

# CITY OF HAGERSTOWN, MARYLAND STATUS & INFORMATION REPORT NO. 1 FOR 2021



January 8, 2021

To Mayor Keller and Members of the City Council:

## UPCOMING MEETINGS

To obtain City Department or City Boards and Commissions meeting information, please visit <https://www.hagerstownmd.org/27/Government>. We encourage you visit our website at <https://www.hagerstownmd.org> for all City-related updates. Other inquiries may be made by visiting the City Resident 311 page at <https://www.hagerstownmd.org/841/Services>.

<h2 style="margin: 0;">JANUARY 2021</h2> <p style="margin: 0; font-size: small;">For additional information and a complete list of City events, please visit our Calendar of Events on the City's website at <a href="http://www.hagerstownmd.org/calendar.aspx">http://www.hagerstownmd.org/calendar.aspx</a></p>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1 <b>HOLIDAY CITY OFFICES CLOSED</b>	2
3	4	5 No M&C Meeting	6	7 3pm Executive Session  4pm Work Session/Special Session	8	9
10	11	12 2:30pm Executive Session  4pm Work Session	13 4pm Hagerstown Planning Commission Meeting	14 4pm Board of Traffic & Parking Meeting  4:30pm Hagerstown Historic District Commission Meeting	15	16
17	18 <b>HOLIDAY CITY OFFICES CLOSED</b>	19 3pm Executive Session  4pm Work Session	20 7pm Board of Zoning Appeals Meeting	21	22	23
24	25	26 7pm Regular Session	27 7pm Hagerstown Planning Commission Meeting	28 4:30pm Hagerstown Historic District Commission Meeting	29	30
31						

## COMMUNICATIONS

**This Week's Headlines & Media Releases:**

- Do-Nut Drive-By Says Goodbye to 2020 in Hagerstown
- Advocates, Lawmakers Propose Renter Protections
- Hagerstown Sets Holiday Trash, Recycling Schedule
- Retiring Fire Marshal Honored by Colleagues
- Hagerstown Man Charged with Assaulting Police, Others

- Two Arrested on New Year's Day After Gun Reportedly Fired from Window
- Maryland, AFSCME Fail to Reach Contract Agreement by New Year's Deadline
- Governor Hogan Announces Steps to Speed Up Maryland Vaccinations
- Washington County Public Schools Postpones In-Person Return
- 12 More Washington County Residents Die from COVID-19, Vaccinations Stand at 2,071

**This Week's Video Projects**

- City Park Train Hub Video Post Production

**Channel 25 Hub City Now Programming:**

- Council WRap
- "Utility Payment Plan" Promo
- PayByPhone YouTube Video
- "PayByPhone" Introduction Video
- "Hub Bub" Video Podcast
- Symptoms of COVID-19 Informational Video
- Stormwater Program Informational Video
- MTA Commuter Connection

**City Website:**

- [www.hagerstownmd.org](http://www.hagerstownmd.org) attracted 10,312 user visits for the week of December 28, 2020 – January 3, 2021.

- The most popular top entrances (the first page users accessed on the website):

• Home Page	2,308
• Utility Billing Page	1,307
• Civic Alerts Page	813
• Collection-Schedules-Zones Page	241
• City Park Lighting Page	211
• Hager House Page	167
• Police Page	161
• Parks & Recreation Page	160
• Bids Page	136
• Hub City 100-Miler Page	136

- Top Searches:

- "Pay my bill"
- "True"
- "Jobs"
- "Water"
- "When should I set out trash/recycling/yard waste for collection?"

**DEPARTMENT OF COMMUNITY & ECONOMIC DEVELOPMENT**

**HYAC:** The Hagerstown Youth Advisory Council met on January 4<sup>th</sup> to continue discussion on community projects including. The meeting was also attended by members of Meritus.

