

CITY OF HAGERSTOWN, MARYLAND STATUS & INFORMATION REPORT NO. 9 FOR 2020



March 6, 2020

To Mayor Bruchey and Members of the City Council:

UPCOMING MEETINGS

MARCH 2020

For additional information and a complete list of City events, please visit our Calendar of Events on the City's website at <http://www.hagerstownmd.org/calendar.aspx>

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3 7-9am State of the City @ Maryland Theatre 4pm Work Session 6-8pm State of the City @ Bridge of Life	4	5 5:30pm Youth Advisory Council Meeting	6	7
8	9	10 3pm Executive Session 4pm Work Session	11 4pm Hagerstown Planning Commission Meeting	12 4pm Board of Traffic & Parking Meeting 4:30pm Hagerstown Historic District Commission Meeting	13	14
15	16 5pm Youth Advisory Council Meeting	17 4pm Work Session	18	19	20	21
22	23	24 7pm Regular Session	25 7pm Hagerstown Planning Commission Meeting	26 4:30pm Hagerstown Historic District Commission Meeting	27	28
29	30	31 No M&C Meeting				

COMMUNICATIONS DEPARTMENT

This Week's Headlines & Media Releases:

- Aaron Peteranecz Named Business Person of the Year
- Hagerstown Council Hears From Public on Rezoning Proposals
- Hoteliers Say Proposed Tax Changes Would Hurt Their Businesses

- Hagerstown Races Contain New, Familiar Faces
- County Commissioners OK Money to Improve BMX Track
- City Event Aims to Curb Youth Violence
- Narcotics Task Force Arrests Pair on Crack Cocaine, Heroin Charges
- Corderman Makes Pitch for MARC Study
- Hagerstown Leaders Tout Economy in Annual Report

This Week's Video Projects

- Mayor & Council Special & Work Sessions
- "State of the City" Video Shooting
- "State of the City" Video Post Production
- "State of the City" Event
- Neighborhoods 1st Highlight Video Scheduling

Channel 25 Hub City Now Programming:

- "Hub Bub" Video Podcast
- See It, Say It, Send It App Video
- The Fit Room :30 Spot
- Stormwater Program Informational Video
- Mayor & City Council Meeting—Thursday at 7pm, Saturday at 9am, and Sunday at 9am & 3pm
- MTA Commuter Connection

City Website:

- www.hagerstownmd.org attracted 10,097 user visits for the week of February 24 – March 1, 2020.
- The most popular top entrances (the first page users accessed on the website):
 - Home Page 2,173
 - Utility Billing Page 1,167
 - Calendar Page 371
 - Police Page 248
 - Jobs Page 226
 - Bids Page 219
 - Flying Fitness Page 208
 - Firefighters Page 131
 - Civic Alerts Page 111
 - Parks & Recreation Page 110
- Top Searches:
 - "True"
 - "Online bill payment"
 - "Jobs"
 - "Pay a ticket"
 - "Pay water bill"

DEPARTMENT OF COMMUNITY & ECONOMIC DEVELOPMENT

Community Outreach Update:

- A Neighborhoods 1st Leadership Meeting was held on Wednesday, March 4th. Representatives from City Staff, HPD, and seven neighborhood groups were in attendance.
- The Hagerstown Youth Advisory Council met on Thursday, March 5th. The Council continued to plan their Earth Day Celebration Event which will be held on April 18th in City Park.

Business Development Update:

- Doug Reaser attended the International Council of Shopping Centers MidAtlantic Conference this week. Topics included: Leasing Strategies for Difficult Spaces; Opportunity Zones; Transformation in Retail – The Age of Disruption; Succeeding in the Mid-Atlantic's Unique Consumer Landscape and State of the Industry.

- The Grand Opening for Glitz & Glam Boutique located at 50 E. Franklin will be Tuesday, March 10 at 10:30 am.

