



# CITY OF HAGERSTOWN, MARYLAND STATUS & INFORMATION REPORT NO. 37 FOR 2024

To Members of the City Council:

September 13, 2024

## SEPTEMBER 2024

For additional information and a complete list of City events, please visit our  
Calendar of Events on the City's website at <http://www.hagerstownmd.org/calendar.aspx>

Questions about any of the Downtown Event listed, please email [events@downtownhagerstown.org](mailto:events@downtownhagerstown.org)

Visit Hagerstown Parks & Recreation website and flip through the Spring/Summer 2024 digital Program Guide  
<https://www.hagerstownmd.org/145/Parks-Recreation>

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3 <b>Pooch Plunge</b> Potterfield Pool 6 to 8 PM	4	5	6 <b>Food Truck Fridays</b> 100 Wareham Alley 11 AM to 2 PM <b>Cielito Lindo</b> <i>Mexican Cuisine</i>	7 <b>Make Me Laugh</b> <b>Comedy</b> <b>Cookout</b> University Plaza 3 PM to 8 PM
8 <b>Hagerstown</b> <b>Municipal Band</b> City Park Bandshell 7 PM	9	10 <b>Mayor &amp; Council</b> <b>Work Session</b> 4 PM <hr/> <b>Remembrance in</b> <b>the Park</b> City Park 6 PM		12	13 <b>Food Truck Fridays</b> 100 Wareham Alley 11 AM to 2 PM <b>La Carreta Tacos</b> <hr/> <b>Garden Night at the</b> <b>Museum</b> 5 PM to 8 PM Pack a picnic and enjoy live music	14 <b>Hager House</b> <b>Plein Air</b> <b>Art Festival</b> City Park 10 AM to 4 PM
15	16	17 <b>Mayor &amp; Council</b> <b>Work Session</b> 4 PM	18	19	20 <b>Food Truck Fridays</b> 100 Wareham Alley 11 AM to 2 PM <b>Cielito Lindo</b> <i>Mexican Cuisine</i>	21 <b>City Park Fall Fest</b> 11 AM to 8 PM <b>Fireworks over the</b> <b>lake at 7:45 PM</b> <hr/> <b>Hagerfest Music</b> <b>and Art</b> Downtown Hagerstown 11 AM to 7 PM <hr/> <b>Medal of Honor</b> <b>Neighborhoods 1<sup>st</sup></b> <b>Day of Hope</b> Wheaton Park Noon to 4 PM <hr/> <b>South End</b> <b>Community Block</b> <b>Party in City Park</b> 11 AM to 3 PM

22	23	24 Mayor & Council Regular Session 7 PM	25	26	27 Food Truck Fridays 100 Wareham Alley 11 AM to 2 PM <i>La Carreta Tacos</i> ----- Thunder in the Square in Downtown 5 PM ----- Decades Music Series: Early 2000's Band: Larger than Life University Plaza 6 PM	28 YMCA Color Splash 5K Run/Walk Fairgrounds Park 9 AM ----- Downtown Scavenger Hunt 2 PM to 6 PM 100% of proceeds benefits <i>Human Development Council</i> ----- Voltage Wrestling: Hub City Wrestling Classic University Plaza 6 PM
29 Latin Festival University Plaza 11 AM to 7 PM	30					

For additional information and a complete list of City events, please visit our Calendar of Events on the City's website at <http://www.hagerstownmd.org/calendar.aspx>

## UPCOMING MEETINGS

To obtain City Department or City Boards and Commissions meeting information, please visit <https://www.hagerstownmd.org/27/Government>.

We encourage you to visit our website at <https://www.hagerstownmd.org> for all City-related updates.