**Business Development Updates:**

- The votes were counted and the winners of the Main Street Hagerstown Holiday Cheer contest were Cape & Blade and Cannon Coffee. Be sure to visit and like Main Street Hagerstown's Facebook page -- <https://www.facebook.com/HagerstownMainStreet>
- The Economic Development team has participated in the following this week:
  - Task Force on the Economic Recovery of Western Maryland
  - Weekly Business Recovery Partners Team
  - Reopen Washington County Stakeholders Meeting

## FIRE DEPARTMENT

### FIRE DEPARTMENT CALLS FOR ASSISTANCE

Cooking Fires	1	Community Risk Reduction	2
Building Fires	0	Public Service	0
Medical Assistance	25	Personal Injury Collision	6
Assist other Fire Departments	2	Fuel/Hazard Spills	1
Automatic Fire Alarms	2	Gas Leaks	0
Downed Power Lines	0	Investigation: Carbon Monoxide Incident	0
Electrical Wiring Arcing	0	Dumpster/Outside Fires	0

## PARKS & ENGINEERING

### ENGINEERING DIVISION

1. **Stormwater Protection Program.** In an effort to educate the community about the new program and fee, the attached flyer will be mailed to all property owners next week. Electric bills recently had a smaller flyer as well. This will certainly increase questions/comments from the public.
2. **East and North Avenues.** At request of the Board of Traffic & Parking, we delivered over 200 surveys to residents of East North Avenue and East Avenue regarding a request to make these streets one-way. Results will be reviewed at the January Board meeting.
3. **Tree Program.** Contractor has planted 73 trees at Hager Park and Pangborn Park, and 92 trees at Fairgrounds Park Approximately 300 trees remaining to be planted. Contractor also assisted ACWA volunteers with planting 99 trees at Kiwanis Park and two public streets.
4. **Engineering Statistics**

Description	Week of 1/4/21	Calendar Year 2021 TOTALS
Traffic complaints received	0	113
Work Orders completed	0	71
Traffic counts completed	0	32
Construction Projects		
Description	Week of 1/4/21	Calendar Year 2021 TOTALS
Projects advertised for bids	0	13
RFP's Advertised	0	7
Projects under construction	9	10
Projects completed	2	4

### PARKS DIVISION

1. **City Park Holiday Lights.** The holiday lights received very positive comments from the community. Our traffic counter on Key Street recorded 22,019 vehicles over the 30 days the lights were in place - up about 70% from last year! Staff will be installing uplights and conduit for relocated silhouettes along the streets very soon.
2. **Holiday Ham Drive.** It is with a much gratitude we wish to extend to you a heart-felt thank you for the outpouring of support we received for our Holiday Ham Drive this year. Thanks to generous contributions, we were able to collect and distribute 250 hams, 275 cans of green beans, 76 10-pound bags of potatoes, and a variety of other goods that were donated to families in need this holiday season. Every single ham went to a family who was grateful to receive the donation.

3. **2021 Hub City 100 Miler.** Staff is preparing for the 8<sup>th</sup> Annual Hub City 100 Miler. The program begins Friday, January 15, 2021.
4. **Golf Course.** The course remains open and memberships are being sold for the 2021 season. Recent stats are below:

Golf Course	12/17/19–1/6/20	12/17/20 -1/6/21
# of Golfers	283	138
Total Revenue (golf, merch, concessions, rentals)	7,405	\$8,430

**PLANNING & CODE ADMINISTRATION**

Zoning Certificates Issued:

- 28 West Washington Street, Second Floor – Devoted Wellness and Counseling Services LLC – out-patient mental health clinic.

New Development Cases:

- Dollar General – 217-237 East Franklin Street – new convenience store
- 217-237 East Franklin Street – PTV 1111 LLC – final plat
- 43-45 West Washington Street – Hager5, LLC – final plat

**Planning Commission:** The Planning Commission is scheduled to meet virtually on January 13, 2021 to consider these matters:

- Hagerstown Business Park – Lot 6, ESD sketch plan
- Hagerstown Commerce Center – 89 All Star Court – waiver requests
- 55 Sycamore Street – Columbia Gas of Maryland – site plan and waivers for environmental remediation
- Kilpatrick Woods – North Side Salem Avenue – development plan for 241 single-family units
- Land Management Code 2020 Package of Amendments – recommendation to Mayor and City Council
- Discussion about EV charging stations in required parking lot landscaping