Events:

- St. Patricks Day Run Fest | Saturday, March 14 - 7am – 2 pm in City Center
Join the Washington County Recreation and Fitness Department and the City of Hagerstown in supporting the Community Free Clinic on March 14th at the St. Patrick's Day Run Fest. St. Patrick's Day Run Fest is a fitness event extravaganza in honor of Dan McDougal, M.D. The event consists of five running events: the One Mile Shamwalk, a 5K Run, an 8K Run, and a Half Marathon. Follow the event on Facebook or register at www.imathlete.com

Imagine Hagerstown: Planning is underway for the 2020 Imagine Hagerstown Saturday Street Festival slated for Saturday, September 26, 2020. Meetings next week include:

- March 9th 10 a.m. – Imagine Hagerstown Entertainment Committee Meeting
- March 10th 10 a.m. – Imagine Hagerstown Food & Beverage Committee Meeting
- March 11th 10 a.m. – Imagine Hagerstown Marketing & Sponsorship Committee Meeting

PARKS & ENGINEERING DEPARTMENT

ENGINEERING DIVISION

1. **Haven Road Safe Routes to School.** Construction will resume on Monday March 9th but will be limited to Pennsylvania Avenue for first few weeks. We contacted the two adjacent businesses to inform them and coordinate access.
2. **Medal of Honor Triangle.** Construction will start on the improvements next week and will continue into April.
3. **Stormwater.** A final draft of the utility bill insert designed by Eric Hastings is attached. Please let Rodney Tissue know if you have any comments or suggestions by March 13th. We plan to put these in the utility bills in April.
4. **Heyser Parking Lot at City Park:** A pre-bid meeting was held. To date we have sold bid documents to 13 prospective bidders.
5. **Engineering Statistics**

TRAFFIC ISSUES		
Description	Week of 3/2/20	Calendar Year 2020 TOTALS
Traffic complaints received	1	34
Work Orders completed	1	23
Traffic counts completed	0	2
CONSTRUCTION PROJECTS		
Description	Week of 3/2/20	Calendar Year 2020 TOTALS
Projects advertised for bids	1	2
RFP's Advertised	1	3
Projects under construction	4	5
Projects completed	0	1

PARKS DIVISION

1. **Golf Course.** Attached are golf numbers for months of January and February. Twenty five memberships have already been sold for 2020 (21 total membership were sold in 2019). The Course remains open and we are stocking new Spring inventory. A private rental is using the Clubhouse this Saturday afternoon, March 7th. Part-time and seasonal staff have been hired for the year.

Golf Course	January 2020	February 2020
# of Golfers	278	375
Total Revenue	\$8,497.50	\$6,057.75

2. **Moller's Sustained Wind.** Staff met with Artist David Gibney. The installation of his art along the Cultural Trail south of Baltimore Street will begin the first week of April. The sculpture is made of former Moller pipes and will have a way to make music notes.

3. **Parks Projects.**

- Municipal Stadium: Work continues on the repairs of the third base bleachers and other projects approved by Mayor & Council.
- Playground Safety Maintenance: Staff continues to add mulch around playground equipment to meet safety standards.
- Staff is preparing for park season and is turning the water back on at the park facilities.
- Train Hub: To improve visitor experience, we are reorganizing the museum and eliminating excess items.
- Program Open Space: Staff presented our proposed projects for funding to the County Parks Board who then make recommendations to the County Commissioners.

PLANNING & CODE ADMINISTRATION

New Development Cases.

- 27 West Antietam Street – Joel Merrbaugh – minor site plan for a 12-space parking lot.

Planning Commission. The Planning Commission will be discussing these items on March 11:

- Quit Claim Request for Alley 2-57A (Southern End of City Park).
- Review of Comprehensive Rezoning Change Requests and Recommendation to Mayor and Council.
- CortPark – 12804 Little Elliott Drive –request to extend site plan approval.

