoration** – staff attended a meeting at the American Legion on Northern Avenue with representatives from the Chesapeake Bay Commission and the Department of Natural Resources. Plans for the upcoming stream restoration project were reviewed, and we participated in a walking tour of the site.
  
3. **Burnap Parking Lot** – a pre-construction meeting was held at City Park for the project to pave the existing gravel parking lot near the tennis courts on Highland Avenue. This project will make for more efficient parking in the lot, and will provide additional parking for patrons attending events at the Museum of Fine Arts.
  
4. **Engineering Statistics**

Description	Week of 9/21/2025	Calendar Year 2025 TOTALS
Traffic complaints received	4	94
Work Orders completed	4	80
Traffic counts completed	1	23
Construction Projects		
Description	Week of 9/21/2025	Calendar Year 2025 TOTALS
Construction Projects advertised for bids	0	8
RFP's Advertised	0	13
Projects under construction	4	9
Projects completed	0	0

# FIRE

September 19, 2025

9/10/25 – 9/16/25			
Total Incidents (City only)	57	Mutual Aid to surrounding FDs	14
• Unit Responses	108	• Halfway FD	3
• Fire/Rescue Responses	23	• Maugansville FD	1
• EMS Responses	21	• Funkstown FD	7
• Other Responses	13	• Longmeadow FD	0
Smoke Alarm Checks/Installs	5	• Other	3
Community Events	2	Inspections/System Tests	20
Staff Hours of Training	264		

## Significant Events

September 10 – 12 South Walnut Street. – Cooking Fire – Occupant of 5<sup>th</sup> floor apartment burnt food in the microwave that caused a smoke condition and activated the fire alarm. Apartment was ventilated and property returned to the occupant. There were no injuries.

September 13 – 916 Kuhn Avenue – Building Fire – HFD units were alerted for a building on fire with a report of people trapped to the rear of this address. Units arrived on scene to find a working building fire, and the incident was immediately upgraded with a Safety Taskforce Dispatch for additional resources. Crews immediately began to search for victims while also taking control of the flames with large volumes of water. Fortunately, all occupants were out of the building at the time of the fire.



September 15 – 17756 Lappans Road – Confined Space Animal Rescue – Engine 5 and Truck 4 responded as part of the combined special operations (technical rescue) response for a confined space animal rescue of a calf that had become trapped in an old cistern. The space in question did have a compromised atmosphere, and HFD technicians worked collaboratively for a successful rescue.



### Community Events

September 11 – St. Mary’s Catholic School, 218 W. Washington Street – Engine 1 attend a 9/11 ceremony at the school.

September 11 – Mission BBQ at Valley Mall – Engine 5 attend a 9/11 ceremony.

September 12 – Meritus Park Fireworks – reserve Engine 2, Ranger 3, and Captain 3-2 provided standby services at Meritus park for the post-game fireworks. Fire Marshal Fishack and K9 Ruby provided coverage for area sweeps for explosives and standby for fireworks.



September 13 – Community Days at Mulberry Lofts – Crews attended community day event and provided displays and public education materials.

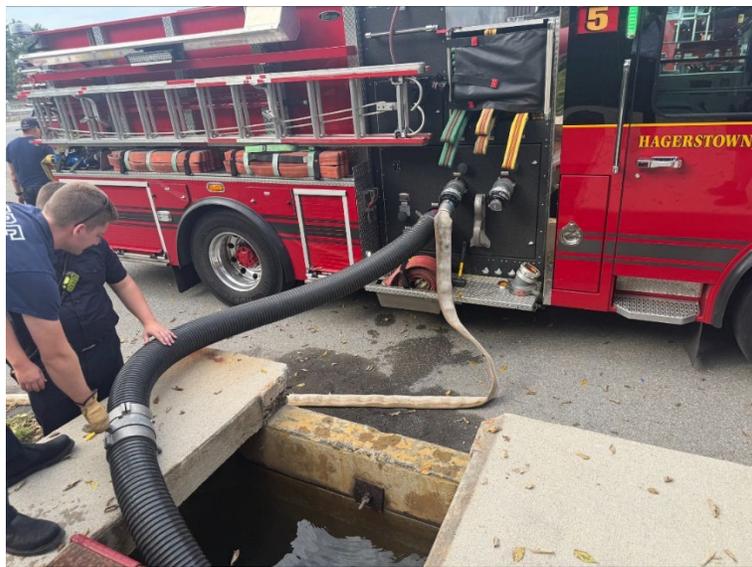
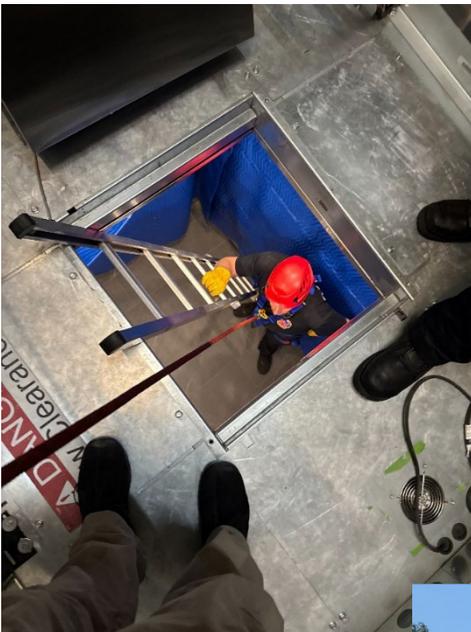
September 14 – After the Fire Smoke Alarm Survey – Crews canvassed the neighborhood around the Kuhn Avenue fire and knocked on 60 doors, made contact with 28 occupants, and installed 2 smoke alarms.

September 16 – Fire Station Tour – Engine 3 and Truck 3 hosted the ARC youth group and care providers at Fire Station 3 on Eastern Blvd. and provided station tours, fire safety public education, and displays.

## Training

September 11/12 – HFD hosted Fire Service Elevator Rescue Training through Clark Fire & Safety Training for multiple staff members.

Staff have begun their annual competency training on their driver and operator skills of our apparatus.



September 26, 2025

9/17/25 – 9/23/25			
Total Incidents (City only)	84	Mutual Aid to surrounding FDs	8
• Unit Responses	179	• Halfway FD	2
• Fire/Rescue Responses	55	• Maugansville FD	2
• EMS Responses	20	• Funkstown FD	3
• Other Responses	9	• Longmeadow FD	0
Smoke Alarm Checks/Installs	3	• Other	3
Community Events	4	Inspections/System Tests	21
Staff Hours of Training	64		

### Significant Events

September 17 – I-81 at 5.8-mile marker – vehicle accident with entrapment and hazmat – Crash involved 5 tractor trailers, a RV camper, and 5 cars. One person trapped and extricated; hazmat was 47,000 pounds of calcium carbonate that spilled onto the roadway. HFD provided extrication, medical care, and decon for the hazmat.