**Historic District Commission:** The HDC will be considering these matters on January 14, 2021:

- 148-152 West Washington Street – Hinkle Law PLLC – signage
- 33-35 West Washington Street – Washington County Board of County Commissioners – wireless communications equipment replacement
- Election of Officers

**Weekly Activity Report:** December 14 31, 2020

PERMITS								
TYPE	NUMBER OF NEW APPLICATIONS							NUMBER ISSUED
Building	16	Residential -	11	Commercial -	4	Other -	1	15
Electric	49	Residential -	34	Commercial -	14	Other -	1	46
Plumbing	28	Residential -	24	Commercial -	4	Other -	0	30
Mechanical	8	Residential -	5	Commercial -	2	Other -	1	9
Engineering Dept.	12							17
<b>TOTAL</b>	<b>113</b>		<b>74</b>		<b>24</b>		<b>3</b>	<b>117</b>
<b>Est. Value of Issued Building Permit Projects:</b>				<b>FY21 Fiscal Year Totals:</b>				
Residential				\$ 266,432.00				\$ 7,768,482.00
Commercial				\$ 5,657,191.00				\$ 61,683,171.00
Apartment				\$ 7,500.00				\$ 439,250.00
Sign				\$ 9,600.00				\$ 67,901.00
<b>TOTAL</b>				<b>\$ 5,940,723.00</b>				<b>\$ 69,958,804.00</b>

**Projects of Interest**

- Construct greenhouse to existing building at 560 Western Maryland Parkway - \$5,103,191
- Construct single-family home at 12725 Wallace Court - \$105,000
- Installation of hydrogen fueling infrastructure and interior dispensing stations at 1115 Wesel Boulevard - \$500,000
- Construct in-ground pool with fence and concrete pad at 1083 Klick Way - \$45,000

**RENTAL LICENSING PROGRAM YEAR: JULY 1, 2020 – JUNE 30, 2021**

	<b>PROPERTIES</b>	<b>UNITS</b>
Registrations received week of Dec 13 – Jan 2	14	60
New applications issued week of Dec 13 – Jan 2	2	2
Total 2020-2021 registered (includes additions and subtractions since 6/8/20)	3,754	9,517
Percentage of rental license renewals that have registered for the 2020-2021 license year	99.0%	99.0%

**Notes:** The 2020-2021 rental license renewals for 9,722 units in 3,872 properties were mailed on June 9, 2020.

**PAYMENT**

Weekly payment received	\$ 4,500
Weekly adjustment/credits	\$ 225

**INSPECTIONS**

<b>TYPE</b>	<b>NUMBER CONDUCTED</b>
Building	95
Electrical	98
Plumbing	69
Mechanical	20
Safety	31
Neighborhood Vitality	57
Quality of Life	4
Preventive Maintenance	2
Planning & Zoning	1

**INSPECTIONS KEY:****Categories of Conditions**

Safety	Conditions which are or reasonably present a hazard to occupant or public.
	<u>Example:</u> No smoke alarms, improper wiring, handrails
Neighborhood Vitality	Conditions which cause or tend to cause diminution to property
	<u>Example:</u> Weeds, trash, debris, junk vehicles, deterioration of a structure.
Quality of Life	Conditions which negatively impact occupants.
	<u>Example:</u> Damaged surfaces, damages elements, missing screens
Preventive Maintenance	Conditions which are technical violations and need addressed to prevent deterioration.
	<u>Example:</u> Mortar deterioration, clogged gutters, minor rotting wood
Planning & Zoning	Conditions which violate Land Management Code requirements (zoning, forest conservation, floodplain, historic district and other requirements) and progress inspections of development projects for site plan compliance.
	<u>Examples:</u> Uses not permitted in property's zone, construction of new facilities, follow up inspections on open violations.