Historic District Commission. The HDC will be reviewing these items on March 12:

- 102 South Prospect Street – Diane De Laet – swimming pool
- 45 South Potomac Street – Amber Torres/C & O Taco – signage
- 501 Virginia Avenue – City of Hagerstown – ornamental fencing along Virginia Avenue
- Preservation Awards – nominations for 2020

Weekly Activity Report: February 24–28, 2020

PERMITS								
<u>TYPE</u>	<u>NUMBER OF NEW APPLICATIONS</u>							<u>NUMBER ISSUED</u>
Building	8	Residential -	5	Commercial -	1	Other -	2	8
Electric	14	Residential -	8	Commercial -	3	Other -	3	14
Plumbing	6	Residential -	3	Commercial -	3	Other -	0	6
Mechanical	17	Residential -	1	Commercial -	2	Other -	14	17
Engineering Dept.	20							21
TOTAL	65		17		9		19	66
Est. Value of Issued Building Permit Projects:					FY20 Fiscal Year Totals:			
Residential				\$ 242,064.00				\$ 5,462,672.00
Commercial				\$ 11,500.00				\$ 8,962,972.00
Apartment				\$ 38,000.00				\$ 1,207,900.00
Sign				\$ 4,000.00				\$ 434,505.00
TOTAL				\$ 295,564.00				\$ 16,068,049.00
Projects of Interest:								
- Construct single family home at 17544 Kilpatrick Court - \$105,000								
- Construct single family home at 12512 Chambliss Drive - \$105,000								
RENTAL LICENSING PROGRAM YEAR: JULY 1, 2019 – JUNE 30, 2020								
					<u>PROPERTIES</u>			<u>UNITS</u>
Registrations received week of Feb. 24 – Feb. 28					13			22
New applications issued week of Feb. 24 – Feb. 28					3			3
Total 2019-2020 registered (includes additions and subtractions since 5/2/19)					3,617			9,273
Percentage of rental license renewals that have registered for the 2019-2020 license year					99.0%			99.0%
Notes: The 2019-2020 rental license renewals for 9,609 units in 3,807 properties were mailed on May 3, 2019.								
<u>PAYMENT</u>								
Weekly payment received		\$ 1,650						
Weekly adjustment/credits		\$ 0						
INSPECTIONS								
<u>TYPE</u>	<u>NUMBER CONDUCTED</u>							
Building	37							
Electrical	25							
Plumbing	31							
Mechanical	10							
Safety	37							
Neighborhood Vitality	34							
Quality of Life	2							
Preventive Maintenance	9							
Planning & Zoning	2							
INSPECTIONS KEY:								
Categories of Conditions								
Safety	Conditions which are or reasonably present a hazard to occupant or public. <u>Example:</u> No smoke alarms, improper wiring, handrails							
Neighborhood Vitality	Conditions which cause or tend to cause diminution to property <u>Example:</u> Weeds, trash, debris, junk vehicles, deterioration of a structure.							
Quality of Life	Conditions which negatively impact occupants. <u>Example:</u> Damaged surfaces, damages elements, missing screens							

Preventive Maintenance	Conditions which are technical violations and need addressed to prevent deterioration.
	<u>Example:</u> Mortar deterioration, clogged gutters, minor rotting wood
Planning & Zoning	Conditions which violate Land Management Code requirements (zoning, forest conservation, floodplain, historic district and other requirements) and progress inspections of development projects for site plan compliance.
	<u>Examples:</u> Uses not permitted in property's zone, construction of new facilities, follow up inspections on open violations.