September 18 – 981 Main Avenue – Building Fire – basement dryer fire with minor extension and smoke damage. No injuries.

September 20 – 511 West Franklin Street – Natural Gas Leak with elevated levels of carbon monoxide due to malfunction with water tank and mechanical parts failure.

September 20 – Eastern Blvd North at the YMCA – Units rescued a cat that was trapped in the engine compartment of a vehicle.

September 21 – 428 Mitchell Avenue – Intentionally Set Fire – Units were alerted for a house fire and arrived to find a trash can fire that extended into the porch of the structure. HFD staff quickly extinguished the fire and requested the State Fire Marshal’s Office to investigate. With assistance from HPD, the State FM’s were able to make an arrest that day.

September 22 – 431 Dual Highway – Cooking Fire in microwave on 5<sup>th</sup> floor. Ventilation needed. No injuries.

### Community Events

September 17 – Fire Station 3 Station Tour – Six adult resident of ARC Home came to Station 3 for a tour hosted by Engine and Truck 3.

September 18 – Emma K. Doub Elementary – Fun night/resource fair.

September 20 – City Park Fall Festival – Engines 1, 4, and 5, and Ranger 1 provided fire safety and EMS coverage for all day events. Fire Marshals Office covered fireworks and K9 Ruby patrolled for explosive detection.

September 21 – Engine 5 attended a community health fair in the 300 block of West Howard Street

September 23 – Fire Station 2 – Scouts fire station visit – Group came for station tour. Reviewed fire safety including stop, drop & roll, outside meeting places, calling 911 for emergency services, smoke alarms, and cooking fires. Also gave a station and fire Engine tour



# HOUSING & COMMUNITY DEVELOPMENT

September 19, 2025

Neighborhood Services

Weekly Activity Report: September 8, 2025 – September 12, 2025

RENTAL LICENSING PROGRAM YEAR: JULY 1, 2025 – JUNE 30, 2026			
		<u>PROPERTIES</u>	<u>UNITS</u>
Registrations received week of Sept 8 – Sept 13		21	46
New applications issued week of Sept 8 – Sept 13		7	17
Total 2025-2026 registered		3,350	8,926
Percentage of rental license renewals that have registered for the 2025-2026 license year		88.3%	91.2%
<b>Notes:</b> The 2025-2026 rental license renewals for 9,783 units in 3,796 properties were mailed on May 1, 2025.			
<u>PAYMENT</u>			
Weekly payment received	\$ 4,225		
Weekly adjustment/credits	\$ 225		
VACANT LICENSE PROGRAM FY25			
		<u>NON-RESIDENTIAL</u>	<u>RESIDENTIAL</u>
Registrations received week of Sept 8 - Sept 13		1	0
New applications issued week of Sept 8 – Sept 13		2	1
Total 2025-2026 active registrations		54	246
Vacant license changes from previous week		-2	-2
OTHER LICENSE PROGRAMS			
Lodging Facilities	Hotels - 13	B&B - 0	Short Term - 6
Unattended Donation Bins	15 locations		
INSPECTIONS			
<u>TYPE</u>	<u>NUMBER CONDUCTED</u>		
Safety	34		
Neighborhood Vitality	31		
Quality of Life	3		
Preventive Maintenance	6		
Planning & Zoning	2		
INSPECTIONS KEY:			
<u>Categories of Conditions</u>			
Safety	Conditions which are or reasonably present a hazard to occupant or public.		

	<u>Example:</u> No smoke alarms, improper wiring, handrails
Neighborhood Vitality	Conditions which cause or tend to cause diminution to property
	<u>Example:</u> Weeds, trash, debris, junk vehicles, deterioration of a structure.
Quality of Life	Conditions which negatively impact occupants.
	<u>Example:</u> Damaged surfaces, damages elements, missing screens
Preventive Maintenance	Conditions which are technical violations and need addressed to prevent deterioration.
	<u>Example:</u> Mortar deterioration, clogged gutters, minor rotting wood
Planning & Zoning	Conditions which violate Land Management Code requirements (zoning, forest conservation, floodplain, historic district and other requirements) and progress inspections of development projects for site plan compliance.
	<u>Examples:</u> Uses not permitted in property's zone, construction of new facilities, follow up inspections on open violations.

### Community Development

Community Development staff attended Crime Prevention Through Environmental Design (CPTED) training with the Hagerstown Housing Authority.

Decorative crosswalks, chosen by the Choice Neighborhoods Early Action Committee were installed at Frederick/E. Memorial and Jonathan/Church St!

September 26, 2025

### Neighborhood Services

#### Weekly Activity Report: September 15, 2025 – September 19, 2025

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RENTAL LICENSING PROGRAM YEAR: JULY 1, 2025 – JUNE 30, 2026		
	<u>PROPERTIES</u>	<u>UNITS</u>
Registrations received week of Sept 15 – Sept 19	21	37
New applications issued week of Sept 15 – Sept 19	14	24
Total 2025-2026 registered	3,371	8,963
Percentage of rental license renewals that have registered for the 2025-2026 license year	88.9%	91.6%
<b>Notes:</b> The 2025-2026 rental license renewals for 9,783 units in 3,796 properties were mailed on May 1, 2025.		
<u>PAYMENT</u>		
Weekly payment received	\$ 4,225	

Weekly adjustment/credits	\$ 550		
<b>VACANT LICENSE PROGRAM FY25</b>			
		<u>NON-RESIDENTIAL</u>	<u>RESIDENTIAL</u>
Registrations received week of Sept 15 - Sept 19		1	1
New applications issued week of Sept 15 – Sept 19		3	7
Total 2025-2026 active registrations		53	242
Vacant license changes from previous week		-1	-4
<b>OTHER LICENSE PROGRAMS</b>			
Lodging Facilities	Hotels - 13	B&B - 0	Short Term - 6
Unattended Donation Bins	15 locations		
<b>INSPECTIONS</b>			
<u>TYPE</u>	<u>NUMBER CONDUCTED</u>		
Safety	59		
Neighborhood Vitality	26		
Quality of Life	9		
Preventive Maintenance	9		
Planning & Zoning	2		
<b>INSPECTIONS KEY:</b>			
<u>Categories of Conditions</u>			
Safety	Conditions which are or reasonably present a hazard to occupant or public.		
	<u>Example:</u> No smoke alarms, improper wiring, handrails		
Neighborhood Vitality	Conditions which cause or tend to cause diminution to property		
	<u>Example:</u> Weeds, trash, debris, junk vehicles, deterioration of a structure.		
Quality of Life	Conditions which negatively impact occupants.		
	<u>Example:</u> Damaged surfaces, damages elements, missing screens		
Preventive Maintenance	Conditions which are technical violations and need addressed to prevent deterioration.		
	<u>Example:</u> Mortar deterioration, clogged gutters, minor rotting wood		
Planning & Zoning	Conditions which violate Land Management Code requirements (zoning, forest conservation, floodplain, historic district and other requirements) and progress inspections of development projects for site plan compliance.		
	<u>Examples:</u> Uses not permitted in property's zone, construction of new facilities, follow up inspections on open violations.		