## POLICE DEPARTMENT

### STATS

Calls for Service:	1,253	Field Interviews:	6
Arrests/Warrants Served:	10	Moving Violations:	18
Domestic Violence Calls:	28	Safety Repair Orders:	0
DUI Arrests:	3	Warnings:	16
Reports Filed:	94		

### REPORTS

**01/01/21:** Officer Daveler responded to 28 South Bar and Restaurant on South Potomac Street in reference to a report of a theft. The owner of the business stated to the officer that a male (who is known to him) possibly stole two iPads from the restaurant. The owner further advised that while he and an employee were in the back of the restaurant, the suspect apparently entered the business. When the owner was on his way to the front of the restaurant, he saw this male leaving the business. Shortly after he realized the iPads were missing. The owner stated he recognized the individual because the male was wearing the same clothing he had worn in the restaurant several days prior to the theft. When the owner pulled up the security cameras the incident was captured on film. The film also revealed the suspect took a black purse as well as the iPads. The officer will be filing theft charges on the suspect.

**01/02/21:** Officer Cramer and other officers were dispatched to West Baltimore Street for the report of an active disturbance from inside an apartment. Upon arrival, the officer noticed many apartment doors were open since tenants were concerned about the disturbance. The caller opened the door to her apartment and yelled she needed help. When the officer entered the apartment, he observed a black male and a white male actively taking punches at one another. At one point the activity was taken to the hallway. Officer Cramer detained both suspects with handcuffs until other officers arrived on scene. A witness stated a crowbar was used in the altercation. One of the males was an uninvited guest, however neither male wanted to elaborate on the incident. Each suspect required medical attention. While at Meritus Medical Center one of the suspects stated he had COVID 19 and spit on Officer Zupan. It should be noted that Officers Smith, Cramer and Zupan are being monitored for possible infectious diseases, both air and blood borne. This is based on the suspect's statement that he had COVID and wanted to kill officers by spitting on them. Charges are forth coming.

01/03/21: Officer Wolfe responded the 7-11 Store on the Dual Highway for the report of a found credit card skimming device on a gas pump. An employee of Rappahannock Petroleum was at 7-11 Store to perform maintenance on the gas pumps and discovered the skimming device. The officer took a photo of the device connected to the pump. The employee from Rappahannock Petroleum removed the device with no problems. Officer Wolfe took the device and placed it into an evidence bag to prevent contamination and placed the bag into the HPD evidence locker. The officer requested the 7-11 Store manager to make a copy of the security camera footage for the past 30 days. This case is pending further investigation.

**01/04/21:** Officer Williamson was dispatched to Brinker Drive for a reported theft from a motor vehicle. The victim stated that someone had rummaged through his vehicle and stole a bag of spare change. The bag had mostly coins but did have a few bills with a total value of approximately \$40.00. The victim came home on January 3, 2021, and stated he must have left his vehicle unsecured for the night. No further details are available and there are no suspects at this time.

**01/05/21:** Officer R. Dean responded to West Wilson Boulevard for a property damage motor vehicle accident. The officer made contact with the driver and she stated she was fine and did not need medical attention. The driver stated she was extremely tired and not completely sure what happened to cause the accident. The officer requested her license and registration, however she stated she did not have her license with her. As she attempted to open the door to her vehicle to retrieve her registration, she was unsteady on her feet. She struggled to open the glove box but eventually did open it. Dispatched advised the registration had been suspended and a pick-up order had been placed on the tags. Due to her unsteady condition the officer elected to conduct a Standardized Sobriety Test. She was later charged with Driving Under the Influence, Driving While Impaired by Alcohol and Driving with Suspended Registration. No further details are available.

**01/06/21:** Officer M. Anderson was dispatched to Murph Avenue for a report of an assault. The victim, a cab driver for Eazy Transport, was located about two blocks away on North Avenue. The victim was bleeding profusely from the nose and complained of head pain. The driver advised she was assaulted by a female who she only knows by her first name. When the suspect entered the cab, she verbally assaulted the driver. The victim stated to the female she needed to find other transportation and ordered her from the cab. It was at this time the suspect physically assaulted the driver. The suspect did exit the vehicle and the driver called 911 for help. The suspect was described as a black female wearing a white coat. Officer Main was able to see the incident captured on a City security camera. The suspect was later found in the area of Bethel Street. As the officer tried to converse with the suspect, the suspect kept walking away from him. The officer warned her if she did not stop, he would have to detain her by handcuffs. She turned to the officer and spit in his face. She was placed into the police cruiser and transported to Central Booking. While in transit she admitted to assaulting the cab driver and spitting in the officer's face. She was charged with Assault 2<sup>nd</sup> Degree, Resisting Arrest and Assault 2<sup>nd</sup> Degree on a Police Officer.