POLICE DEPARTMENT

STATS

Calls for Service:	1,318	Field Interviews:	13
Arrests/Warrants Served:	23	Moving Violations:	26
Domestic Violence Calls:	22	Safety Repair Orders:	5
DUI Arrests:	1	Warnings:	33
Reports Filed:	134		

REPORTS

02/27/20: Officers T. Helman and K. Hill responded to Turning Point on North Potomac Street for a reported male refusing to leave the facility. The officers made contact with the male and ordered him to leave Turning Point for the day since he was causing a disturbance. The male began to push and shove Officer T. Helman, however the officer was able to escort the male to the ground. At that time the male placed both arms under him which would not allow the officer to handcuff him. Officer K. Hill assisted with the arrest but the officers could not gain full control of the male. Officer T. Helman told the male if he did not stop resisting the arrest he would be pepper sprayed. The male complied and he was placed into handcuffs and transported to Central Booking to be charged.

02/28/20: Officer K. Hill was dispatched to Kentucky Fried Chicken on Dual Highway for the report of an assault. The caller was an employee of the business. The victim stated to the officer that an unknown male punched him in the mouth. The officer observed the victim's lip to be completely split in half and that several teeth were missing. The victim explained that he was talking to a female, outside Kentucky Fried Chicken, that he had met earlier in the week. The female was with a male which she identified as her boyfriend. Apparently, this male took offense to the victim talking to his girlfriend and assaulted him. The victim was transported to Meritus Medical Center for treatment. The female and her boyfriend both fled the scene before the police arrived. The officer will attempt to identify the male and charges will be forth coming.

02/29/20: Officer St.Clair responded to Sumans Avenue in reference to a burglary. The victim stated when she arrived home on 02/29/20 she noticed her shoes were missing from where she left them. She noticed other items missing and then discovered that a kitchen window screen had been cut which is where the suspect apparently gained access into the residence. In addition to three pairs of shoes, the victim's iPad was also stolen. Items totaled a value of \$1,150. Officer St.Clair will check the Rapids System to see if the items were pawned. No further information is available.

03/01/20: Officer Romero was dispatched to Basalt Way for a motor vehicle theft in progress. The caller advised that her 15 year old brother took their aunt's vehicle without permission. The aunt stated that she did not want her nephew charged however she did want her vehicle returned to her. Officer Routzahn located the juvenile in the yellow Ford Mustang and took him into custody. The juvenile was charged with Driving Motor Vehicle on Highway Without Required License and Authorization.

03/04/20: Officer White responded to Frederick Street for a reported burglary. The victim stated that someone had broken into her garage and several items were missing. The suspect had apparently tried to enter through a door that had a piece of plywood on it and was unsuccessful. The suspect then went to another door and was able to pry the lock and clasp off to gain access into the garage. The suspect stole an orange and black scooter, two propane heaters, and a weed eater. Officer White conducted a Rapid Systems Check to see if these items had been pawned, however none of the four items were located. No further details are available at this time.

OTHER NEWS/INFORMATION

Congratulations to Officer Zachary Kimmel. Officer Zachary Kimmel has been selected as Officer of the Month for January 2020. Officer Kimmel has been employed by the City of Hagerstown for three years and is currently assigned to the Patrol Division.

In January 2020, officers responded to a fire in a multi-unit apartment building. Officers made their way through smoke filled hallways warning residents of the fire and getting them to leave their residences. On one of the upper floors, Officer Kimmel encountered intense smoke and realized that a resident was crawling in the hallway. Officer Kimmel attempted to get the resident to crawl to the safety of a nearby exit; however, the resident was unable to go any further. Officer Kimmel then dashed into the hallway and pulled the resident the remaining distance to safety.



All of the officers involved should be commended for their efforts in alerting and evacuating residents regarding the fire, but Officer Kimmel showed exemplary heroism in pulling the resident from the smoke filled hallway. Based on his action, he has been selected as the Hagerstown Police Department Officer of the Month for January 2020. The Hagerstown Police Department is proud to have dedicated officers such as Officer Zachary Kimmel as one of its own and congratulates him for a job well done.