## Community Development

Community Development Staff are proud to report the submission of the Choice Neighborhoods Transformation Plan, and the installation of the Early Action Activity, decorative crosswalks at E. Memorial/Frederick and at Church/Jonathan St! Thanks to the Hagerstown Housing Authority, WRT, Engineering, Public Works and countless others; collaboration over the last two years made these efforts possible.

# PLANNING & ECONOMIC DEVELOPMENT

September 19, 2025

## Planning & Economic Development

Assistant Zoning Administrator Kris Broche is attending part of the Housing Authority's Crime Prevention Through Environmental Design class on Thursday and then attending a regional GIS conference/user's meeting with other City staff in Cumberland on Friday.

Planning is processing a request to amend the annexation of the Jordan Property at the end of Haven Road. The property was nearly completely through the development review process when the State compelled the owner to assist in addressing flooding and stormwater issues on adjoining properties. The minor adjustment to the annexation will allow the development to be transferred to a development company with most entitlements in place as the remaining issues are resolved.

The owner of the former Washington County Hospital properties withdrew his rezoning application after receiving a negative recommendation from the Planning Commission. It does not proceed and the Mayor and City Council will not be holding a public hearing on the matter.

The Planning Commission recommended approving the rezoning a portion of the CG zoned land on the Lorich tract on Dual Highway to N-MU. The majority of 93-acre tract is zoned N-MU, with a portion being zoned CG. The proposed rezoning would increase the amount of N-MU Zoned land on the tract and reduce (but not eliminate) the portion zoned CG. A Mayor and City Council public hearing is tentatively scheduled for October 28.

## Grand Openings & Anniversary Celebrations

Congratulations to Triad Engineering Inc. on the September 17 celebration of the company's 50<sup>th</sup> anniversary at their Hagerstown office, located at 1075 Sherman Ave. Triad Engineering Inc is a leading multi-disciplinary, employee-owned firm specializing in geotechnical engineering consulting. Founded in 1975, Triad has evolved into a robust regional firm with nearly 200 employee-owners across nine locations in five states. Today, Triad provides a wide range of services, including geotechnical, civil, and mining engineering, environmental consulting, land surveying, drilling, construction monitoring, and materials testing for diverse sectors.

September 26, 2025

### Department Representation at Events

On Monday, September 22 staff from the Economic Development Department joined in celebrating the opening of Meritus Commons, the students' residences and clubhouse for the Meritus School of Osteopathic Medicine.

### Grand Openings & Anniversary Celebrations

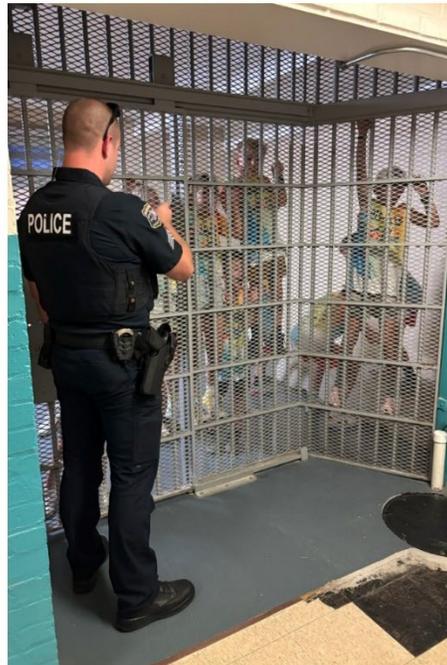
Congratulations to Hagerstown Community College on the Sept. 25th Grand Opening of the DM Bowman Family Workforce Training Center at 562 Northern Avenue in Hagerstown. The D.M. Bowman Family Workforce Training Center by Hagerstown Community College is serving the community as a fully operational hub for high-demand careers. The 41,000-square-foot facility hosting classes for truck driver training, forklift, diesel tech programs, and The Barr Construction Institute programs brings opportunity for advancement and economic growth to aspiring trades professionals in and around Hagerstown.

## POLICE

### STATS (09/11/2025 – 09/17/2025)

Calls for Service:	1753	Field Interviews:	9
Arrests/Warrants Served:	24	Moving Violations:	2
Domestic Violence Calls:	14	Safety Repair Orders:	-
DUI Arrests:	1	Warnings:	-
Reports Filed:	144		

**Community Engagement:** On Thursday, some of the youngest United Way volunteers stopped to visit HPD during the 34th Annual Day of Caring! They delivered water, cookies and snacks for our employees. We gave them a tour of headquarters, including a drone demonstration and a tour of the booking area. It's safe to say that the holding cell was a big hit! Thank you to the United Way and your young volunteers!



*STATS (09/18/2025 – 09/24/2025)*

Calls for Service:	1803	Field Interviews:	1
Arrests/Warrants Served:	24	Moving Violations:	*
Domestic Violence Calls:	15	RTIC Calls	212
DUI Arrests:	0	RTIC Reports	15
Reports Filed:	158	*Keystone report not available	