**PRESS RELEASES.** On January 5<sup>th</sup>, 2021, at approximately 7:56 a.m., officers responded to 504 Lynnhaven Drive Apt. #4 for a reported stabbing. Upon arrival officers located an adult male with a stab wound to the back. The male was immediately taken to Meritus Medical Center in serious condition. Officers learned the suspect, Autumn Rayne McClung, had fled the scene on foot prior to them arriving. Detectives were called to the scene and learned this incident was in relation to an argument that took place in the apartment. An arrest warrant was immediately obtained for McClung, who turned herself in at HPD Headquarters around approximately 12:15 p.m. Autumn Rayne McClung was taken to the Washington County Detention Center and charged with the following: Attempted 2<sup>nd</sup> Degree Murder, Assault 1<sup>st</sup> and 2<sup>nd</sup> Degree and Reckless Endangerment.

## PUBLIC WORKS

### CHART NO. 1 – GENERAL PARKING SYSTEM DATA

		Current Week	Previous Week
<b>Number of Permit Holders</b>	A & E Deck	106	106
	University District Deck	235	235
<b>Number of Student Permits</b>	Central, Market, Rochester Lots	20	20
<b>Number of Patrons Using Decks</b>	A & E Deck	NA	NA
	University District Deck	NA	NA
<b>Number of Citations Issued</b>	(Includes Warnings)	40	23
<b>Late Payment Notifications</b>		NA	NA
<b>Peak Occupancy (%)</b>	A & E Deck	NA	NA
<b>Peak Occupancy (%)</b>	University District Deck	NA	NA

**PARKING NOTES.** When the snow storm hit on December 16<sup>th</sup>, parking was made free in both parking decks to allow anyone to park their car off the street. The Christmas holiday made the following week a short week followed by New Years. The decision was made to simply allow free parking at the decks through the end of the year. Consequently, traffic counts cannot be completed when free parking is implemented.

As of Monday, January 4, 2021 paid parking has resumed at the parking decks.

### CENTRAL MAINTENANCE GARAGE REPAIR DATA

	Current Week	Previous Week
<b>DCED</b>	2	1
<b>Fire</b>	0	0
<b>Human Resources</b>	0	0
<b>Light</b>	2	0
<b>Parks &amp; Engineering</b>	1	1
<b>Police</b>	5	3
<b>Public Works</b>	7	1
<b>Wastewater</b>	0	2
<b>Water</b>	2	0
<b>Weekly Totals</b>	19	8
<b>Yearly Total</b>	1180	

**AFTER HOUR CALL BACKS**

Sunday, January 3, 2021 @ 4 a.m.: The threat of icy conditions early Sunday morning prompted staff to have the bridges salted before daybreak. Fortunately, temperatures remained above freezing and no issues were encountered.

**<sup>1</sup>AFTER HOURS CALL BACK DATA**

	<b>Issues for 2020</b>	<b>December</b>	<b>November</b>
<b>Street Issue</b>	Glass in street	1	2
<b>Parking System</b>			
<b>Traffic Signal</b>	On flash, dead signal	3	
<b>Traffic Signs</b>			1
<b>Building Maintenance</b>			
<b>Fleet Maintenance</b>			
<b>Weather Related</b>			
<b>Misc.</b>			
<b>Total</b>		4	3
<b>Total Call Backs 2020</b>		67	

<sup>1</sup>After-hours call out data includes contact with Public Works typically by Washington County Emergency Management. The issues can vary from debris in the street (tree or tree limbs, glass, etc.), traffic signal operations (signal goes into flash operation), traffic signs (call outs are usually only for STOP or YIELD signs), parking system issues (gates at either deck malfunction, equipment malfunctions, etc.) to fleet maintenance issues. Field personnel may or may not be contacted depending upon the issue.