Other inquiries may be made by visiting the City Resident 311 page at <https://www.hagerstownmd.org/841/Services>

# COMMUNICATIONS

## **This Week's Headlines & Media Releases:**

- Hagerstown Nonprofit Worker Found Guilty of Abusing Vulnerable Client
- Freebies and Prizes Part of Grand Opening for New Sheetz on Tuesday
- Olympic Medalist Aaron Brooks Receives Royal Treatment in Hagerstown
- Comings & Goings: Honey Baked Ham Coming, Berkeley Medical Update
- Maryland Taxpayers Can Use IRS Direct File Next Year
- Detour Around West Antietam Street Sept. 9-13, 8am to 4:30pm
- 'Remembrance in the Park' Memorial Ceremony Set for Sept. 10 at 6pm
- Chef Opal Poullard Will Host Tryouts for a Commis Chef
- Press Release: Customer Billing Closed for In-Person Transactions on Friday
- Press Release: Aaron Brooks Homecoming of Hope Celebration
- Press Release: Vision 2020 Cuts Ribbon at New Location
- Traffic Advisory: W. Antietam Street
- Traffic Advisory: Dual Highway

## **This Week's Video Projects**

- Mayor & Council Work Session
- "Be a Good Neighbor" Videos Post Production
- "Homecoming of Hope" Event Production
- "Remembrance in the Park" Event Production

## **Channel 25 Hub City Now Programming:**

- Mayor & Council Meeting
- "Council wRap"
- "State of the City" Event Presentation
- Hager Fest :30 Promo
- "Building City Park Lake" Series
- Plein Air Art Exhibition Promo Video
- The Greens at Hamilton Run :30 Promo
- Fit Room :30 Promo
- Mayor & Council Community Organization/Agency Leaders Discussion Clips
- Hagerstown Field House Topping Out Ceremony Video
- Hub City Garage Grand Opening Event Video
- "Council wRap" Promo

**City Website:**

- [www.hagerstownmd.org](http://www.hagerstownmd.org) attracted 8,060 user visits for the week of September 5-11
- The most popular top entrances (the first page users accessed on the website):

1. Home Page	2,174
2. Online Payment Portal Page	1,728
3. Utility Billing Page	821
4. Main Street Startup Grant Page	360
5. Search Page	315
6. Police Page	294
7. Bids Page	243
8. Jobs Page	220
9. Civic Alerts Page	183
10. Skate Park Page	92

- Top searches

1. Pay my bill
2. Jobs
3. Trash
4. Trash cans
5. Valley Mall

## COMMUNITY ENGAGEMENT

It's casual Friday and City of Hagerstown staff wore their purple shirts to support Washington Goes Purple!



# DEPARTMENT OF COMMUNITY & ECONOMIC DEVELOPMENT

**Economic Development**

Staff attended the first Pit Session at the Fletcher Incubator under its new Director (Maureen Kolb). Staff were introduced as potential resources while businesses are at the incubator, and after. A follow-up meeting will take place at a future time with the new head of the Culinary Incubator at HCC as well.

**Department Representation at Events**

Staff presenting an Economic Development presentation as guest speaker at Emerald Point.

**Grand Openings & Anniversary Celebrations**

On Tuesday, September 10 we celebrated the Grand Re-Opening of Pen-Mar Realtors at 300 Cameo Drive. The professional association provides Realtors with industry training and resources, and has been active in the community for 97 years.

## ENGINEERING

1. **Dual Highway Safety Project** - work crews from State Highway Administration installed the final part (Speed Cushions) on Wednesday, September 11, 2024 in the westbound lanes of Dual Highway between Cleveland Avenue and Cannon Avenue. This work is part of a temporary demonstration project to improve vehicular and pedestrian safety; these features will remain in place until November. Traffic data was collected pre installation and will be collected post installation.
2. **Hagerstown Field House** – sewer line construction is now complete and the building should be secure by the end of next week.
3. **Curb & Sidewalk Replacement Program** – Henson & Son started working this week on the FY 25 replacement list to stay ahead of pavement preservation contractor that will start in spring of 2025.
4. **Engineering Statistics**

Description	Week of 09/09/24	Calendar Year 2024 TOTALS
Traffic complaints received	0	117
Work Orders completed	0	99
Traffic counts completed	3	22
<b>Construction Projects</b>		
Description	Week of 09/09/24	Calendar Year 2024 TOTALS
Construction Projects advertised for bids	0	10
RFP's Advertised	0	5
Projects under construction	16	16
Projects completed	0	2

## FIRE

9/4/24 - 9/10/24			
Total Incidents (City only)	61	Mutual Aid to surrounding FDs	12
• Unit Responses	124	• Halfway FD	2
• Fire/Rescue Responses	35	• Maugansville FD	2
• EMS Responses	17	• Funkstown FD	4
• Other Responses	9	• Longmeadow FD	1
Inspections/System Tests	23	• Other	7
Community Events, Smoke Alarm Installs	3		

## PLANNING & CODE ADMINISTRATION

**Historic District Commission:**

None.