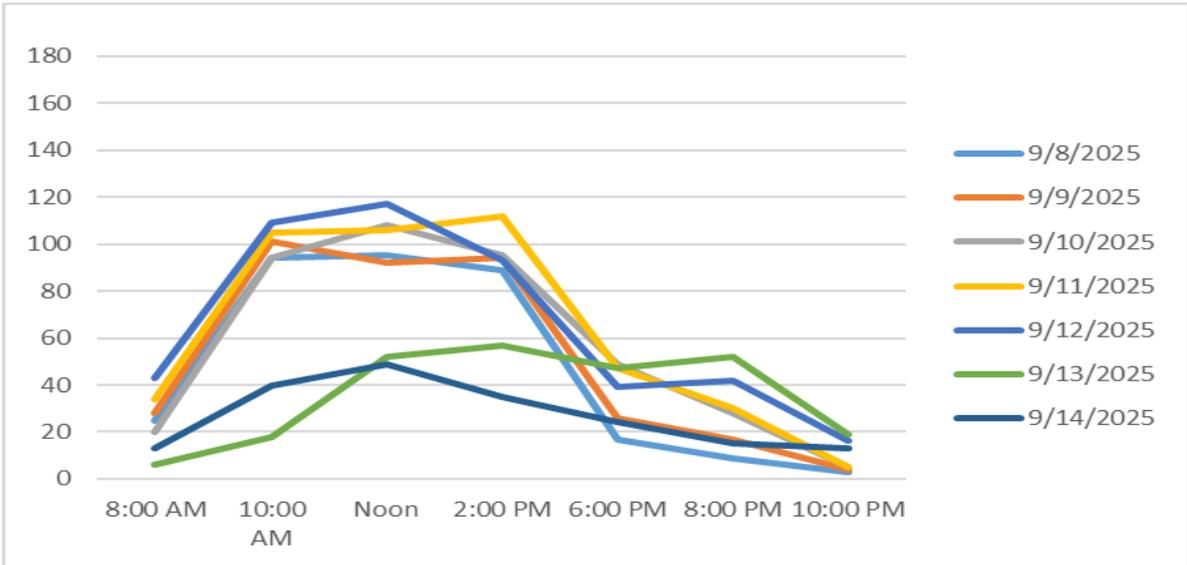
**Officer of the Month:** Officer Altman has been selected as Officer of the Month. Officers received a Flock gunshot alert. Officer Altman responded to the area and began canvassing the area for any evidence of a weapons discharge. Officer Altman was notified by Detective Varner of a subject approaching and leaving the area during the reported weapons discharge. Officer Altman and Detective Varner observed the male leaving the area on a bicycle. Officer Altman located the bicycle rider shortly after in the area of Bethel Gardens. Officer Altman attempted to conduct a traffic stop on the bicycle rider. The rider attempted to flee on foot and was apprehended by Officer Frisosky and Officer Altman. This male was found to be in possession of \$1,970 and approximately 9.5 grams of Cocaine. Upon further review it was determined the male was not the suspect for the weapons discharge but was given the bicycle by the suspect of the weapons discharge. Officer Altman continued to review camera footage of the incident, identified the suspect who discharged the weapon and charged him. Officer Altman subsequently charged the weapons discharge suspect for this incident and a warrant for his arrest was issued. Ofc Altman took the suspect into custody on September 3rd after conducting surveillance. Officer Altman has recovered 6 handguns this year and charged 2 additional people with firearms charges. Congratulations to Officer Altman and we are grateful for his work.

**PUBLIC WORKS**

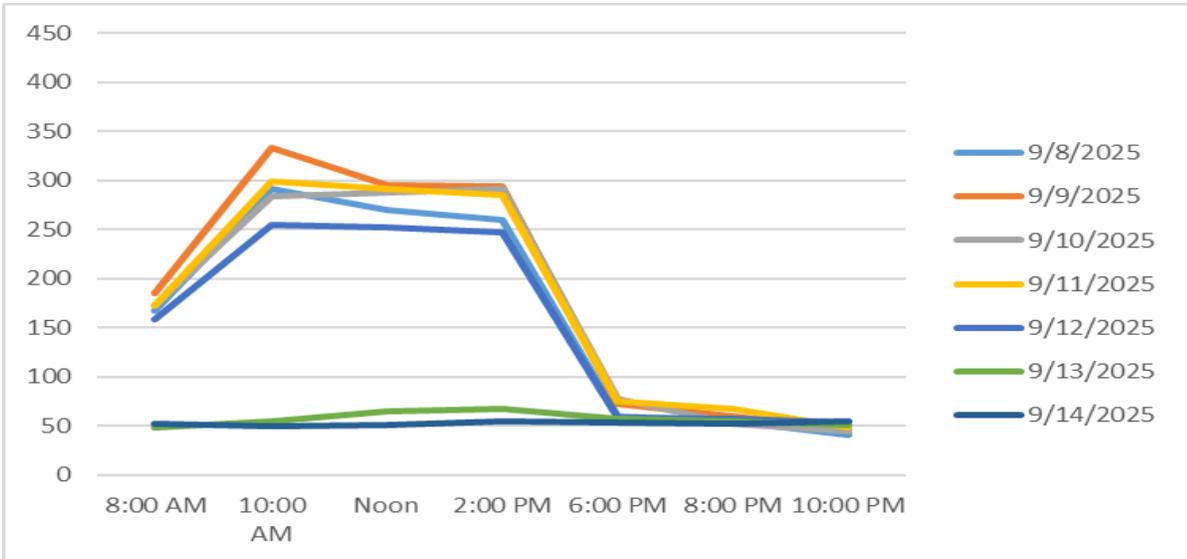
**GENERAL PARKING SYSTEM DATA**

		Current Week	Previous Week
<b>Number of Permit Holders</b>	A & E Deck	168	167
	University District Deck	370	369
	Hub City Garage	79	77
<b>Number of Student Permits</b>	Central & Rochester Lots	60	62
<b>Number of Patrons Using Decks</b>	A & E Deck	1402	1052
	University District Deck	2120	1634
	Hub City Garage	552	650
<b>Number of Citations Issued</b>	(Includes Warnings)	334	325
<b>Peak Occupancy (%)</b>	A & E Deck	64% Fr @ Noon	71% We @ Noon
<b>Peak Occupancy (%)</b>	University District Deck	76% Tu @ 10AM	79% Tu @ 10AM
<b>Peak Occupancy (%)</b>	Hub City Garage	90% Sa @ 8PM	18% We @ 10AM