**STREET SWEEPING DATA**

<b>Month 2020</b>	<b>Number of Miles of Streets Swept</b>
January	630
February	1024
March	1274
April	927
May	1066
June	906
July	898
August	974
September	869
October	915
November	873
December	691
<b>Total Miles Swept for 2020</b>	<b>11,047</b>

**BULK TRASH COLLECTIONS**

<b>Month 2020</b>	<b>Number of Collections</b>
January	21
February	26
March	25
April	10
May	32
June	73
July	60
August	39
September	40
October	43
November	26
December	33
<b>Total Bulk Trash Collections for 2020</b>	<b>428</b>

**PROPERTY ABATEMENTS COMPLETED**

Month for 2020	Number of Property Abatements
January	13
February	4
March	4
April	11
May	50
June	103
July	79
August	92
September	42
October	18
November	17
December	9
<b>Total Abatements by PW for 2020</b>	<b>442</b>

**UTILITIES DEPARTMENT**

**ELECTRIC DIVISION**

**Service Calls:**

- Fri. 1/1 - 49 Nottingham Road. Partial outage; line crew replaced damaged triplex. Time Out: 19.4-20.9
- Sat. 1/2 - East Lee Street and South Potomac Street. Pole damaged; street light damaged in vehicle accident and temporarily removed. Time Out: 14.9-15.5
- 300 Block South Burhans Boulevard. Total outage: squirrel caused both a line fuse and transformer fuse to operate. Time Out: 17.1-18.6

**Distribution**

- The decorations and lights have been removed from the Christmas tree in Public Square. Crews will be removing the tree with the assistance of Public Works.
- Crews continue to replace the site lighting at the Wastewater Treatment Plant.

**Engineering**

- Multiple permit reviews, underground locates, and service upgrade requests have been reviewed and/or completed by engineering staff.
- Engineering staff responded to multiple inquiries for commercial and industrial electrical service.
- The Staff Engineer prepared and released bids for materials used in the maintenance and construction of the electric system.
- Engineering staff inspected the Hillside Manor street light installation in preparation to take ownership of the facilities. Multiple issues were found and must be corrected.

**WASTEWATER DIVISION**

**Wastewater Treatment Plant at Frederick Street**

Date	Flow (mgd)	Rainfall (inches)
Wednesday, December 30, 2020	7.91	0.00
Thursday, December 31, 2020	7.29	0.00
Friday, January 1, 2021	8.09	0.84
Saturday, January 2, 2021	8.79	0.00
Sunday, January 3, 2021	8.92	0.17
Monday, January 4, 2021	8.46	0.00
Tuesday, January 5, 2021	8.24	0.00
Weekly – Avg. Flow / Total Rainfall	8.24	1.01
December - Avg. Flow/Total Rainfall	6.73	3.58
January - Avg. Flow/Total Rainfall	8.50	1.01

**Miscellaneous**

- Replaced WAS pump #1 in ASPS building.
- Removed obstruction from 6M & 7M pumps.
- Troubleshoot high temp alarm on #1 Bar Screen compactor motor.
- Troubleshoot ChemScan unit. Need to replace main circuit board.
- MVP Plant Work orders & Corrective Work orders.

**Wastewater Collection**

SSES Weekly Progress

Activity	Districts	L. F. main	Feet of lateral	# inspected
CCTV Inspections	#8, #9	1152'	18'	2
Flushing	N/A			