The next HDC meeting will be held September 26, 2024 @ 4:00 pm.

**Board of Zoning Appeals:**

None.

The next hearing date is October 10, 2024, at 7:00 p.m.

**Zoning Verification Letters issued for the following properties:**

None.

**Zoning Certificates issued for the following properties:**

12633 Barton Drive- Showtime Asset Protection LLC.

**Planning Commission:**

The next Planning Commission Meeting will be held September 25, 2024 @ 7:00 pm.

**Development Review Plans received.**

None.

## POLICE

*STATS (09/05/2024 – 09/11/2024)*

Calls for Service:	1882	Field Interviews:	8
Arrests/Warrants Served:	22	Moving Violations:	27
Domestic Violence Calls:	19	Safety Repair Orders:	1
DUI Arrests:	1	Warnings:	111
Reports Filed:	119		

Officer of the Month: Det. Vogel has been selected for August Officer of the Month. Det. Vogel was nominated by Sgt. Duffey for his involvement in a lengthy child pornography case. The suspect was sentenced to 20 years in Federal Prison for her involvement in producing and then selling child porn. She was suspected of abusing her female daughter in August of 2022. Det. Vogel became the lead investigator in the case and ultimately downloaded the suspect's cell phone. Det. Vogel identified numerous videos of the suspect producing child pornography. Det. Vogel further identified through the cellular phone that she was selling these videos to an older male in Florida. Det. Vogel worked with Homeland Security Investigations (HSI) to identify four other females that were producing child pornography and selling the videos to the male in Florida. The male in Florida was arrested and took a plea in Federal Court to 40+ years in Federal Prison. All five females ended up taking pleas in Federal Court. Sgt. Duffey received an email from the HSI Investigator who specifically quoted "Dustin thanks for serving this up on a silver platter for us." Congratulations to Det. Vogel for his work on this case and collaboration with federal authorities.