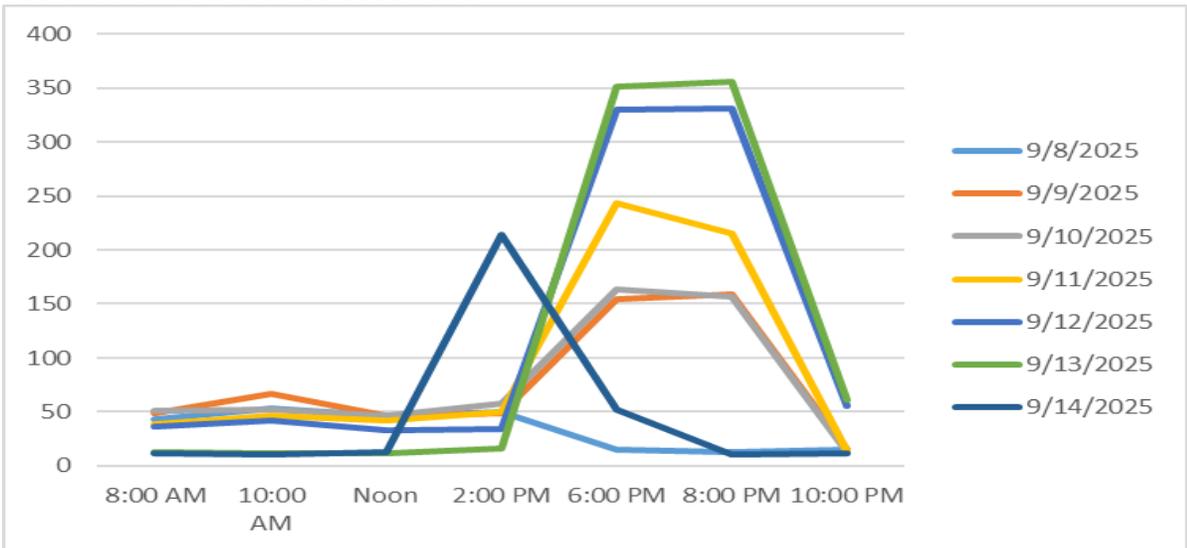
### A & E PARKING GARAGE OCCUPANCY



### UNIVERSITY DISTRICT PARKING GARAGE OCCUPANCY



### HUB CITY PARKING GARAGE OCCUPANCY



## DOWNTOWN EVENTS

Event Name	Date	Location
Flying Boxcars Game	09/09/2025	Meritus Park
Flying Boxcars Game	09/10/2025	Meritus Park
Flying Boxcars Game	09/11/2025	Meritus Park
Flying Boxcars Game	09/12/2025	Meritus Park
Battle of the Burgers	09/13/2025	Downtown
Private Wedding	09/13/2025	Maryland Theatre
Flying Boxcars Game	09/13/2025	Meritus Park
Flying Boxcars Game	09/14/2025	Meritus Park

## CENTRAL MAINTENANCE GARAGE REPAIR DATA

	Current Week	Previous Week
DCED	0	0
Planning & Code	1	1
Fire	0	0
Engineering	1	1
Parks & Recreation	3	5
Public Works	13	11
Police	9	11
Water	8	1
Wastewater	0	1
Light	2	2
Human Resources	0	0
Weekly Totals	37	33
Yearly Total	882	845

## AFTER HOURS CALL BACKS

Tuesday, September 9, 2025 @ 6:10 APM: Dispatch notified supervisor on call that a large tree had fallen in the 300 blk. of E. Magnolia St. and blocking the road. The street supervisor visited site and determined course of action for removal of tree from road.

Saturday, September 13, 2025 @ 6:45 PM: Received a call for the pedestrian signal at Burhans, Salem and W. Church St. The signal had been struck and was down but still had power. A signal technician was called in to secure the power and remove the head assembly until repair work could be completed.

## PARKS AND RECREATION

### Annual City Park Fall Fest & Fireworks

This Saturday, September 20, is the annual City Park Fall Fest presented by Maryland Physicians Care from 11am – 8pm. Travel by foot or *new* this year, ride a double-decker bus sponsored by Flight Fiber by Antietam Broadband to experience all the event has to offer including live entertainment, living history, arts activities, balloon benders, art exhibits, Tommy 202 wagon rides, a petting zoo and pony rides, and so much more. A variety of food vendors will be offering delicious menus and craft vendors will be located between the Jonathan Hager House and Fine Arts Museum until 8pm. Fireworks on the lake at 7:45pm.

**Fit Room**

Fit Room report attached with weekly recreation classes. A private rental is scheduled for Sunday evening from 1pm-6pm.

**Virtual Classes**

Strength Training & Yoga to Relax & Renew, Tuesdays and Thursdays from 6pm-7pm

**Golf Course**

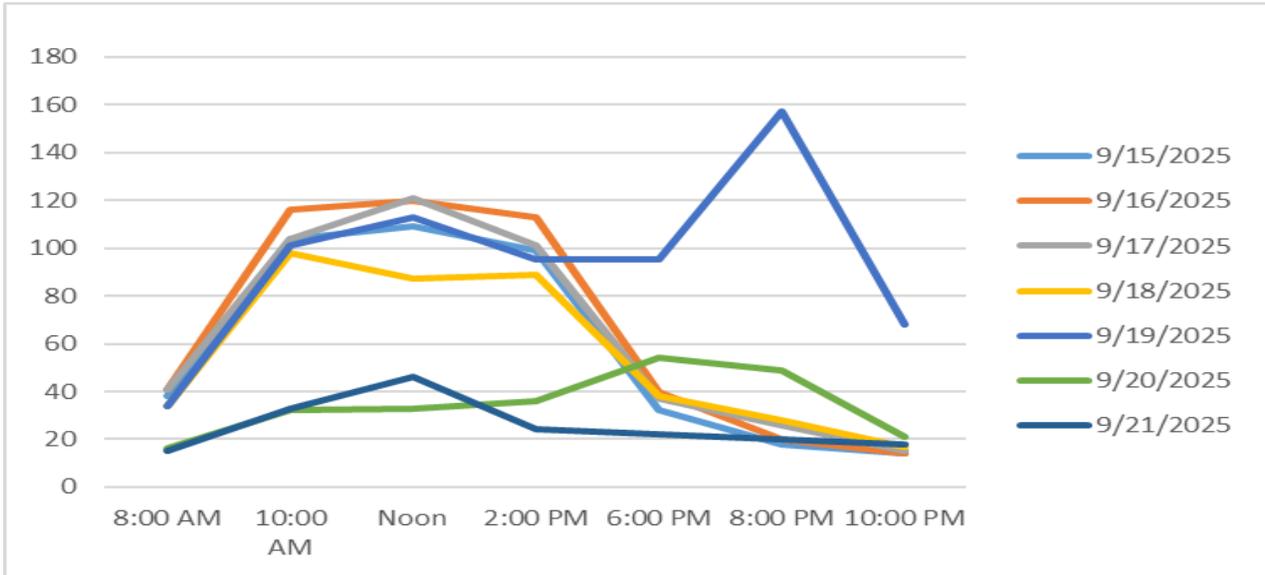
Golf Course	9/8/25–9/14/25	9/8/24-9/14/24
# of Golfers	541	580