**Collection System Maintenance Tasks** (Dec. 17, 2020 – Jan. 7, 2021)

- Assisted Public Works with snow removal operations.
- Cleaned wet-wells at Pump Stations #2, #4 and #8.
- Pump Station #8; broke down plumbing, to clear blockages from #1 pump and check valve.
- General Equipment Maintenance.
- General pump shop repair work.
- Sewer backup, 217 East Antietam Street, problem on the private side.
- Sewer backup, 1130 Outer Drive, Blockage in mainline cleared with Vactor truck.
- Sewer backup, 1217 Sherman Avenue, problem on the private side.
- Sewer backup, 114 West Howard Street, problem on the private side.
- Sewer backup, 440 Ridge Avenue, problem on the private side.
- Sewer backup, 230 North Mulberry Street, problem on the private side.
- Sewer backup, 17509 Shale Drive, problem on the private side.
- Sewer backup, 130 North Locust Street, problem on the private side.
- Sewer backup, 1333 Outer Drive, problem on the private side
- Sewer backup, 914 Salem Avenue, problem inside of residence.
- Sewer backup, 1014 Oak Hill Avenue, flushed mainline cleared blockage.
- Sewer backup, 324 Fridinger Avenue, problem on the private side.
- Sewer backup, 719 Salem Avenue, problem on the private side
- Grinder pump call, 466 Fair Meadows Boulevard, found breaker off in residence.
- Grinder pump call, 11009 Plumwood Circle, reset smart switch.
- Grinder pump call, 1524 Kensington Drive, reset smart switch.
- Grinder pump call, 20304 Parkwood Court, reset smart switch.
- Grinder pump call, 1024 Kensington Drive, reset smart switch.
- Grinder pump call, 11002 Eastwood Drive, excavated and replaced the discharge assembly.

**Administration**

Wastewater Division – Customer Call Log Summary 2020							
Type	Blockages	Grinder Pumps	Odor Complaints	Flushing	WW Pump Station	Other	Totals
Weekly	11	7	1	0	0	2	21
<b>YTD 2020</b>	<b>79</b>	<b>95</b>	<b>20</b>	<b>1</b>	<b>1</b>	<b>123</b>	<b>319</b>

Wastewater Division – Customer Call Log Summary 2021							
Type	Blockages	Grinder Pumps	Odor Complaints	Flushing	WW Pump Station	Other	Totals
Weekly	1	0	0	0	0	2	3
<b>YTD 2021</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>3</b>

**Engineering**

- Review of Site Development and City Permit Drawings.
- Gathering information for service inquiries
- Updating GIS databases completed with water projects
- Ongoing Construction Inspection of ongoing water projects.

<b>WATER DIVISION</b>
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**Plant Flows – System Demand (MGD)**

<u>Date</u>	<u>Willson</u>	<u>Breichner</u>	<u>Total</u>
12/31/20	10.48		10.48
01/01/21	9.79		9.79
01/02/21	10.28		10.28
01/03/21	10.26		10.26
01/04/21	10.61		10.61
01/05/21	10.63		10.63
01/06/21	10.78		10.78
<i>Average</i>			<i>10.40</i>

**Water Production at R. C. Willson & Pump Station Distribution**

- Staff worked on facility maintenance and routine preventative maintenance
- Staff replaced Filter 5 to repair level controller at RCW.
- Staff installed UPS communications tower at RCW.
- Staff repaired level display at Lagoon at RCW.

**Water Production at Breichner / Edgemont Reservoir.** The Edgemont Reservoir pool elevation is currently at 2.84 feet. Site evaluation continues per the contract with Hazen and Triad. City staff and Hazen and Sawyer continue to work with MDE Dam Safety on the final Dam Evaluation Report, design criteria and project schedule. Emergency Action Plans have been completed.

**Water Distribution**

- Crews performed customer service work and new meter installations as needed.
- Crews continue to replace residential meters throughout the water service area.
- Installed new service at Clagetts Mill.
- Installed new service at Hager’s Crossing.
- Made a large tap on Garland Groh for the new Verizon building.

**Laboratory**

- Process and regulatory testing were routine for the week.

**Engineering**

<u>Reviews:</u>	<u>City</u>	<u>County</u>
Site Plans	-	-
Preliminary Plats	-	-
Final Plats	-	-
Replat	-	-
Grading Plan	-	-
Development Plan	-	-
Building Permits	10	6

- Construction Inspection of ongoing projects
- Updating GIS mapping and intersection sheets
- Review of Site plan and City permit drawings
- Gathering information for inquiries for water and wastewater service



Respectfully submitted,

Scott A. Nicewarner, City Administrator



City of Hagerstown

# Stormwater Protection Program

## “Keep It Clean Hagerstown”

### What is Stormwater?

Stormwater is rain and melted snow that runs off the land. In natural, undeveloped areas, soil absorbs and filters stormwater in a process called infiltration. The water that ‘runs off’ the land in Hagerstown flows to the Antietam Creek, Potomac River, Chesapeake Bay and eventually the Atlantic Ocean. During development, natural wooded or meadow areas are replaced with roofs, driveways, sidewalks, and streets. These hard surfaces, called impervious surfaces, do not allow rain water to penetrate them. Stormwater runoff from our properties carries fertilizers (including nutrients such as nitrogen and phosphorus), sediment, oil, grease, heavy metals, and trash into ditches, storm drains and pipes which can cause:

- Erosion of streams and decreased stream water quality,
- Contamination of downstream water quality and drinking water supplies, and
- Flooding, property damage and damage to public storm drains.