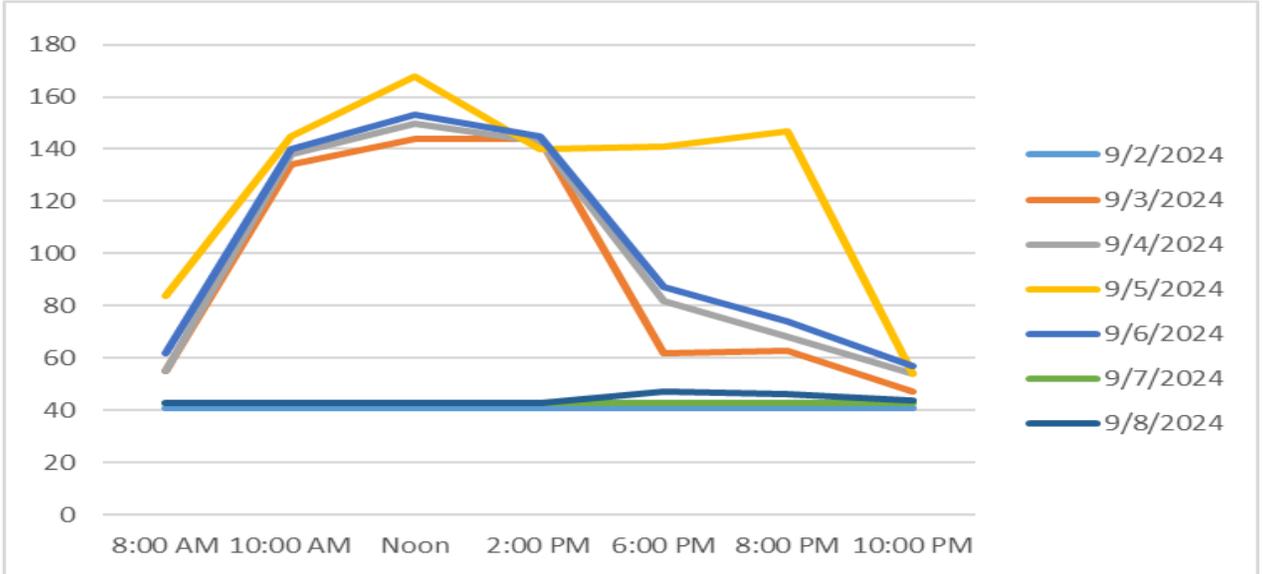
## PUBLIC WORKS

### GENERAL PARKING SYSTEM DATA

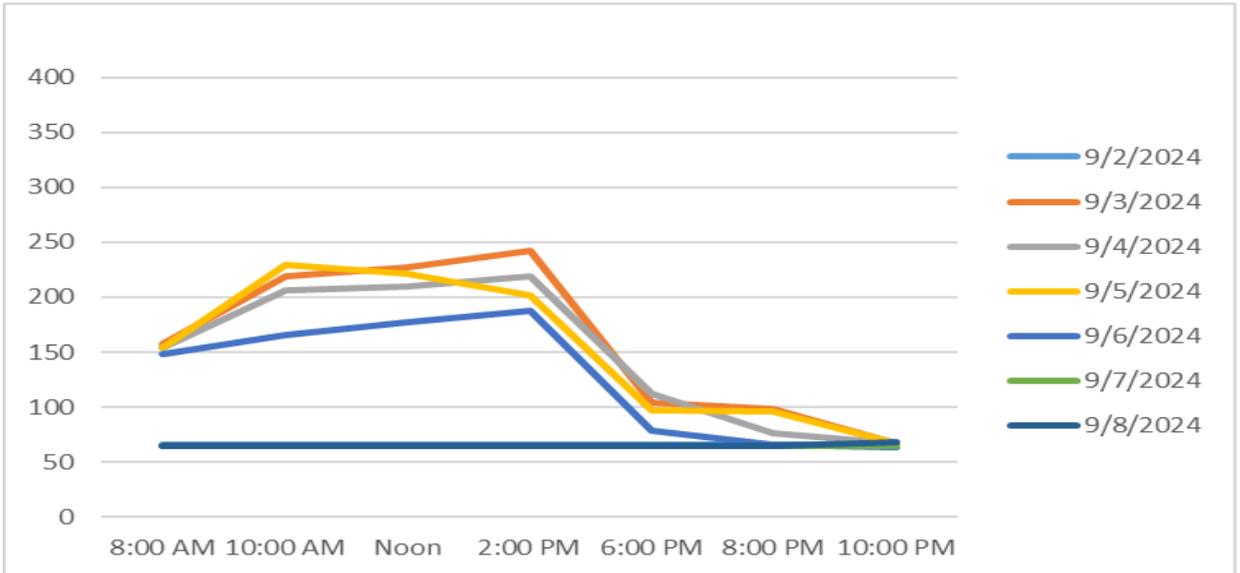
		Current Week	Previous Week
Number of Permit Holders	A & E Deck	173	173
	University District Deck	298	298
	Hub City Garage	51	51
Number of Student Permits	Central & Rochester Lots	58	58
Number of Patrons Using Decks	A & E Deck	1111	1397
	University District Deck	1245	1688
	Hub City Garage	1030	736

Number of Citations Issued	(Includes Warnings)	228	142
Peak Occupancy (%)	A & E Deck	91% Th @ Noon	81% We @ Noon
Peak Occupancy (%)	University District Deck	55% Tu @ 2PM	50% Tu @ 10AM
Peak Occupancy (%)	Hub City Garage	67% Th @ 6PM	27% Th @ Noon