September 26, 2025

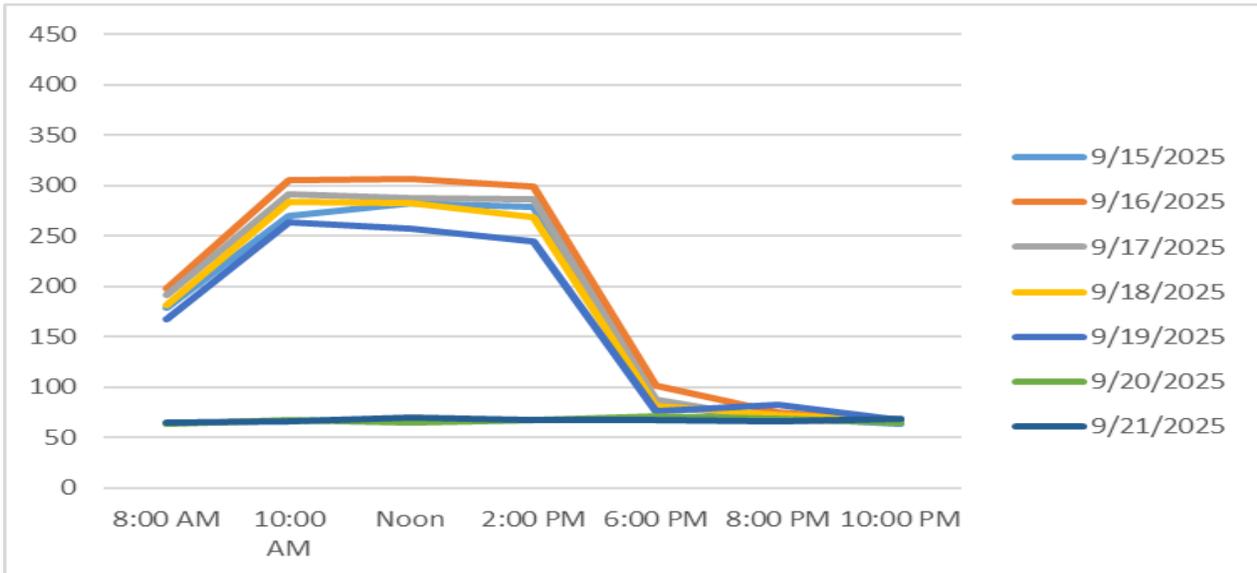
**GENERAL PARKING SYSTEM DATA**

		Current Week	Previous Week
Number of Permit Holders	A & E Deck	168	168
	University District Deck	367	370
	Hub City Garage	80	79
Number of Student Permits	Central & Rochester Lots	63	60
Number of Patrons Using Decks	A & E Deck	2807	1402
	University District Deck	3959	2120
	Hub City Garage	727	552
Number of Citations Issued	(Includes Warnings)	305	334
Peak Occupancy (%)	A & E Deck	85% Fr @ 8PM	64% Fr @ Noon
Peak Occupancy (%)	University District Deck	70% Tu @ Noon	76% Tu @ 10AM
Peak Occupancy (%)	Hub City Garage	18% Th @ 10AM	90% Sa @ 8PM

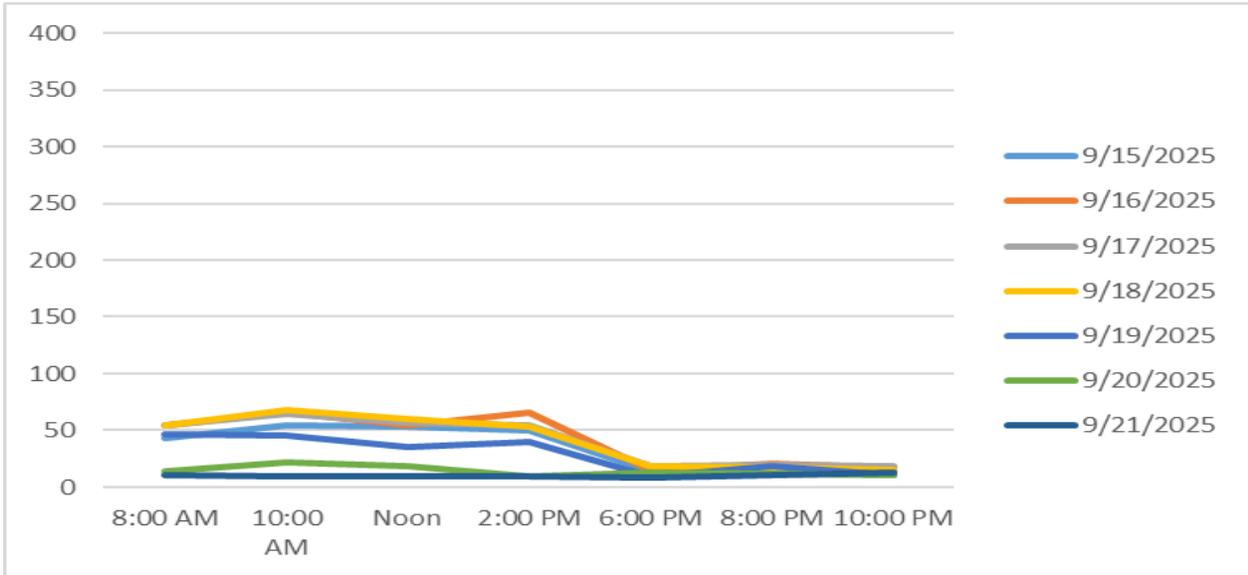
### A & E PARKING GARAGE OCCUPANCY



### UNIVERSITY DISTRICT PARKING GARAGE OCCUPANCY



**HUB CITY PARKING GARAGE OCCUPANCY**



**DOWNTOWN EVENTS**

Event Name	Date	Location
Annual Theatre Staff & Volunteer Fire Drill/Safety Training	09/15/2025	Maryland Theatre
HCCA The Bronx Wanderers	09/19/2025	Maryland Theatre
Private Event	09/19/2025	Maryland Theatre
Recovery Walk	09/20/2025	Meritus Park

**CENTRAL MAINTENANCE GARAGE REPAIR DATA**

	Current Week	Previous Week
DCED	0	0
Planning & Code	1	1
Fire	3	0
Engineering	2	1
Parks & Recreation	3	3
Public Works	7	13
Police	5	9
Water	6	8
Wastewater	2	0
Light	2	2
Human Resources	0	0
Weekly Totals	31	37
Yearly Total	913	882

**AFTER HOURS CALL BACKS**

Saturday, September 20, 2025 @ 7:15 AM: Supervisor received a call from the After-Hours Call Center that a customer could not exit at the University District parking deck. The Call Center went through the prompts to open the gate with the customer, but it did not work. Staff responded to site and reset the gates to let the customer exit. The gate worked properly afterwards.

## PARKS AND RECREATION

### City Park Fall Fest & Fireworks

Thousands of event-goers enjoyed this annual event on Saturday, September 20 in City Park.