The City of Hagerstown is taking action to clean up our community’s polluted stormwater runoff and to make investments in our aging stormwater infrastructure (many of the City’s pipes are over 100 years old). This will not only help to improve water quality and our environment for future generations, but also help protect residents and private property from damage due to flooding.

We all contribute to the pollutants that enter our local waterways. Hagerstown is asking that everyone who contributes to polluted runoff be part of the solution. The City is implementing a stormwater utility fee that will be invested locally on projects to filter, control, and treat polluted runoff before it reaches our waterways.

### Did You Know that Hagerstown...

- **Maintains 106 miles of pipes and tunnels, 2,800+ catch basins, and 600 manholes?**

Much of the City’s stormwater system was installed prior to modern codes and design guidance. As a result, storm grates and pipes are deteriorating, are under-sized, and do not meet today’s construction standards.

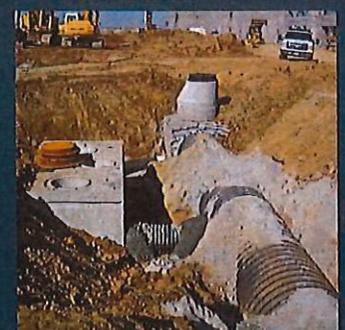
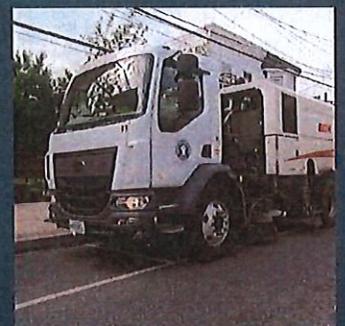
- **Sweeps 110 miles of City streets and collects over 400 tons of trash and debris in the sweepers annually?**

Sweeping removes pollutants such as grit and trash that would otherwise flow into the waterways, helping to protect water quality.

- **Plants trees across the City?**

Trees help decrease runoff and cool the urban environment.

- **Has committed to improve the quality of our stormwater runoff and condition of our infrastructure?**



## Hagerstown's Stormwater Protection Program will...

- Repair or replace failing storm pipes, storm drains, and culverts.
- Reduce the flow of pollutants to local waterways.
- Add 'green' infrastructure as a long-term solution to improving stormwater quality including more tree planting, street sweeping, stream restorations, and stormwater-cleaning practices.
- Allow the City to take over curb and sidewalk replacement responsibilities.
- Possibly allow the City to fund a program to allow homeowners to dispose of unused household solvents, motor oil, and paint.
- Comply with our water quality permit requirements from the Maryland Department of the Environment (MDE) and the EPA requirements under the federal Clean Water Act.



## NEW STORMWATER FEE STARTING SOON

### To Fund the City's Stormwater Protection Program...

- The stormwater user fee goes into effect March 1, 2021. The fee will be on your first full quarterly "Water and Wastewater" utility bill after March 1, 2021 [monthly customers will get their first bill in April]. This charge will be solely dedicated to funding the stormwater services listed above.
- All properties will be billed approximately \$3 each month for every 1000 square feet of impervious area (a surface that rain water cannot easily penetrate) on the property.
- Credits will be available for properties that have or add approved stormwater management practices.
- The program will include incentives to help fund approved stormwater management practices on your property.

### How can I learn more?

To learn more about the City's stormwater program, including the stormwater user fee, credits, incentives, the appeals process, and the MDE permit requirements, visit the City's stormwater website at [www.HagerstownStormwater.com](http://www.HagerstownStormwater.com) or contact the Engineering Division at 301-739-8577 ext. 125.