PUBLIC WORKS

CHART NO. 1 – GENERAL PARKING SYSTEM DATA

		Current Week	Previous Week
Number of Permit Holders	A & E Deck	185	185
	University District Deck	440	440
Number of Student Permits	Central, Market, Rochester Lots	28	28
Number of Patrons Using Decks	A & E Deck	*1313	1514
	University District Deck	1890	1488
Number of Citations Issued	(Includes Warnings)	296	206
Late Payment Notifications		22	24
Peak Occupancy (%)	A & E Deck	100%	90%
		Wed @ 6 PM	Sat @ 2 PM
Peak Occupancy (%)	University District Deck	47%	53%
		Thur @ 10 AM	Thur @ Noon

***NOTE:** Total count is inaccurate (low) due to the entry gate being damaged late Friday night. See After Hour Call Backs below for details.

CHART NO. 2 – A&E PARKING DECK WEEKLY OCCUPANCY

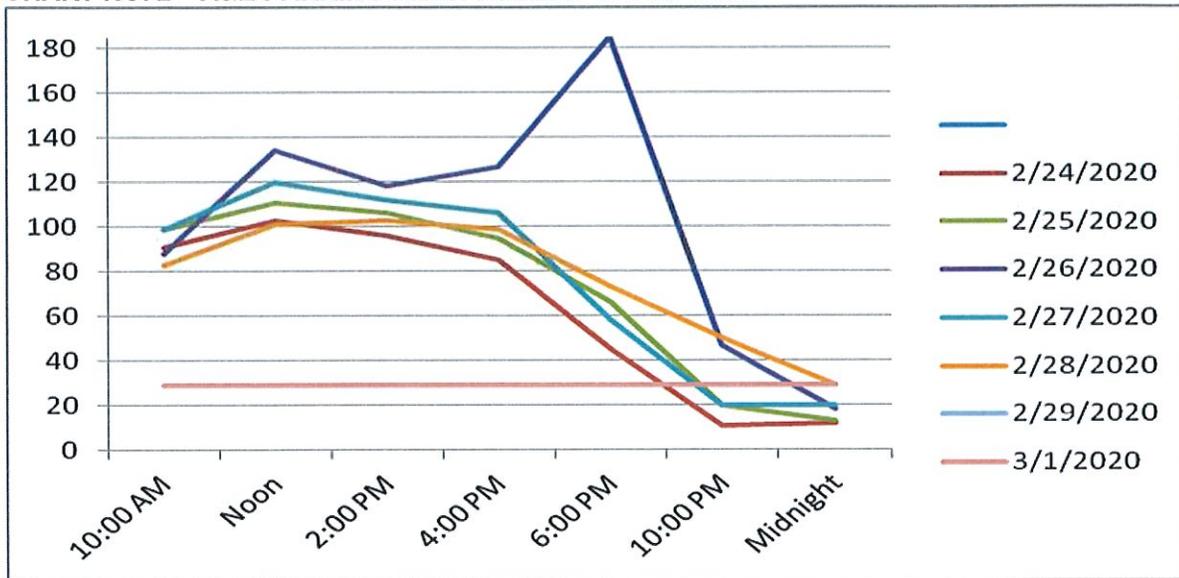
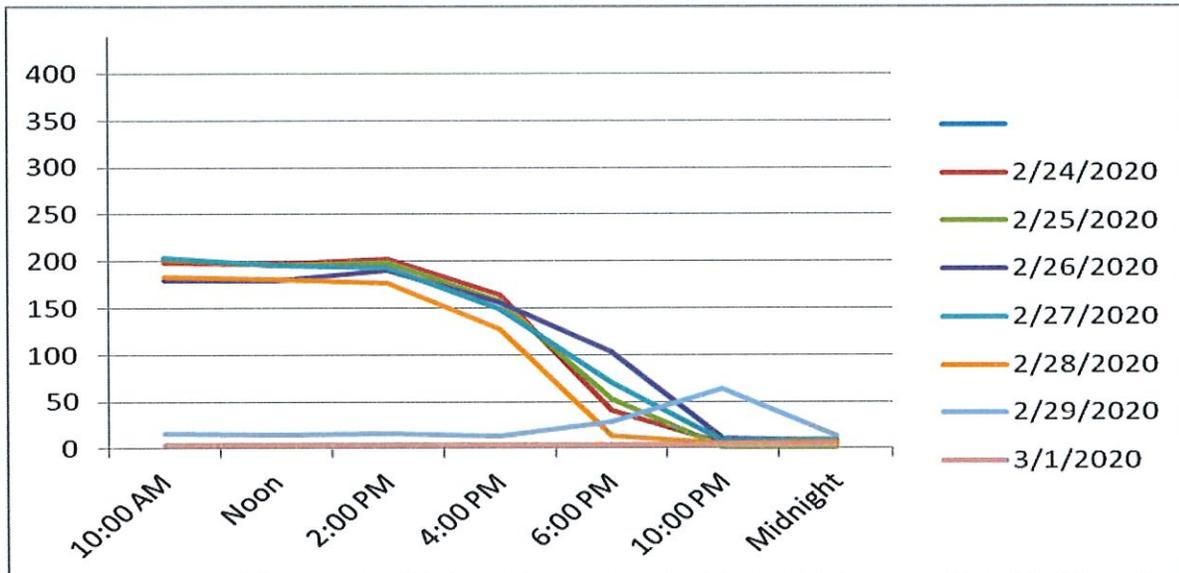