### City Park Train Hub

- The site will host living history reenactors this Friday, September 26 from 10am – 4pm.
- Our part-time Museum staff sat down with Ellie Long to kick off our Oral History program. Ellie's father, John Long, purchased the 202 in 1982 and personally cared for the locomotive until his passing in 2006. Ellie was kind enough to walk down memory lane with us to help capture the unique history of the Train Hub. A big thanks to Ellie for driving out to see us.



### ColorSplash 5k

The annual YMCA/HEAL ColorSplash 5k event takes place this Saturday morning, September 27, at Fairgrounds Park.

### Fit Room

Fit Room report attached with weekly recreation classes. *NEW* classes starting include: Hip Hop, Fitness Boxing, and Mat Pilates. No private rentals are scheduled for this weekend.

### Hager House

Staff is preparing activities for Jonathan Hager week that kicks off November 1<sup>st</sup>. See more information attached and mark your calendars.

### University Plaza

- Friday, September 26 – Thunder in the Square
- Saturday, October 4 – Fiber Fest

### Virtual Classes

Strength Training & Yoga to Relax & Renew, Tuesdays and Thursdays from 6pm-7pm

### Walk Maryland Day

Join us on Wednesday, October 1<sup>st</sup> at the North Pavilion at Fairgrounds Park for Walk Maryland Day at 5pm.

### Golf Course

Golf Course	9/15/25–9/21/25	9/15/24-9/21/24
# of Golfers	420	361

# UTILITIES DEPARTMENT

## ELECTRIC DIVISION

September 19, 2025

### Service Calls

Fri. 9/12 - 721 Summit Avenue – lines down; homeowner tore down service while trimming trees. Service disconnected until customer had electrician make needed repairs.

Time Out: 21.5-0.5

Sat. 9/13- 916 Kuhn Avenue – house fire; lineman disconnected and removed meter at request of Hagerstown Fire Department. Service will be re-energized once inspected by electrical inspector. Time Out: 19.5-20.7

Sun. 9/14 - 1417 Salem Avenue – lines down; lines were found to belong to Verizon.

Time Out: 11.7-12.3

Lamps Replaced	New Fixtures Added	Changeouts	Fixtures Removed
7	1	2	1

- Multiple permit reviews and service upgrades requests have been reviewed and/or completed.
- Engineering staff reviewed multiple permits for construction of decks, fences, buildings, and distributed energy resources.
- Inventory data and information was compiled for migration to new ERP system.
- The dissolved gas and quality results for oil-filled substation equipment was reviewed to determine next steps required to maintain reliability and prolong life expectancy.

September 26, 2025

### Service Calls

9/18/2025 - 504 Jefferson St – No Power; The customer’s main breaker tripped.  
203 Avon – No Power; A tree branch pulled the service from the home.  
Time Out – 17:05-19:05

9/20/2025 - 563 Liberty St – No Power; a squirrel caused a transformer fuse to operate.  
Time Out – 07:19-08:06

9/21/2025 - 503 Belview – No Power; a racoon caused a transformer fuse to operate.  
Time Out – 01:29-02:23

9/23/2025 - At approximately 8:20AM a squirrel caused a fault on the bus equipment at Wesel Substation that operated the 34.5kV breakers and interrupted service to approximately 3,500 customers. Crews were dispatched to various tie points throughout the service territory to transfer load to alternate sources and restoration was completed at approximately 9:10AM.

9/24/2025 - Intersection of Oak Hill and Hillcrest – 911 Call; Vehicle struck streetlight pole in an accident. Time Out – 18:12-18:58

Lamps Replaced	New Fixtures Added	Changeouts	Fixtures Removed
7	1	2	1

- Multiple permit reviews and service upgrades requests have been reviewed and/or completed.
- Engineering staff reviewed multiple permits for construction of decks, fences, buildings, and distributed energy resources.
- Inventory data and information was compiled for migration to new ERP system.
- The dissolved gas and quality results for oil-filled substation equipment was reviewed to determine next steps required to maintain reliability and prolong life expectancy.
- The FY24 MEA SOLE grant to replace HID streetlighting along several routes through the City is complete. Staff is preparing the appropriate documentation to submit to the State for reimbursement.

## WASTEWATER DIVISION

September 19, 2025

### Wastewater Treatment Plant at Frederick Street

Date	Flow (mgd)	Rainfall (inches)
Wednesday, Sept 10, 2025	4.80	0.00
Thursday, Sept 11, 2025	4.90	0.00
Friday, Sept 12, 2025	4.90	0.00
Saturday, Sept 13, 2025	4.98	0.00
Sunday, Sept 14, 2025	4.52	0.00
Monday, Sept 15, 2025	4.71	0.00
Tuesday, Sept 16, 2025	4.54	0.00
Weekly – Avg. Flow/Total Rainfall	4.76	0.00
Sept – Avg. Flow/Total Rainfall	4.80	0.14

- Continued working with Callas on new flow meter upgrade work
- Troubleshooting issues with UV gate actuators
- Made repairs to chemical scrubber system
- Routine MVP Plant Work orders & Corrective Work Orders

## Wastewater Collection

### SSES Weekly Progress

Activity	Districts	L. F. main	Feet of lateral	# Inspected
CCTV Inspections	6, 14	200, 487	75.4,0	5,0
Flushing	6, 14	400, 400		
Point Repairs		# of Repairs	Reason	L.F. of Repairs
Lateral Only	14,15	1,1	protruding, broken	6ft,5ft

### Collection System Maintenance Tasks

CCTV crew serviced camera and generator on truck

Flusher crew and CCTV crew worked on Vista Street and McDowell Avenue for 2026 Overlays

Helped hydro-excavate for Construction crew on McDowell Avenue and Wakefield Road

Cleaned lateral at 726 Salem Avenue

Cleaned catch basket at Pump Station 8

Pump crew worked drawdown calculations for pump stations

Fixed door handle on Pump Station 14 control cabinet

Inverted measurements on Dual Highway for upcoming projects

Worked on grinder pumps at 1625 and 1627 Woodlands Run

Worked on grinder pumps in the shop

Wastewater Division – Customer Call Log Summary 2025							
Type	Blockages	Grinder Pumps	Odor Complaints	Flushing	WW Pump Stations	Other	Totals
Weekly	3	2	0	0	0	5	10
YTD 2025	95	128	13	0	0	158	394

### Engineering

- Review of Site Development and City Permit Drawings
- Gathering information for service inquiries
- Updating GIS databases completed with water projects

**LAB**

**WASTEWATER**

- Process and regulatory testing were routine for the week
- Completed weekly DI water testing (HPC, TOC, Amm)
- Completed monthly field and bench pH meter calibrations
- Wastewater-SCAN, Biobot, and CDC-NWSS collected and sent out for processing
- Completed monthly air environmental monitoring
- Started LaChat MDL testing with new Lab Tech
- Continued Gallery training with Lab Tech
- Completed method formulations for the Gallery for additional test parameters
- Continued SOP updates and revisions