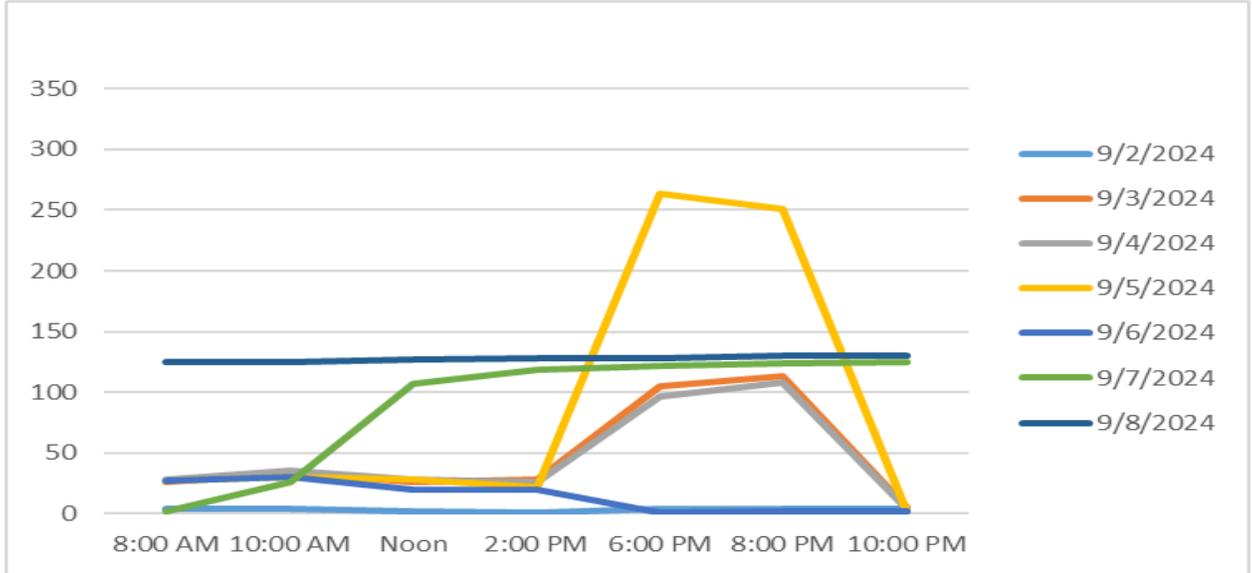
A&E PARKING DECK WEEKLY OCCUPANCY



UD PARKING DECK WEEKLY OCCUPANCY



### HUB CITY PARKING GARAGE OCCUPANCY



### DOWNTOWN EVENTS

Event Name	Date	Location
Flying Boxcars	09/03/2024	Meritus Park
Flying Boxcars	09/04/2024	Meritus Park
Flying Boxcars	09/05/2024	Meritus Park
Private Event	09/06/2024	Maryland Theatre
Aaron Brooks' Homecoming of Hope	09/07/2024	Meritus Park
Private Event	09/07/2024	Maryland Theatre

### CENTRAL MAINTENANCE GARAGE REPAIR DATA

	Current Week	Previous Week
DCED	0	0
Planning & Code	0	0
Fire	0	0
Engineering	0	0
Parks & Recreation	0	0
Public Works	3	6
Police	5	4
Water	2	2
Wastewater	0	0
Light	5	4
Human Resources	0	0
Weekly Totals	15	16
Yearly Total	667	652

**STREET SWEEPING DATA**

Month for 2024	Number of Miles of Streets Swept
January	518
February	1075
March	452
April	779
May	1053
June	1227
July	875
August	1153
Total Miles Swept for 2024	7132

**BULK TRASH COLLECTIONS**

Month for 2024	Number of Collections
January	28
February	26
March	36
April	44
May	42
June	53
July	34
August	40
Total Bulk Trash Collections for 2024	303

**PROPERTY ABATEMENTS COMPLETED**

Month for 2024	Number of Property Abatements
January	12
February	14
March	19
April	22
May	64
June	32
July	87
August	57
Total Abatements by PW for 2024	307

## PARKS AND RECREATION

### 2024/2025 Fall/Winter Parks & Recreation Guide

Our newest Program & Events guide is now available featuring upcoming fall and winter events, fitness programs, and facilities. Visit all that we have going on this fall and winter here: <https://www.hagerstownmd.org/145/Parks-Recreation>

#### City Park Fall Fest

Staff is preparing for the annual City Park Fall Fest on Saturday, September 21 from 11am – 8pm. Fireworks on City Park Lake begin at 7:45pm. We have booked nearly 45 vendors for this annual event, which includes craft vendors, sponsors, non-profits and 13 food vendors. <https://hagerstownmd.org/901/City-Park-Fall-Fest>

#### City Park Train Hub

The site will host a private pavilion rental on Saturday, September 14, from 12pm – 4pm. The site is open on Fridays & Saturdays, 10am – 4pm.

#### Fit Room

See Fit Room report attached with weekly recreation classes. No private rentals are scheduled for this weekend.