CHART NO. 3 – UD PARKING DECK WEEKLY OCCUPANCY



CENTRAL MAINTENANCE GARAGE REPAIR DATA

	Current Week	Previous Week
DCED	1	0
Fire	0	1
Human Resources	0	0
Light	1	1
Parks & Engineering	0	3
Police	2	8
Public Works	5	7
Wastewater	0	2
Water	7	7
Weekly Totals	16	29
Yearly Total	203	

AFTER HOUR CALL BACKS

- Wednesday, February 26, 2020 @ 10:45 p.m.: Report of multiple trash bags and debris in the street in the 500 block of West Franklin Street. A number of bags were found possibly blown into the street from strong winds. Staff returned the bags to the sidewalk for collection.
- Friday, February 28, 2020 @ 11:30 p.m.: A drunk driver destroyed the entry gate while trying to enter the A&E Parking Deck. The driver pulled a ticket to enter but failed to realize the vehicle's wheels were turned towards the concrete island. As the vehicle went into gear, the vehicle struck the entry gate destroying it. Police were called and the driver was ultimately arrested on suspicion of drunk driving.



With the entry gate gone, the deck was open for the remainder of the weekend for free parking. Staff was able to remove a gate control unit and arm from one of the two exit lanes and install as the entry gate. This work was completed on Monday morning placing the deck back into normal operations.

¹AFTER HOURS CALL BACK DATA

	Issues for 2020	February	January
Street Issue	Debris in street	1	
Parking System	Jammed machines, gate damage	3	2
Traffic Signal	Signal dead, span wire broken	2	1
Traffic Signs	Sign bent over	1	
Building Maintenance			
Fleet Maintenance			
Weather Related	Icy bridges	1	
Misc.	2 issues resolved by Wastewater	2	
Total		10	3
Total Call Backs 2020			13

¹After-hours call out data includes contact with Public Works typically by Washington County Emergency Management. The issues can vary from debris in the street (tree or tree limbs, glass, etc.), traffic signal operations (signal goes into flash operation), traffic signs (call outs are usually only for STOP or YIELD signs), parking system issues (gates at either deck malfunction, equipment malfunctions, etc) to fleet maintenance issues. Field personnel may or may not be contacted depending upon the issue.