**ENVIRONMENTAL COORDINATOR & PRETREATMENT**

- Reviewed Volvo Mack July and August self-monitoring reports
- Updated Synexus with Volvo Mack, Conagra, Sierra Nevada SM/POTW and Phoenix Color POTW results
- Completed surcharge calculations for Volvo Mack, Conagra and 2nd Quarter surcharges for Phoenix Color, Stoner, and HBP
- Prepared NOV letter for Conagra for July report
- Reviewed SDS for new chemical for Conagra
- Provided SIU contact list and operator info to MDE
- Updated ALS nutrient results

September 26, 2025

**Wastewater Treatment Plant at Frederick Street**

Date	Flow (mgd)	Rainfall (inches)
Wednesday, Sept 17, 2025	5.04	0.10
Thursday, Sept 18, 2025	4.73	0.00
Friday, Sept 19, 2025	4.79	0.00
Saturday, Sept 20, 2025	4.52	0.00
Sunday, Sept 21, 2025	4.60	0.00
Monday, Sept 22, 2025	4.68	0.00
Tuesday, Sept 23, 2025	4.68	0.01
Weekly – Avg. Flow/Total Rainfall	4.72	0.11
Sept – Avg. Flow/Total Rainfall	4.78	0.25

- Continued working with Callas Construction on bypass piping and controls to maintain level in UV basin
- Started Auma actuator replacement on all six (6) UV gates
- Installed new conduit, wiring and controls for effluent totalizer
- Routine MVP Plant Work orders & Corrective Work Orders

## Wastewater Collection

### SSES Weekly Progress

Activity	Districts	L. F. main	Feet of lateral	# Inspected
CCTV Inspections	14, 21	483.3 ,642	236, 294.2	11, 10
Flushing	21, 30	895, 3616		
Point Repairs		# of Repairs	Reason	L.F. of Repairs
Main & Lateral	6, 10	1, 1	Intruding, tie-in	8ft-M 1ft-L, 4ft-M 50ft-L

### Collection System Maintenance Tasks

- CCTV crew worked on Maryland Avenue for 2026 Overlays
- Cleaned and performed preventive maintenance on camera, camera truck and equipment
- Construction crew worked on lateral repair on Vista Street and sewer connection on 921 Eldridge Drive
- Manhole repair on Marion Street
- Flusher crew and pump crew cleaned basket at Pump Station 8
- Flusher crew assisted with hydro-excavating on Vista Street
- Finished flushing District 30
- Flushed Maryland Avenue for CCTV crew
- Measured invert at manhole 11159 on Howell Road
- Performed pump station drawdown measurements in wet wells
- Chlorinated sewer mains

Wastewater Division – Customer Call Log Summary 2025							
Type	Blockages	Grinder Pumps	Odor Complaints	Flushing	WW Pump Stations	Other	Totals
Weekly	1	1	1	0	0	5	8
YTD 2025	96	129	14	0	0	163	402

### Engineering

- Review of Site Development and City Permit Drawings
- Gathering information for service inquiries
- Updating GIS databases completed with water projects

### LAB

#### WASTEWATER

- Process and regulatory testing were routine for the week
- Completed weekly DI water testing (HPC, TOC, Amm)
- Wastewater-SCAN, Biobot, and CDC-NWSS collected and sent out for processing
- Continued LaChat MDL testing with new Lab Tech
- Continued Gallery training with Lab Tech
- Continued SOP updates and revisions

#### ENVIRONMENTAL COORDINATOR & PRETREATMENT

- Reviewed and approved new SOP revisions and forms

# WATER DIVISION

September 19, 2025

## Plant Flows - System Demand (MGD)

<u>Date</u>	<u>Willson</u>	<u>Breichner</u>	<u>Total</u>
09/18/25	11.79		11.79
09/19/25	11.84		11.84
09/20/25	11.39		11.39
09/21/25	11.22		11.22
09/22/25	11.95		11.95
09/23/25	12.47		12.47
09/24/25	11.66		11.66
		<b>Average:</b>	<b>11.76</b>

## Water Production at R. C. Willson & Pump Station Distribution

- Staff worked on facility maintenance and routine preventative maintenance.
- Staff worked on upgrades at pump stations 2 and 3.

## Water Production at Breichner / Edgemont Reservoir

The Edgemont Reservoir pool elevation is currently at 3.23 feet. Site evaluation continues per the contract with Hazen and Triad. City staff and Hazen and Sawyer continue to work with MDE Dam Safety on the final Dam Evaluation Report, design criteria, and project schedule.

## Water Distribution

- Staff performed customer service work and new meter installations as needed.
- Staff repaired a water main break at the intersection of Frederick Street and Knightsbridge Drive.

## Laboratory

- Process and regulatory testing were routine for the week.
- Collected monthly bacteriological samples from the water distribution system.
- Collected samples for distribution monitoring for nitrification.
- Conducted new water line testing,
- Continued SOP updates and revisions.
- Completed annual calibrations of field colorimeters.

<u>Engineering</u>	<u>City</u>	<u>County</u>
Site Plans	1	-
Preliminary Plats	-	-
Grading Plan	-	-
Final Plat	-	-
Building Permits	6	8
Development Plan	-	-

Respectfully submitted,



Scott A. Nicewarner, City Administrator



**WEEK**

**NOVEMBER 1-8  
2025**



# Jonathan Hager Week

*250th Commemoration & Memorial of  
Jonathan Hager's Death*

- NOV 1 **Kickoff Jonathan Hager Week**  
10AM *Jonathan Hager House  
Miller House  
Washington County Free Library  
Zion Reformed United Church of Christ*
- NOV 2 **Homecoming Celebration**  
11AM *Zion Reformed United Church of Christ*
- NOV 3 **Hager Patriot Lecture**  
6PM *Washington County Free Library*
- NOV 4 **Hager Genealogy Lecture**  
7PM *Zion Reformed United Church of Christ*
- NOV 5 **Hager's Unsolved Mysteries Lecture**  
6PM *Zion Reformed United Church of Christ*
- NOV 6 **Jonathan Hager  
Celebration of Life**   
*Zion Reformed United Church of Christ*
- NOV 7 **Graveyard Tour**  
6PM *Zion Reformed United Church of Christ*
- NOV 8 **2nd Saturday: ART WALK**   
2-7PM *Downtown Businesses  
Hub City Brewery*



**Jonathan Hager  
Walking Tour**  
*Founder's Footsteps:  
A Self-Guided Experience*

[www.hager250.org](http://www.hager250.org)