#### Hager House

Visit the Plein Air Art Exhibition at the Hager House, open for tours on Fridays and Saturdays from 10am – 4pm. <https://www.hagerstownmd.org/1732/Plein-Air-Art-Festival>

#### Outdoor Programs

- Parkour, Fridays at 4pm, at Fairgrounds Park
- Pickleball, Mondays at 6pm, Pangborn Park

#### University Plaza

- Washington County Goes Purple Resource Fair on Thursday, Sept 12 from 3pm-5pm.

#### Golf Course

Our fall ladies golf league began this week and plays on Mondays at 10am throughout the fall. The course will host a sold-out golf tournament on Saturday, Sept 14, with a Noon shotgun start.

Golf Course	9/4/24–9/10/24	9/4/23-9/10/23
# of Golfers	460	461

# UTILITIES DEPARTMENT

## ELECTRIC DIVISION

### Service Calls

Sat. 9/7 - 1133 Oak Hill Avenue – partial power; the triplex was worn and in need of replacement. Time Out: 12.5-13.7

Mon. 9/9 - 15 Park Avenue – lines down; the cables belong to Antietam Broadband.  
Time Out: 16.2-16.8

Wed. 9/11 - 803 B Woodland Way – total outage; an internal problem was found the customer was advised to contact an electrician for repairs. Time Out: 16.3-17.2

Lamps Replaced	New Fixtures Added	Changeouts	Fixtures Removed
6	0	9	0

- Multiple permits for buildings, fences, etc. have been reviewed
- Comcast pole attachments Make-Ready-Work applications have been reviewed for comment.
- Training continues for field staff use of the Work Order Management System.
- Engineering staff performed routine inspections of HLD electric substations. A recently installed relay was found to have failed. Load was shifted to another feeder until additional evaluation and testing is performed.

## WASTEWATER DIVISION

### Wastewater Treatment Plant at Frederick Street

Date	Flow (mgd)	Rainfall (inches)
Wednesday, Sept 4, 2024	5.45	0.00
Thursday, Sept 5, 2024	5.41	0.00
Friday, Sept 6, 2024	5.20	0.00
Saturday, Sept 7, 2024	5.20	0.00
Sunday, Sept 8, 2024	5.38	0.00
Monday, Sept 9, 2024	5.24	0.00
Tuesday, Sept 10, 2024	5.37	0.00
Weekly – Avg. Flow/Total Rainfall	5.32	0.00
Sept – Avg. Flow/Total Rainfall	5.43	0.00

- Repaired leak on water line in Polymer Room.
- Continued installation of new network for gate and camera automation.
- Installed new (heavier gauge) wire for breakroom AC.
- Replaced faulty breakers in Operations MCC.
- Routine MVP Plant Work orders & Corrective Work Orders.

Wastewater Collection  
SSES Weekly Progress

Activity	Districts	L. F. main	Feet of lateral	# Inspected
CCTV Inspections	21, 31	330, 525	22, 365.4	1, 14
Flushing	15, 17, 31	700, 6824, 590		
Point Repairs		# of Repairs	Reason	L.F. of Repairs
Main & Lateral	13	1	Lateral connection	23.6ft-L,6ft-M

Collection System Maintenance Tasks

- CCTV crew and flusher crew worked on Atlanta Court and Perlite Way for GIS.
- Resolved odor complaint on 832 Spruce Street.
- Emergency dig to replace grinder pump at 11402 Eastwood Court. Construction crew backfilled and leveled ground after repair.
- Lateral installation at 801 Pennsylvania Avenue for D.H. Martin at new Boys and Girls Club.
- Pump crew addressed Pump Station 27 communication issues.
- Flushed in area of 1050 Connecticut Avenue for odor complaint.
- Flushed District 17.
- Cleaned manholes on Marshall Street and installed catch basins.
- Hauled in stone for future digs.

Wastewater Division – Customer Call Log Summary 2024							
Type	Blockages	Grinder Pumps	Odor Complaints	Flushing	WW Pump Stations	Other	Totals
Weekly	1	2	2	0	0	5	10
YTD 2024	64	39	14	0	0	184	301

## Engineering

- Review of Site Development and City Permit Drawings
- Gathering information for service inquiries
- Updating GIS databases completed with water projects

## Lab

### WASTEWATER

- Process and regulatory testing were routine for the week.
- Completed QC verifications: weekly DI water (pH, Cl, Conductivity), monthly UV lamp checks, monthly balance checks, monthly pH meter calibrations, incubator sterilization, Monthly Autoclave bioindicator verification.
- Collected samples for COVID and other pathogen research studies: Wastewater-SCAN, Biobot, and CDC-NWSS.