STREET SWEEPING DATA

Month 2020	Number of Miles of Streets Swept
January	630
February	1024
Total Miles Swept for 2020	1654

BULK TRASH COLLECTIONS

Month 2020	Number of Collections
January	21
February	26
Total Bulk Trash Collections for 2020	47

PROPERTY ABATEMENTS COMPLETED

Month for 2020	Number of Property Abatements
January	13
February	4
Total Abatements by PW for 2020	17

UTILITIES DEPARTMENT**ELECTRIC DIVISION****Service Calls**

- Thur. 2/27 - Burhans Boulevard and Washington Street: Pole damaged; vehicle struck utility pole in accident however, no damage was found to HLD facilities. Time Out: 15.2-15.6

- Sat. 2/9 - 939 Forrest Drive: Total outage; line crew replaced a broken cutout to correct problem and restore power. Time Out: 7.6-8.5
- Washington Street and West Side Avenue: Pole damaged; pole #1462 broken after being struck by vehicle. Line crews replaced pole, transformer, and all overhead facilities. Time Out: 11.2-17.5
- 819 West Irvin Avenue: Pole damaged; pole #2333 struck in vehicle accident. No damages were found to pole or attachments. Time Out: 20.1-20.6

- Sun 3/1 - 229 Norway Avenue: Line crew reattached service that had pulled loose from residence. Time Out: 14.6-15.6
- 516 Indiana Avenue: Partial outage; lineworker replaced connectors to correct the issue. Time Out: 18.8-19.8

Distribution

- HLD continues the street light project where downtown poles and fixtures are being removed temporarily to have them professionally refinished.
- HLD line crews assisted Verizon Company with pole replacements in Carroll Heights.
- ARS Contractors continue to do tree trimming in HLD service territory as part of our yearly maintenance.

Engineering

- Multiple permit reviews, underground locates, and service upgrade requests have been reviewed and/or completed by engineering staff.
- The Staff Engineer began pole relocation and design work for upgrades to HLD's Bulldog substation.
- The Engineering Designer continued work on overhead facility improvements to HLD's Plant SS Feeder #3.
- The Staff Engineer continued work on an HLD railroad crossing for underground high voltage electric facilities.

- Engineering staff reviewed HLD personal protective grounding materials inventory and prepared to order additional.
- The Staff Engineer compiled a summary of the HLD Arch Flash Hazard Analysis Report for inclusion in the HLD Safety Manual and presentation to HLD high voltage electric employees as required by the Occupational Safety and Health Administration (OSHA).

WASTEWATER DIVISION

Wastewater Treatment Plant at Frederick Street

Date	Flow (mgd)	Rainfall (inches)
Wednesday, February 26, 2020	5.61	0.41
Thursday, February 27, 2020	6.22	0.08
Friday, February 28, 2020	5.58	0.00
Saturday, February 29, 2020	5.50	0.00
Sunday, March 1, 2020	5.57	0.00
Monday, March 2, 2020	5.53	0.10
Tuesday, March 3, 2020	5.64	0.18
Weekly - Avg. Flow / Total Rainfall	5.66	0.77
Feb – Avg. Flow /Total Rainfall	6.22	1.91
Mar – Avg. Flow /Total Rainfall	5.58	0.28

Miscellaneous

- Replaced bulkhead fitting and revised piping on polymer tank.
- Replaced defective pulley on #4 scum pump.
- Cleaned cooling tower.
- Replaced faulty transducer on DO probe.
- Started renovating Ops conference room.
- Routine MP2 & Corrective Work order

Wastewater Collection

SSES Weekly Progress

Activity	Districts	L. F. main	Feet of lateral	# inspected
CCTV Inspections	#6,17,18,22	729'	358'	4
Flushing	#1	6,514'		

Collection System Maintenance Tasks

- Worked on SCADA Systems for Pump Stations #1, #6, #8 and #15.
- Excavated and repaired lateral at 200 East Irvin Avenue.
- Excavated and repaired discharge assembly, and replaced pump at 11009 Plumwood Drive.
- Excavated and repaired discharge assembly at 20210 Plumwood Circle.
- Grinder pump call, 11138 Mahogany Drive, reset smart switch.
- Sewer Backup, 11517 Englewood Road, problem on the private side.
- General clean up in backfield behind WWTP.

- General pump shop repair work.

Administration

Wastewater Division – Customer Call Log Summary 2020							
Type	Blockages	Grinder Pumps	Odor Complaints	Flushing	WW Pump Station	Other	Totals
Weekly	1	2	0	0	0	2	5
YTD 2020	14	17	2	0	1	31	65

Engineering

- Staff worked with engineering on future developments.
- Staff attended the State of the City event.

Lab

- Reinstalled Lachat software due to communication error with the analyzer.
- Collected 1st Quarter Toxic Chemical Testing samples.
- Prepared reagents for Lachat operation.
- Process and regulatory testing was routine for the week.

WATER DIVISION

Plant Flows - System Demand (MGD)

Date	Willson	Breichner	Total
02/27/20	10.71		10.71
02/28/20	9.65		9.65
02/29/20	9.63		9.63
03/01/20	9.65		9.65
03/02/20	9.61		9.61
03/03/20	9.62		9.62
03/04/20	9.65		9.65
Average			9.81

Water Production at R. C. Willson

- R.C. Willson and Pump Stations–Staff worked on facility maintenance and routine preventative maintenance.

Water Production at Breichner/Edgemont Reservoir. The Edgemont Reservoir pool elevation is currently at 3.9 feet. Site evaluation continues per the contract with Hazen and Triad. City staff and Hazen and Sawyer continue to work with MDE Dam Safety on the final Dam Evaluation Report, Emergency Action Plans, and the design criteria and project schedule.

Water Distribution

- Distribution crews are working throughout the system performing customer service work and new meter installations as needed.
- Crews continue to replace residential meters throughout the water service area.

Laboratory

- Completed Bacteria Report for the month of February.
- Completed 1st Quarter DBPs Report.
- Collected composite samples from lagoon discharge.
- Collected TOC removal efficiency samples for the month of March.

- Process and regulatory testing were routine for the week.

Engineering

<u>Reviews:</u>	<u>City</u>	<u>County</u>
Site Plans	1	-
Preliminary Plats	-	-
Final Plats	1	-
Replat	-	-
Grading Plan	-	-
Building Permits	20	3

- Staff performed a flow test.



Respectfully submitted,

A handwritten signature in blue ink that reads "Scott A. Nicewarner". The signature is fluid and cursive.

Scott A. Nicewarner
City Administrator



City of Hagerstown

Stormwater Protection Program

The Maryland Department of the Environment (MDE) requires Hagerstown to take new actions to clean stormwater runoff leaving our community.

Hagerstown's Stormwater Protection Program will...

- Repair or replace failing storm pipes, storm drains, and culverts.
- Reduce the flow of pollutants to local waterways.
- Add green infrastructure including more trees, stormwater-cleaning practices and street sweeping
- Comply with the City's water quality permit from MDE



NEW STORMWATER FEE STARTING SOON

To Fund the City's Stormwater Protection Program...

- The City plans to enact a stormwater user fee to go into effect July 1 2020 and will be on your quarterly "Water and Wastewater" utility bill starting in October [monthly customers will get their first bill in August]. This charge which will be solely dedicated to funding the stormwater services listed above.
- All properties will be billed approximately \$3 each month for every 1000 square feet of impervious area (a surface that rain water cannot easily penetrate) on the property.
- Credits will be available for properties that have or add approved stormwater management practices.
- The program will include incentives to help fund approved stormwater management practices on your property.

How can I learn more?

To learn more about the City's stormwater program, including the stormwater user fee, credits, incentives, the appeals process, and the MDE permit requirements, visit the City's stormwater website at www.HagerstownStormwater.com or contact the Engineering Division at 301-739-8577 ext. 125.



GOES

HERE