### Environmental Coordinator & Pretreatment

- Completed POTW sampling at Conagra
- Reviewed proposed discharge process for Sierra Nevada
- Submitted September Water Compliance Reports to MDE

## WATER DIVISION

### **Plant Flows - System Demand (MGD)**

<u>Date</u>	<u>Willson</u>	<u>Breichner</u>	<u>Total</u>
09/05/24	11.50		11.50
09/06/24	11.64		11.64
09/07/24	10.88		10.88
09/08/24	11.19		11.19
09/09/24	11.81		11.81
09/10/24	11.91		11.91
09/11/24	11.79		11.79
		<b>Average:</b>	<b>11.53</b>

### **Water Production at R. C. Willson & Pump Station Distribution**

- Staff worked on facility maintenance and routine preventative maintenance.
- Staff assisted with replacement of tepid water heater.
- Staff assisted with service of chlorine system.
- Staff assisted with maintenance of Smithsburg Tank.

### **Water Production at Breichner / Edgemont Reservoir**

The Edgemont Reservoir pool elevation is currently at 1.89 ft. Site evaluation continues per the contract with Hazen and Triad. City staff and Hazen and Sawyer continue to work with MDE Dam Safety on the final Dam Evaluation Report, design criteria, and project schedule.

### **Water Distribution**

- Staff performed customer service work and new meter installations as needed.
- Staff repaired a service line leak on Oak Hill Avenue.

### **Laboratory**

- Process and regulatory testing were routine for the week.
- Completed QC verification for monthly pH meter calibrations.
- Completed 3<sup>rd</sup> quarter disinfection by-products report.
- Collected bacteriological monitoring samples for September.
- Collected nitrification monitoring samples and collected monthly TOC monitoring samples.
- Collected two (2) water line test samples and addressed one (1) customer concern.

### **Engineering**

- Construction inspection of ongoing projects
- Review of City permit and site plan drawings
- Review of County building permits
- Updating GIS mapping
- Concept design of upcoming capital improvement projects

Respectfully submitted,



Scott A. Nicewarner  
City Administrator

**FIT ROOM SCHEDULE ON THE NEXT PAGE**

# Fit Room at Fairgrounds Park at Fairgrounds Park

## Monthly Calendar For September 2024

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<b>1</b> 11a-12p Gymnastics for Kids #8377	<b>2</b>	<b>3</b> 6p-7p Buti Yoga #8333	<b>4</b>	<b>5</b>	<b>6</b> 3:15p-4:45p Gymnastics for Kids, Intermediate #8384 4:45p-5:45p Gymnastics for Kids #8372	<b>7</b>
<b>8</b> 11a-12p Gymnastics for Kids #8378	<b>9</b>	<b>10</b> 6p-7p Buti Yoga #8333	<b>11</b> 12p-4p CPR and First Aid #8340	<b>12</b>	<b>13</b> 3:15p-4:45p Gymnastics for Kids, Intermediate #8384 4:45p-5:45p Gymnastics for Kids #8372 6p-7p Aerial Tricks #8500 7:15p-8:15p Aerial Stretch #8473	<b>14</b>
<b>15</b> 11a-12p Gymnastics for Kids #8378	<b>16</b>	<b>17</b> 6p-7p Buti Yoga #8333	<b>18</b>	<b>19</b>	<b>20</b> 3:15p-4:45p Gymnastics for Kids, Intermediate #8384 4:45p-5:45p Gymnastics for Kids #8372 6p-7p Aerial Tricks #8501 7:15p-8:15p Aerial Stretch #8474	<b>21</b>
<b>22</b> 11a-12p Gymnastics for Kids #8378 1:15p-2:15p Aerial Stretch #8420	<b>23</b>	<b>24</b> 6p-7p Buti Yoga #8333	<b>25</b>	<b>26</b>	<b>27</b> 3:15p-4:45p Gymnastics for Kids, Intermediate #8384 4:45p-5:45p Gymnastics for Kids #8372	<b>28</b> 1p-7p Journie Walker Baby Shower
<b>29</b> 11a-12p Gymnastics for Kids #8378	<b>30</b>					